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Page dimensions: 595.3x841.9
我們的信念 Our Belief

■ 我們相信每個人的權利和尊嚴均應受到尊重，並享有不受暴力、虐待及壓迫的權利，人權不論在社會或家庭裡均應受到尊重。
■ 我們相信平等和互相尊重是建立和諧家庭關係及培育家庭成員身心健康發展的基石。
■ 我們強烈反對使用暴力作為控制家庭成員的方法。
■ 我們致力幫助家庭暴力的受害者重拾應有的生活尊嚴。

■ We believe that all human beings have the right to live with dignity and respect and to be free from violence, abuse and coercion. Human rights should be preserved in our homes as well as our society.
■ We believe equality and mutual respect are fundamental principles for a healthy and harmonious family.
■ We strongly oppose the use of violence as a means of control.
■ We are dedicated in helping victims of domestic violence assume dignity over their own lives.

我們的遠象 Our Vision

■ 一個建基於和諧、關懷、互相尊重的社群
■ 一個零容忍家庭暴力的社會
■ 一個能培育各階層人士回饋社會的環境

■ A harmonious and stable community built on sound family values of harmony, care, mutual respect and responsibility.
■ A community for “Zero Tolerance to Domestic Violence”.
■ A community that can protect the abused and provide an environment that nurtures emotionally strong individuals who can contribute to society.

我們的使命 Our Mission

■ 以多元化手法，針對家庭暴力問題，致力提供以家庭為本的預防及治療性服務，推廣和諧及健康的家庭關係。
■ 透過輔導及危機介入，主動接觸及關懷有需要的家庭。
■ 透過社區教育，令公眾人士改變對家庭暴力的錯誤觀念與態度，增進處理家庭暴力的正確知識與技巧。

■ To promote harmonious and healthy relationships in families by providing a comprehensive range of preventive and therapeutic services.
■ To contact and reach out to families in need through counseling and crisis intervention.
■ To change attitudes, and impart knowledge and skills through community education.

我們的目標 Our Goals

■ 為家庭暴力影響的婦女及兒童提供保護及關懷，協助他們建立個人的自尊及自信。
■ 為施虐者提供輔導及指引，以終止家庭暴力循環，消除家庭暴力所帶來的禍害。
■ 為社區人士及有關團體提供公眾教育，以協助推動建立和諧家庭。

■ To protect and empower women and children who are victims of domestic violence.
■ To counsel and give guidance to batterers in order to stop the cycle of violence.
■ To provide education to the community at large as well as specific target groups in order to promote family harmony.
Board of Directors

Chairperson : Judge Wong Hing Chun
Vice-Chairperson : Dr. Caroline S. T. Yeung
Treasurer : Mrs. Anna C. M. Koo
Executive Members : Mrs. Grace M. Atkinson
Dr. Kam Chak Wah
Prof. Emil M. L. Ng
Mrs. Lau Yu Po Kwan
Dr. Huen Kwai Fun
Executive Director : Ms. Queenie H.W. Tao
Company Secretary : McCabe Secretarial Services Limited

Fundraising Committee

Co-Chairperson : Mrs. Agnes P. L. Yeung
Dr. Katherine Yau
Members : Mrs. Grace M. Atkinson
Mrs. Anna C. M. Koo
Judge Wong Hing Chun
Professor Patricia L. Sullivan
Staff : Ms. Queenie H.W. Tao

Service Development Management Committee

Chairperson : Dr. Chan Yuk Chung
Members : Ms. Vera M. H. Lam
Mrs. Lau Yu Po Kwan
Dr. Angela O. K. Tsun
Staff : Ms. Queenie H.W. Tao
Ms. Fifi N. L. Tsoi
Ms. Katy T. K. Chow
Mr. Wallace W. H. Tsang
Mr. Daniel W. M. Lung
職員名單 Staff List

截至2009年5月31日 As at 31st May 2009

總幹事
执行主任

婦女及兒童庇護中心

宿舍主管
蔡耀輝

助理主管
林嘉寶

社會工作員
何卓群

張愛珊
徐美英

家庭支援工作員

朱素馨
陳智健
劉家寶
齊麗雲
梁慧欣
陳明輝

文員/活動助理
馬炳盈
鄭家偉
李綾琪
曾麗華
黃玉樺
鄭秀芳

賽馬會和諧一心家暴防治中心

中央行政

會計/行政主任
吳明珠

助理會計/行政主任
楊詩欽

行政助理
蔡文麗

簿記/行政文員
林詩瀚

文員/技術支援
馬曉文

二級工人
楊健珍

社區教育及資源服務

署理主任
李美群

社區教育主任
王家寶

陳潔雯
林嘉慧

文員/活動助理
王孝庭

第三線男士服務

主管
龍偉民

社會工作員
楊健斯

新希望行動 — 家庭暴力危機處理服務

主管
曾偉洪

社會工作員
馮耀心
胡綺玲
盧靜儀

兒童及青少年服務

主管
周子琪

社會工作員
盧嘉茵
林嘉燕
李志偉

項目主任
周文炎

文員/活動助理
楊慧怡
司機/活動助理
李志偉

和諧站

項目經理
王燦鴻

社會工作員
黃麗珊

項目工作員
趙嘉翎

Shelter for Women and Children

Shelter Supervisor
Fifi N.L. Tsoi

Assistant Supervisor
Nicole K.P. Wu

Social Worker
Ho Chui

Family Support Worker
Polly O.S. Cheung
Yammi M.Y. Chui

Clerical/Prog. Assistant
Natalie S.Y. Ma

Workman II
Kwong Yee Yung
Lee Wing Kei
Tsang Lai Seung
Wong Yuk Mei
Cheng Sau Fong

Jockey Club Harmony Link
Domestic Violence Prevention Centre

Central Administration

Account/Admin. Officer
Carol M.C. Ng

Assistant Account/ Admin. Officer
Emily S.N. Yeung

Admin. Assistant
Christine M.L. Choi

Bookkeeping/Admin.
Candy S.W. Lam

Clerical/Technical Support
Eric C.M. Ma

Workman II
Jennifer K.C. Yeung

Community Education and Resources

Acting Supervisor
Michelle M.S. Lee

Community Education Officer
Mary K.P. Wong

Toby K.M. Chan

Francis K.W. Lam

Clerical/Prog. Assistant
Rosa H.L. Wong

Third Path Man Service

Supervisor
Daniel W.M. Lung

Social Worker
Lillian P.S. Yeung

Seeds of Hope – Crisis Intervention Service

Supervisor
Wallace W.H. Tsang

Winsome W.S. Fung

Elsie Y.L. Woo

Teresa C.Y. Lo

Children and Youth Service

Supervisor
Kary T.K. Chow

Social Worker
Reed K.Y. Lo

Carly K.Y. Lam

Lee Kit Hang

Project Officer
Janice P.Y. Chow

Clerical/Prog. Assistant
Yeung Wai Yee

Diver/Prog. Assistant
Marco C.W. Li

Harmony Express Resource Station (HERS)

Project Manager
Dorothy H.H. Wong

Social Worker
Sharon L.S. Wong

Program Worker
Kelly L.L. Chiu
Chairperson’s Remarks

2008-2009 was a year of turbulence. We will remember it as a year mixed with excitement and panic, financial uncertainty and staff turnover for Harmony House. It was nevertheless also a year of ultimate fulfilment. In January 2009, the Social Welfare Department rewarded us with additional resources to enable our shelter to move to larger premises and the resident capacity has been expanded by 60%. The increase of capacity allows us to offer immediate shelter and crises intervention services to a larger number of at-risk women and their children. In February 2009, The Hong Kong Jockey Club Charities Trust generously allowed the Jockey Club Harmony Link Domestic Violence Prevention Centre (JCHL) to be rejuvenated with a new round of funding up to January 2012. The much needed funding will enable Harmony Link to reinforce the one-stop integrated services to victims and batterers, child and teenage witnesses to domestic violence. Our Tin Shui Wai base – Harmony Express Resource Station (HERS)- has been reactivated under the auspices of J.P. Morgan Chase Foundation on “Women Empowerment Project” for survivors of domestic violence. I would be grateful to all our donors, volunteers and working partners for their assistance. Our work would not have been possible without them.

We believe that pioneering and innovation are the keys to success in the fight against domestic violence. In our efforts to achieve “Zero Tolerance to Domestic Violence”, to raise the public’s sensitivity and awareness and be a pacesetter in exploring new initiatives, we need the support of the community, our partners in the field, as well as government and non-government organisations. Advocacy plays a crucial role in shaping the macro environment. We are relieved that the Domestic Violence (Amendment) Ordinance was finally passed on 1st August 2008, which promised to offer better protection to victims of domestic violence. It was an achievement of collective efforts of many. Thanks to the hard work of those who helped to bring it to fruition. My particular thanks to our board members and staff, past and present, who worked tirelessly for many years, their efforts have finally paid off.
Along with advocacy, the media plays an important part in disseminating essential information in domestic violence prevention and raising public concern. We have been working closely with the media including TV, radio, newspaper and advertising companies, they have contributed tremendously towards our public education and advocacy initiatives. The collaboration with different governmental departments, NGOs, concern groups and stakeholders in the local community is indispensable in our work. Experience and knowledge sharing through regional and international platforms at conferences and exchange visits continued to equip our staff with vision and inspiration to improve the services of Harmony House.

In addition to advocacy and community education, we are devoted to providing quality frontline services and have developed in the last 24 years from a single service of a women shelter to a one-stop integrated services centre offering services to child DV witnesses and abusers. We look forward to celebrating our silver anniversary next year and hope to further improve our services to the community with your support.

Judge Wong Hing Chun
Chairperson
Board of Directors
Harmony House
Executive Director's Report

Assuming the Executive Directorship of Harmony House since December 2008 has been an invaluable experience for me. Not only have I been able to work with a group of dedicated Board members, staff and volunteers, I am also convinced that Harmony House plays a vital role in finding solutions to the problem of domestic violence and building a harmonious society in Hong Kong.

Like many other countries in the world, Hong Kong went through an economic downturn last year. As a result, many families have been adversely affected; others are on tenterhooks, anxious about what the future will bring. Families are faced with a tremendous amount of stress. In response to the unfavorable external environment, we have doubled our efforts to build family harmony and healthy relationships, and, in particular, to foster our users’ resilience to cope with difficult situations. Despite concerns with funding uncertainties, we continue to work hard to ensure that all of our programs and services remained intact as we adhere to the objective of being a one-stop integrated service agency for domestic violence.

In January 2009, our shelter moved to a new location and increased our capacity from 40 to 65 providing a safe, resource-rich environment for abused women and their children. We offer our residents a comfortable, home-style housing space with care counseling, therapeutic groups and developmental programs to assist them in achieving the goals they set for themselves. To us, a shelter is much more than a safety haven, and it offers women and children the potential of a better future, the time to make critical decisions in their life, and the place to heal or revitalize relationships that have been undermined by family violence.

We launched a new empowerment project “WOW” at our Harmony Express Station in Tin Shui Wai at the beginning of 2009. Through this project, we supported survivors of domestic violence to strive for self reliance and mutual support in the community. We also conducted publicity campaigns and education programs to increase the community’s understanding and sensitivity on attitudes and behaviors which might lead to intra-familial conflicts and violence. We encouraged early identification of problems and seek out professional help in times of difficulties by community members. Though the project is only in its sixth month of operation, it has already reached more than 3,000 families.
We believe that prevention is better than cure. The performance of our Jockey Club Harmony Link Domestic Violence Prevention Centre (JCHL) – the first integrated prevention center on domestic violence in Hong Kong – was well beyond expectations. Our Children and Youth Service team provided individual and group therapeutic treatment to 163 children using play, music or art therapies. Our Crisis Intervention team has developed partnerships with the “Comprehensive Child Development Service” of United Christian Hospital, targeting pregnant women at risk of domestic violence. Building on our existing curriculum foratters, our Third Path Man Service initiated the “Caring Dad” group. At the primary level of prevention, our Community Education and Resources team continued to raise public awareness of the impact of domestic violence and made progress in effecting positive changes in our policies and legislations. We also attended meetings of LEGCO Panel on Welfare Services and made submission on the Police Improvement Measures on Handling Domestic Violence, Pilot Project on Batterer Intervention Program and Chapter 189 Domestic Violence (Amendment) Ordinance. We advocated unequivocally for better and equal protection for all victims of domestic violence regardless of their background or sex orientation.

After three years of hard work, our Bunny ‘hEars’ hotline has established itself to be an effective channel providing emotional support to children. Last year, a total of 12,694 calls were received. Compared to the year before, there was an increase of 53% calls requesting for direct counseling service from social workers. Our Harmony Express mobile classroom had collaborated with 22 schools and reached 3,885 primary school students.

Staff is Harmony House’s greatest asset, and we emphasize on staff training and development opportunities. Last year, among other programs, we sponsored our staff to participate in the 1st World Conference of Women’s Shelter in Canada and the International Symposium on “State Responsibility to Combat Domestic Violence and the Role of Women’s Right Movements” in Korea. After attending the training, the staff found themselves professionally inspired with a stronger international perspective. The exposure has definitely enhanced their knowledge, skills in dealing with the complex problem of domestic violence.
Indeed, 2008-2009 has been another gratifying and challenging year for Harmony House. I take this opportunity to thank the Social Welfare Department, the Community Chest, the Hong Kong Jockey Club Charities Trust, JP Morgan Chase Foundation, The Body Shop, the Quality Education Fund, the Sir Robert Ho Tung Charitable Fund and other donors for their financial support. I would also like to extend my appreciation to other organizations, government departments and schools for their collaboration. I am particularly grateful for the leadership and tireless efforts of the Board and committee members. Last but not least, it was a privilege to work with my colleagues and volunteers who showed commitment, responsiveness and flexibility in their work. As I look ahead, it is with all your continued support that we can move forward to achieve the mission of Harmony House.
服務使用者心聲
Comments of Service Users

来到和谐站
学到很多知识
参加活动开心。

最近学了电脑，增值自己
老师的耐心教导令我
很感谢。

能一起学习
是一种缘分。

好似一家！

加了和谐站
的爱心组，开阔了
视野。

参加和谐站
的帮助，更坚定自己要自强。

好开心、来到组
别给很多正面的想法。
### Service Objectives

1. To provide a safe and immediate refuge for victims of domestic violence
2. To offer 24-hour immediate support and referrals for families affected by domestic violence
3. To empower abused women, help them restore their dignity and establish harmonious relationships
4. To eliminate the negative impact of domestic violence on children who have witnessed or experienced domestic violence

### Service Description

1. **24-hour Woman Hotline and Follow-up Service**

   Over 120,000 calls have been received since its launching in 1986. Our Woman Hotline service provided immediate counseling and emotional support to domestic violence victims. We also carried out crisis assessments, devised safety plans, introduced social resources and made referrals. In 2008-09, we received 9,171 service calls, of which more than half (4,993 calls) were related to domestic violence. Moreover, out of these nearly five thousand calls, more than 20% (1,020 calls) were received after mid-night, indicating the importance of having a 24-hour operation.

   During the same fiscal year, 48 cases were handled through the hotline follow-up service, which provided counseling and emotional support to those who were not ready to receive our shelter service and at the same time lacked other social service backup. We helped them to build up their social network and raised their awareness on domestic violence and self protection.
1) **Age**

- Unknown: 284 (41.4%)
- Aged 20 or Below: 14 (2%)
- Aged 21 to 30: 93 (13.5%)
- Aged 31 to 40: 169 (23.2%)
- Aged 41 to 50: 89 (13%)
- Aged 51 to 60: 31 (4.5%)
- Aged 61 to 70: 6 (0.9%)

2) **Marital Status**

- Unknown: 4 (0.6%)
- Single: 25 (3.8%)
- Married: 676 (94%)
- Divorced / Separated: 31 (4.5%)
- Widowed: 6 (0.9%)

3) **Residential District**

- Unknown: 72 (10.5%)
- Others: 3 (0.4%)
- Tuen Mun: 117 (17.1%)
- Kwai Tsing: 60 (8.7%)
- Tsuen Wan: 16 (2.3%)
- Tai Po: 23 (3.4%)
- Sha Tin: 19 (2.8%)
- Yau Tsim Mong: 25 (3.6%)
- Kowloon City: 13 (1.9%)
- Yau Ma Tei: 55 (8.0%)
- Eastern District: 28 (4.1%)
- Southern District: 8 (1.2%)
- Central & Western District: 11 (1.6%)
- Western District: 46 (6.7%)
- Islands: 11 (1.6%)
- Northern District: 19 (2.8%)
- Sai Kung: 2 (0.3%)
2. Refuge and Follow-up Services

With additional support from the Social Welfare Department, the shelter capacity has increased from 40 to 65 since January 2009. Facilities were improved, including amenities for people with disabilities and comfortable counseling rooms. There was more space for activities too. Moreover, to provide quality service for the increased number of clients, manpower was enhanced. In 2008-09, 312 residents were admitted, including 169 women and 143 children, occupying an average of 87% of its capacity. Apart from the refuge service, we also offered 3 months’ follow up service to discharged cases in order to link them up with community resources and help them build up independent and violence-free lives.

To ensure the quality, the Clients’ Needs Survey would be conducted upon discharge to collect the opinion from service users. In 2008-09, the survey results showed that 100% of the residents were satisfied with our services provided at the shelter. Besides, according to the results, they also learnt emotion management, gained better understanding of domestic violence and developed knowledge on community resources as well. The post-intervention self-ratings of both women and children indicated improvement in all aspects including their self-confidence.
Profile of Shelter Residents - Women

Statistics of 169 Women Admitted to the Shelter

1) 個案類別 Nature of Cases

2) 與施虐者的關係 Relationship with Abusers

3) 案主與施虐者的年齡 Age of Clients & Abusers
4) **Duration of Abuse**

![Bar chart showing duration of abuse in years.](image)

- 1 year or less: 24
- 1 to 2 years: 25
- 3 to 4 years: 23
- 5 to 9 years: 50
- 10 years or more: 47

5) **Did Spouse Abuse the Children?**

Did Spouse Abuse the Children (including Physical, Psychological or Sexual Abuse)?

![Pie chart showing whether children were abused.](image)

- Yes: 92 (54.4%)
- No: 56 (33.1%)
- No children: 21 (12.5%)

6) **Martial Status When Leaving the Shelter**

![Pie chart showing marital status when leaving.](image)

- Reunion with Spouse: 37 (21.9%)
- Separation: 21 (12.4%)
- Divorce: 64 (37.9%)
- Other: 1 (0.6%)
- Undecided: 22 (13%)
- Missing Figure: 12 (7.1%)
- N/A: 12 (7.1%)
入住庇護中心兒童資料
Profile of Shelter Residents - Children
統計共143名入住兒童
Statistics of 143 Children Admitted to the Shelter

1) 年齡 Age

- 7至12歲Aged 7 to 12
  - 48 (33.6%)
- 13至18歲Aged 13 to 18
  - 16 (11.2%)
- 6歲或以下Aged 6 or Below
  - 79 (55.2%)

兒童目睹家庭暴力的情況
Statistics of Children Witnessing Domestic Violence
統計共79名填寫「兒童基本資料」問卷的入住兒童
Statistics of 79 Children Having Filled in Questionnaire

1) 兒童目睹家庭暴力的種類 Type of Abuse Witnessed by Children

- 日常身體虐待 Witnessed Physical Abuse
  - 64
- 日常精神虐待 Witnessed Psychological Abuse
  - 69
- 日常性虐待 Witnessed Sexual Abuse
  - 2

2) 兒童目睹家暴後的情緒反應 Emotional Response of Children

- 害怕 Scared
  - 73
- 怒恨 Angry
  - 44
- 無感 / 不知所措 Helplessness / At a Loss
  - 30
- 無反應 / 如平常 No Response / As Usual
  - 67
- 其他 Others
  - 75
3) 兒童目睹家暴後的行為反應 Behavior Response of Children

婦女接受服務前後自我評估對比 Pre- & Post-Intervention Ratings of Women Residents
統計共157名填寫「婦女評估表」的入住婦女 Statistics of 157 Women Having Filled in Questionnaire for Outcome Measurement

兒童自我形象的轉變 Changes in Children's Self-Image
統計共85名填寫「兒童評估表」的入住兒童 Statistics of 85 Children Filled in Questionnaire for Outcome Measurement
3. Individual & Group Counseling

The impact and ramification of domestic violence on women and children victims were not only physical injuries but also psychological and emotional harms. To address the traumatic experience of our residents, we provided casework counseling and therapeutic groups to both women and children. Referrals were also made to other services of Harmony House and relevant community resources.

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Number of Sessions / Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women Counseling</td>
<td>868</td>
</tr>
<tr>
<td>Children Counseling</td>
<td>49</td>
</tr>
<tr>
<td>Professional Referral</td>
<td>89</td>
</tr>
</tbody>
</table>

3. 教育及發展性活動

除了治療性的輔導服務外，我們亦希望透過不同的教育及發展性活動，令宿友們增加對社會資源、人際關係及子女教育等的認識。

另外，我們得到高盛集團的贊助，在2008-09年度舉辦親子歷奇輔導活動及海洋公園快樂遊，共41人參加，讓婦女和子女能舒展身心，增進親子關係。

We also engaged a music therapist to conduct parent-child music therapeutic groups, in which participants experienced the joyful and communicative power of music through activities like singing and playing simple instruments. These activities allowed them to express their emotions and enhanced parent-child relationships.

4. Developmental and Educational Programs

Along with counselling service, we conducted developmental and educational programs to enrich their knowledge of community resources, social relationship and parenting skills etc. Information sessions concerning safety, housing, divorce proceedings or so were also held.

In the year 2008-09, sponsored by Goldman Sachs, 41 residents joined the adventure based parent-child activity and visited the Ocean Park. This kind of recreational activities enabled the participants relax and restore mental health during their stay at the shelter.
活動數據 Statistics of Programs:

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Number of Sessions</th>
<th>Number of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>婦女週會 Women House Meeting</td>
<td>51</td>
<td>927</td>
</tr>
<tr>
<td>兒童週會 Children House Meeting</td>
<td>51</td>
<td>805</td>
</tr>
<tr>
<td>功課輔導 Tutorial Classes for Children</td>
<td>90</td>
<td>272</td>
</tr>
<tr>
<td>教育及發展性活動 Educational and Developmental Activities</td>
<td>54</td>
<td>509</td>
</tr>
</tbody>
</table>

5. 地區交流及合作

我們於去年11月出席了在加拿大舉行的「第一届婦女庇護中心世界國際會議」，與世界各地人士分享及交流有關庇護中心服務的工作經驗。

少數族裔人士仍然是我們關注的服務對象。過去一年，我們繼續與數間專門服務少數族裔人士的社會服務機構合作，為受虐的少數族裔婦女提供翻譯及輔導服務。此外，我們亦為她們提供了5次講座，講解家庭暴力的影響及介紹有關的社區資源和服務，以強化她們對家庭暴力的認識。

5. Regional Exchange and Collaboration with other NGOs

We joined "The First World Conference of Women's Shelter" held in Canada in November 2008 to share and exchange working experiences of shelter service.

The ethnic minorities remained as an important target of our outreaching service. We maintained liaison with numerous agencies specializing in serving the ethnic minorities. We offered translation and helped in counseling service for abused women of ethnic minorities. We also conducted 5 talks for these women, enhancing their knowledge of domestic violence and relevant community resources.
服務使用者心聲
Comments of Service Users

誠心話....
接受服務後，社工幫助我處理家庭問題，幾乎少了吵架。

和諧之家的孩子早前邀請我參加「藝創
和諧空間藝術小組」。每次小組開始時，藝術治療
首席社工都會和我們一起做團康活動，之後會給
出我們繪畫的主題，叫我們用圖畫表達我們的想法。

在畫室裡，我不僅用言語表達的思維，還在園
畫展出來，這是我意想不到的，令我打開的次序
的效果感到驚訝。

Julie 的鼓勵就在我自己製作的圍畫，成為
我人生旅途中的重要啓示。

我很感謝老師之愛仍予我參加這次小組的機會。

最初漫無目的參加創業講座，但在講座過程
中認識許多企業家，導師鼓勵和鞭策，以及在實
物會的實踐經驗，讓我們明白到創業難度不
能讓我提早做一門生意，而是讓我眼界大開。
個性孤僻的我，一向與人處事都較少，凡事獨自處
理。現在我們會和事處理問題，開朗多面，更開心。
我很榮幸可以參與創業講座，而很感謝和諧之家
給我這個體驗，這次的學習也成為我人生的重要
點，言表感激。

誠心話....
社區教育及資源服務
Community Education and Resources

服務目標
Service Objectives

1. 提昇公眾人士對家庭暴力影響的關注
2. 推動鄰舍互助的和諧社區
3. 倡議政策及制度上的改善，貫徹「零度容忍家庭暴力」的概念
4. 推動兩性平等、互相尊重及和諧家庭概念
5. 增強婦女自立自主的能力

服務內容
Service Description

1. 第二十三屆周年大會暨「和諧家庭與社會發展」論壇

上述活動於2008年11月25日圓滿舉行，我們邀請到勞工及福利局局長張建宗太平紳士擔任主禮嘉賓，以及婦女事務委員會主席高靜芝太平紳士、香港理工大學應用社會科學系副教授陳錦華博士及資深傳媒人鄧穎潔女士參加論壇。向在場嘉賓分享和諧家庭的重要訊息，及和諧家庭對社會發展的重要性。

2. 地區交流及社區教育活動

我們積極參與各類分享交流、教育講座和專業培訓活動，讓本港以外其他地區不同界別人士了解和諧之家的工作，認識到預防家庭暴力和兩性平等的重要，並且掌握相關社會資源，藉此策動大眾齊抗暴力，共建和諧社會。

1. The 23rd Annual General Meeting cum Forum on “Family Harmony and Social Development”

The event was held on 25 November 2008 and was officiated by the Honorable Mr. Cheung Kin-chung, Matthew, GBS, JP, the Secretary of Labour and Welfare as our guest of honor. We were also honored to have Ms. Kao Ching-chi, Sophia, JP, Chairperson of Women’s Commission, Dr. Chan Kam-wah, Associate Professor of Department of Applied Social Sciences, The Hong Kong Polytechnic University and Ms. Tang Oi-lam, prominent Broadcaster to share their views on "Family Harmony and Social Development”.

2. Regional Exchange and Community Education Programs

We conducted exchange visits, educational talks and professional training sessions to disseminate the message of domestic violence prevention and gender equality to different sectors in Hong Kong as well as other regional areas.
和諧之家交流活動

<table>
<thead>
<tr>
<th>日期 Date</th>
<th>組織/團體 Organizations/ Counterparts</th>
<th>事件 Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/4/2008</td>
<td>天津市婦女聯合會到訪賽馬會和諧一心家暴防治中心</td>
<td>Tianjin Women’s Federation visited our Centre</td>
</tr>
<tr>
<td>20/6/2008</td>
<td>台北市政府家庭暴力暨侵害防治中心到訪賽馬會和諧一心家暴防治中心</td>
<td>Taipei City Center of Prevention of Domestic Violence and Sexual Assault visited our Centre</td>
</tr>
<tr>
<td>18/8/2008</td>
<td>法國駐華大使館代表到訪賽馬會和諧一心家暴防治中心</td>
<td>Representatives of the Consulate General of France visited our Centre</td>
</tr>
<tr>
<td>4-5/9/2008</td>
<td>社區教育及資源服務代表出席在韓國首爾舉行的「亞洲區反家暴國際會議」</td>
<td>Representatives of Community Education and Resources joined the International Symposium on “State Responsibility to Combat Domestic Violence and the Role of Women’s Rights Movements” held in Seoul, South Korea</td>
</tr>
<tr>
<td>11/9/2008</td>
<td>中國全國婦女聯合會到訪賽馬會和諧一心家暴防治中心</td>
<td>All-China Women’s Federation visited our Centre</td>
</tr>
</tbody>
</table>

社區教育講座及培訓

<table>
<thead>
<tr>
<th>活動類型</th>
<th>次數 Frequency</th>
<th>參加人數 Number of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>教育講座 Educational Talks</td>
<td>20</td>
<td>722</td>
</tr>
<tr>
<td>專業培訓 Professional Training Sessions</td>
<td>5</td>
<td>208</td>
</tr>
<tr>
<td>本地團體/機構參觀 Local Visits</td>
<td>27</td>
<td>322</td>
</tr>
</tbody>
</table>

鄰舍推廣工作：

賽馬會和諧一心家暴防治中心自「顧環郵舍守望計劃」以來，一直希望透過與社區團體及組織的合作和聯繫，建立預防家暴網絡，促進彼此守望相助、和諧共處的社區。過去，我們與秀茂坪分區警署有緊密聯繫，交流前線工作經驗。另外，我們亦與房屋署樂華(南、北)郵舍員、房屋署及街坊互助委員會等單位聯繫，介紹服務之餘亦商討合作空間和提供訓練。

我們亦與轄區的社區服務團體組成「合作伙伴」。共同舉辦活動，在區內攜手宣揚「預防家暴、共建和諧社會」的訊息，其中包括與基督教家庭服務中心合作的「加緊愛•締伴行」防護家庭暴力社區協作計劃。

District-based Neighborhood Watch Initiatives:

We carried out the "Kwun Tong Neighborhood Watch" project, and built up a domestic violence prevention network together with local groups and organizations in order to promote neighborhood support and harmony in the local community. We worked closely with Sau Mau Ping Police Division and shared frontline experiences with them. We also liaised with the Housing Department of Lok Wah (South, North) Estate, the estate's security company and mutual aid committees of different blocks to introduce our service, explore possibilities of cooperation and provide training.

We partnered with major social service agencies in Kwun Tong District to hold activities, raised public awareness on domestic violence and promoted harmony in the community. For instance, we collaborated with the Christian Family Service Centre on a district-wide initiative to prevent and combat domestic violence.
3. Aftercare Service for Ex-residents

We provided aftercare service to the ex-residents from our shelter by facilitating their adaptation to new lives after discharge. Activities were focused on introducing relevant social service resources and building mutual support among them.

4. Publications and Advocacy

"Woman Ambassadors" Volunteer Mutual-support Group:

Formed among our ex-residents, "Woman Ambassadors", is an unique volunteer group at Harmony House. Enthusiastic woman survivors of domestic violence devoted themselves as peer leaders to help newcomers who were facing similar hardships. They received media interviews and shared their stories in public talks to help promote the message of "Zero Tolerance to Family Violence" to the community. They also experienced strong mutual-support from the group. Not only did it encourage mutual help among group members, it also enhanced their self confidence and self development.

Entrepreneurship Workshop:

Apart from self development and skills enhancement programs, we continued recommending suitable women to join the "Entrepreneurship Workshop" in this fiscal year. The workshop aiming at women empowerment was organized and sponsored by Tai Wai Amity Charitable Fund Ltd. and lectures were given by the project convener, Professor Siu Wai-sum from the Hong Kong Baptist University. Some graduates were granted subsidies for training fees to carry out a one-year project as their practicum. Obviously, the self confidence and sense of achievement, as well as the social network had been enhanced among graduates. They became more positive and optimistic towards their future.
4. Publication and Publicity

To strengthen the connection with our ex-residents, we published the “Aftercare Service Newsletter” to disseminate the latest news and provide a sharing platform for these women last year. In addition, under the generous support of Leo Burnett from a 4A advertisement company, a series of promotion posters was produced to encourage people affected by domestic violence to seek help on their own initiatives so as to avoid further harm.

<table>
<thead>
<tr>
<th>Date</th>
<th>Publication/Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>6&amp;9/2008</td>
<td>伊人一心婦女通訊第1-4期&lt;br&gt;Aftercare Service Newsletter issue 1-4</td>
</tr>
<tr>
<td>1&amp;3/2009</td>
<td></td>
</tr>
<tr>
<td>8/2008</td>
<td>紙扇：「和諧家庭人人愛，盡早求助不用急」&lt;br&gt;Paper Fan: Harmonious family</td>
</tr>
<tr>
<td>9/2008</td>
<td>海報：「喔咖啦講出來！」(熱線宣傳)&lt;br&gt;Poster: “Talking Bubbles—voice out” hotline service promotion</td>
</tr>
<tr>
<td></td>
<td>海報：「講出來！保護自己！」(熱線宣傳)&lt;br&gt;Poster: “Talking Bubbles—self protection” hotline service promotion</td>
</tr>
<tr>
<td>10/2008</td>
<td>『加點愛 言伴行』地區預防家暴訓練手冊&lt;br&gt;Training Kit for the district-wide Community Project for the Prevention of Domestic Violence</td>
</tr>
<tr>
<td>11/2008</td>
<td>和諧之家通訊第40期&lt;br&gt;Harmony Express Newsletter issue 40</td>
</tr>
<tr>
<td></td>
<td>和諧之家2007-08年報&lt;br&gt;Harmony House Annual Report 2007-08</td>
</tr>
</tbody>
</table>

Media Relations:

There were 31 media contacts and promotions in 2008-09, including press conferences, press interviews, responses to the media, radio programs and life-story sharing by abused women. Our frontline workers also shared their knowledge and work experience through various media channels so as to raise public awareness regarding prevention of domestic violence and the importance of a harmonious community.

Advocacy:

We advocated changes in the policies and systems for better protection of families affected by domestic violence. We attended meetings of the Subcommittee on Strategy and Measures to Tackle Family Violence of the Welfare Services Panel, Legislative Council, and made submissions on the review of the police’s improvement measures on handling domestic violence. Our recommendations include sensitivity training for police officers in their handling of domestic violence cases.
In response to the findings and observation in the Pilot Project on Batterer Intervention Program, we contributed our views according to our frontline experiences, and suggested that the safety of women and children victim should be the priority. Besides, the abusers should be held responsible for their abusive behaviors.

Regarding the Domestic Violence (Amendment) Ordinance, we proposed that the scope of protection to be extended to cover same-sex cohabitant. This was to echo “The Universal Declaration of Human Rights”—that everyone has the right to life, liberty and security of person. Therefore, anyone who is affected by domestic violence should have equal rights to be protected, regardless of their gender or sexual orientation.

5. Volunteer Service and Development

Our volunteer team offered various support to the agency, including answering Woman and Man Hotlines, assisting in district promotions, child care of service for our clients, conducting universal screening survey to identify potential cases, clerical work, outings and mass programs.

The annual volunteer training program was run between January and March 2009. The 21 new volunteers learnt about domestic violence, services provided by the agency and general counseling skills through basic training. Advanced training on specific skills was offered to those who chose to be hotline volunteers and survey interviewers. Skills were consolidated through role plays, observations and practices. In 2008-09, our volunteers contributed a total of 2,140 service hours.
活動花絮
Activity Snapshots

勞工及福利局局長張建宗太平紳士擔任「和諧之家
第二十三屆周年大會」主席嘉賓
Mr. Matthew Cheung, GBS, JP, the Secretary of Labour and
Welfare officiated our 23rd Annual General Meeting

高靜芝太平紳士、陳錦華博士及鄧藇雯女士在「和諧
家庭與社會發展」論壇上分享和諧家庭訊息
Ms Sophia Kao, JP, Dr Chan Kam-wah and Ms Tang Oi-lam
shared their views on "Family Harmony and Social Development"
forum

兒童為到訪庇護中心的和諧之家永久榮譽贊助人
董趙洪誥女士送上感謝咭
Our Honorary Life Patron, Mrs Betty Tung, received a
thank you card painted by the children of our Shelter

前社會福利署署長榮志輝太平紳士到訪中心，了解和諧之
家各項服務
The former Director of Social Welfare Department, Mr Stephen
Fisher, JP visited our centre

秀茂坪分區警署與中心同事交流前線工作經驗
An exchange of frontline experience with Sau Mau Ping
Police Division

與基督教聯合醫院「兒童身心健康發展服務」專業護理
人員商討專業合作事宜
Meeting to discuss collaboration with "The Comprehensive Child
Development Service" of United Christian Hospital
Our participation at the international symposium on "State Responsibility to Combat Domestic Violence and the Role of Women’s Rights Movements"
The Body Shop品牌及價值觀運動總監Vivian Sun小姐及她的同事支持“小白兔心聲”兒童熱線兩周年慶祝活動
Ms Vivian Sun, Head of Brand and Values of The Body Shop, and her colleague, attended to the “Bunny hEars” children hotline 2nd anniversary celebration.

摩根大通銀行香港分行行政總裁馮愉敏先生、社會福利署元朗區福利專員符俊雄先生、和諧之家董事局主席黃慶春法官及司庫顧問佘明友女士為「婦女自強計劃」啟動禮擔任主禮嘉賓
Launching Ceremony of Project WOW in Tin Shui Wai.

嘉賓及公眾人士積極參與“和諧快線”啟動禮慶祝活動
Guests and the general public gathered to celebrate the launching of “Harmony Express”
聖誕老人與婦女及小朋友派禮物和玩遊戲，一同歡渡佳節
Santa Claus celebrated Christmas with women and children

職員與婦女們慶祝婦女及兒童庇護中心遷新居
A house warming party to celebrate the reprovisioning of our shelter

婦女們與子女暢遊迪士尼樂園，渡過了一個愉快的周日
A happy Sunday in Disneyland

職員參加藝術治療培訓工作坊
Staff attended the Art Therapy Training Workshop

親子入廚樂促進彼此溝通和交流
A cooking workshop to enhance parent-child communication
婦女大使探訪兒童之家並與小朋友進行集體活動
Woman Ambassadors visited small group home and played games with their children

剪髮班讓婦女學習一技之長，回饋社會
Learning hair-cut skills and serving the community

婦女在創業工作坊學習製作玫瑰花並經歷整個銷售過程
Pre-job training classes for women

舉行綜援講座，讓離舍婦女了解有關申請程序和注意事項
Ex-residents attended a seminar on CSSA

同事在聖誕聯歡活動中滿載而歸，充滿著喜慶氣氛
A joyous atmosphere in staff Christmas party

同事在退修營中進行集體創作活動，表現團隊精神
Team building through creative activities at the staff retreat
法國總領事代表到訪「賽馬會和諧一心」，了解中心的婦女自強服務
Representatives from the Consulate General of France visited "Jockey Club Harmony Link" to understand our women empowerment programs.

與地區團體合作舉行活動，向公眾宣揚和諧家庭的訊息
Collaboration with local agencies to promote harmonious family relationships

為小學學生提供情緒教育服務
Providing emotion education services to primary school students

到訪學校提供講座，宣揚建立兩性和諧關係的訊息
Talks were held in schools to promote harmonious relationships

在屋邨進行服務推廣，介紹機構服務及識別受家暴困擾的人士
District promotion in estates to introduce our services and identify the families at-risk

舉行親子燒烤活動，促進男士與家庭的關係並彼此建立支援網絡
Recreational programs were held for men to enhance the communication with their families.
在兒童治療小組中，小朋友透過圖畫表達自己的心情和願望
Children expressing their feelings in a therapeutic group

小朋友積極參與「和諧先鋒」義工訓練小組，一同宣揚和諧家庭的訊息
Students participated in ”Harmony Pioneer” volunteer training program

「賽馬會和諧一心」及和諧站定期為施虐者舉行心理教育小組，幫助他們學習以非暴力方式與他人相處
Psycho-educational group for batterers held regularly

透過小組活動協助婦女處理家暴所帶來的影響和訂立生活目標
Helping women to understand the effects of domestic violence and set goals of future life

進行舒展運動，使婦女舒緩她們緊張情緒
Relaxation exercise for women in a group session
媽媽及孩子的心聲
Voice from Mothers and Children

婦女們的圖畫裏均有太陽照耀，表達她們對未來仍充滿盼望
Woman drew pictures of sunshine showing that they were filled with hopes

小朋友畫了一幅圖畫送給媽媽並表達了對媽媽的愛
Children drew pictures for their mother to show their love

與親人同遊樂園的歡樂圖畫
Pictures of joyful moments with families in Disneyland

小朋友們希望可以快快樂樂地渡過每一天
Children's hope for happy life

透過文字和圖畫表達了小朋友對暴力的感受
Children expressing their feelings on domestic violence by words and drawings
10

Third Path Man Service

Service Objectives

1. To stop abusive behavior of male batterers
2. To help male batterers, acceptance of responsibility for their abusive behavior
3. To help families affected by domestic violence re-establish a harmonious relationship

Service Description

1. “Man Hotline”
   "Man Hotline" served as a platform to reach out to male batterers and motivate them to seek help. It was an immediately available resource of support, allowing callers to be anonymous and to express their feelings in a secure environment. In 2008-09, our hotline received 974 calls, of which 12% were related to domestic violence or marital problems.

2. Individual Counseling
   To increase batterers’ motivation to seek help, we employed innovative and versatile strategies in our case intervention. We reached out to clients to deliver counseling service at locations and times convenient to them. With the view that abusers must be accountable for their use of violence, our intervention focused on emotional management, gender equality and non-violent problem solving skills. We then kept continuous assessment of the risk of violence and their stage of change. In the year of 2008-09, we had worked with 171 cases.
1) 個案轉介來源 Sources of Referral

- 社區教育及資源服務
  Community Education & Resources
  1(1.8%)

- 婦女及兒童庇護中心
  Shelter for Women and Children
  8(14.8%)

- 男士熱線 Man Hotline
  5(9.3%)

- 24小時婦女求助熱線
  24 Hours Woman Hotline
  5(9.3%)

- 其他 Others
  1(1.8%)

- 緊急干預危機處理服務
  Crisis Intervention Service
  34(63%)

2) 深入輔導個案類型 Nature of Intensive Cases

- 單身戀愛暴力 Dating Violence
  2(3.7%)

- 兄弟姊妹虐待 Sibling Abuse
  1(1.9%)

- 前配偶虐待 Ex-spousal Abuse
  3(5.5%)

- 其他 Others
  1(1.9%)

- 虐妻 Wife Abuse
  47(87%)
3) 年齡 Age

- 61歲以上Aged 61 or above: 2(3.7%)
- 51-60歲Aged 51-60: 12(22.2%)
- 11-20歲Aged 11-20: 2(3.7%)
- 21-30歲Aged 21-30: 4(7.4%)
- 31-40歲Aged 31-40: 15(27.8%)
- 41-50歲Aged 41-50: 17(31.5%)

4) 婚姻狀況 Marital Status

- 單身Single: 3(5.6%)
- 分居Separated: 1(1.8%)
- 已婚Married: 45(83.3%)
- 離婚Divorced: 5(9.3%)

5) 虐待形式 Type of Abuse
3. Psychologically Batterers Intervention Programs (BIP)

Our Psycho-Educational Program has been accredited by Emerge of Boston, Massachusetts, USA. Based on its framework, we adapted several types of psycho-educational intervention groups, including “Batterers Intervention Programs (BIP),” “Caring Dad Group” and “Anger Management Group”. Our BIP Program consisted of 16 sessions which aimed at changing batterers’ cognition of the use of violence, teaching them non-violent behaviors, and encouraging them to express their emotions in positive ways.

In 2008-09, we held 31 sessions of BIP Programs with a total attendance of 105. Through our assessment tools and group leaders’ observation, we found that some of the participants had completely refrained from using physical and sexual violence against their spouses within three months; they reduced psychological abuse after six months’ follow-up.

Based on our experience in adapting the Emerge Model for the local context, we published the Manual on Group Treatment for Male Batterers. This manual included the theoretical background of Emerge Model, practice and group leading skills. It served as a training kit for social workers on effective techniques for working with male batterers.

4. Supportive Programs

We organized information sessions on divorce law, financial management, health care and parent-child relationship as part of our main services in order to facilitate their access to relevant community resources and enhance their supportive network.

5. Professional Collaboration and Training

We worked proactively with different sectors to prevent domestic violence, and offer immediate support and help to those in need. In October 2008, we collaborated with the trainers of Emerge from Boston to offer a training program for social workers from the Social Welfare Bureau of Macau and other NGOs in Hong Kong.

In addition, we gave a presentation at the Inaugural Asia Pacific Rim International Counseling Conference in July 2008, where we addressed the needs of batterers and raised concerns to the local and overseas representatives about counseling batterers.
6. Community Education & Publicity

In the fiscal year of 2008-09, we were invited by various media to share our knowledge with the public on anger management, conflict resolution, and the concept of "Zero Tolerance to Domestic Violence".

7. Follow-up Service

To ensure that batterers maintain their positive changes, we provided them with 3-6 month's follow-up services through phone contacts, case interviews and gatherings. In this fiscal year, we invited those who had completed a BIP group to be peer supporters in another BIP group. Their participation not only consolidated their own non-violent beliefs, but also gave other batterers peer support which plays an important role in preventing relapse.
一位爸爸的心聲  Straight From The Heart Of A Father

在往年的差不多這個時候，見到您因為犯了重罪，被判有期徒刑二年。被拘留了二年之久，您遠離家門、遠離社會，遠離親朋好友，遠離您的孩子。您的行動，您的言語，都讓我們感到非常的心痛。

出獄後，您開始重新生活，開始學習新的技能，開始注重家庭和孩子。您的態度，您的努力，都讓我們看到了您的進步和變化。

我記得，您曾經告訴我，您想要重新開始，您想要成為一個更好的人，一個更好的爸爸。您的夢想，您的目標，都讓我們看到了您的希望和信心。

孩子，我知道，您現在仍然在努力，您在努力改變，努力成為更好的自己。我為您感到驕傲，我為您感到驕傲。

孩子的未來，我們的未來，都在您的手中。我們相信，只要您不放棄，只要您繼續努力，就一定能夠實現您的夢想。我們會一直支持您，一直陪伴著您。

我們愛您，爸爸。我們會一直愛您。
經社工的協助及互相檢視，所產生的家暴事件因由，學習改善與家人相處的技巧，
在我無助之時，社工組員確實給了我不少的支持及重新的面貌。

今天，一年過後，我與妻子在理智的情況下離婚了，雖然家庭已分開了，但停止暴力已是我畢生的課題，停止暴力的課程已上完了。但與前妻的每一次短短交談及相處時刻，保持和平則是每一天都在進行中，在家暴中
心所學，停止言語、肢體暴力則仍是發揮著它的影響力。
雖然家是分開了，但願孩子在不同情況下在和諧的環境下成長。這是很重要的。沒有暴力的家庭是我們應該為孩子提
供最基本的條件吧！

願所有發生家暴的家長，為你們的家人及自己踏出第一步至家暴中心
尋找協助，問題是不會突然消失的！
### Service Objectives

1. To provide immediate on-site intervention, support and follow-up services to victims of domestic violence and abusers in the Accident and Emergency Departments of hospitals during non-office hours
2. To reach out and make identification of victims of domestic violence and abusers in the community
3. To encourage multi-disciplinary collaboration regarding prevention and treatment of domestic violence

### Service Description

1. **On-site Crisis Assessment and Intervention in Accident and Emergency Departments**

   We have been providing immediate on-site crisis assessment and intervention to victims of domestic violence in the Accident and Emergency Departments of four partner hospitals since 2001. Through this outreach service, we provided emotional support and counseling, and helped them learn about the impact of domestic violence, as well as devised a safety plan. Besides, we also introduced relevant social resources, made referrals and offered short-term follow-up services.

   A total of 2,094 cases have been handled since this service started. In 2008-09, we dealt with 322 crisis cases, representing a 51% rise compared to that of the previous year. The increase in cases was related to our effort in referral from our hotlines and outreach programs. Amongst these 322 cases, 212 were females, of which 97% were victims. It indicated that the situation of women being abused by their spouses or ex-spouses was still serious. Regarding the nature of cases, there were 250 cases related to spousal or ex-spousal abuse, 29 elderly abuse and 34 co-habitant abuse, sibling as well as in-law abuse. These numbers alerted us that abuses among the elderly and other family members are also prevalent.
2. Early Identification of Domestic Violence Cases

We continued to conduct the Universal Screening Project for Domestic Violence in the Accident and Emergency Departments of Tuen Mun Hospital and Tseung Kwan O Hospital with the assistance of our trained volunteers. Early identification facilitated at-risk families to receive counseling and follow-up services soon enough to prevent the problem from deteriorating. Besides, the referral mechanism established with the Pediatric and Adolescent Medicine Ward in Tseung Kwan O Hospital continued. By using the built-in domestic violence screening tool, the pediatricians and nurses helped to assess at-risk families and referred them to our service.

In 2008-09, there were 168 referrals made from the four partner hospitals, 90 from Woman and Man Hotlines, 39 from the Universal Screening Project and community outreach programs. These numbers reflected the effectiveness of our diversified outreach services in identifying at-risk families in addition to our timely interventions.
3. **Psycho-educational Therapeutic Group and Mutual Support Group for Women**

Based on the cognitive-behavioral approach, our therapeutic group was designed for women affected by domestic violence. It aimed to help these women and their children to deal with their negative emotions, enhance their self-esteem and capabilities, and set new goals for their lives. Those who had completed the therapeutic group were invited to join the mutual support group which further strengthened their social support network. A total of 53 sessions of group activities were organized this fiscal year, with an attendance of 221 women.

4. **Community Outreach Program**

We made good use of road-shows and screening surveys to raise the public’s awareness on the need to prevent domestic violence and identify at-risk families at an early stage. Services were rendered to cases identified through these outreach programs in the districts of Kowloon East and New Territories West. Furthermore, in collaboration with our Children and Youth Service, some parents affected by domestic violence were screened and identified through primary schools. They joined our counseling group and received casework service. In 2008-09, we held 8 outreach programs for the local community.
5. Multi-Disciplinary Collaboration

Effective prevention and treatment of domestic violence can only be achieved by multi-disciplinary collaboration. Therefore, we actively linked up with and provided training to professions in other sectors, including medical staff, police officers, teachers and tertiary students. In 2008-09, we conducted three training programs for 48 professionals and community partners.

個案轉介地區服務 Referrals to Other Social Services

統計共322個危機個案
Statistics of 322 Crisis Cases

![Graph showing referrals to different services]
## Service Objectives

1. To help children recover from trauma of witnessing domestic violence
2. To enhance the capacity of the parents to help their children go through the recovery process
3. To provide early identification of children and youth affected by domestic violence so as to prevent further harm
4. To foster harmonious relationships among children and youth to stop the cycle of violence

## Service Description

1. **Individual and Group Treatment**
   
   The Children and Youth Service was established in April 2006. Our individual and group treatment curriculum was designed with reference to the Child Witness to Violence Project of the Department of Pediatrics at Boston Medical Centre. Various therapeutic means, such as play, music and art were used in the intervention process. We also organized parent-child parallel groups, drama educational programs and adventure training to strengthen clients’ resilience. In 2008-09, 42 cases of children having domestic violence were handled, and a total of 309 interview sessions including follow-up interviews with their parents, were provided. Besides casework, 118 therapeutic and educational group sessions were conducted to help 1,887 participants to understand domestic violence, to make safety plans, and to adapt to family changes.

2. **Harmony Express Mobile Classroom Service**

   Our Harmony Express mobile classroom service provided education on emotion for pupils and identified children affected by domestic violence. By joining the class, pupils learnt different emotions and appropriate ways of expressing themselves in order to foster harmonious relationships. Under the auspices of both the Quality Education Fund and The Body Shop, the mobile classroom was equipped with new curriculum materials. In addition, we developed a new curriculum for pupils from primary one and two, and the Harmony Express website, which provided multi-sensory games for education on emotion for primary one to four. We continued to assist schools in early identification of at-risk children, and in providing group counseling for children as well as outreaching follow-up services for families in need.
在2008-09年度，我們服務了22間小學，共134班教育課，並接觸了3,885名學童，為他們提供情緒教育、家暴評估及跟進服務。在收集的問卷中，91%學童表示十分滿意「和諧快線」的服務，並學會情緒表達的方法。但我們在學生調查中發現，分別有19%及47%之學童曾耳聞目睹父母「打架」和「吵架」。因此，我們在小學舉辦了跟進小組，為16名受家暴困擾的學童提供小組輔導服務。

In 2008-09, we held 134 positive emotion educational programs in 22 primary schools for 3,885 pupils. From the questionnaires returned by participants, 91% were satisfied with our service and had gained better understanding of positive ways to express emotions. Analysis from the questionnaires also showed that 19% and 47% of pupils had witnessed or heard bawling and quarrels between parents respectively. We therefore collaborated with schools, and organized follow-up groups for 16 students who were affected by domestic violence.

「和諧快線」情緒教育流動車問卷調查統計
“Harmony Express” Mobile Classroom Survey

共3,536名小一至小四學生填寫問卷
Statistics of 3,536 Primary 1 to 4 Students

1) 學生表示對整體活動感到滿意
   Satisfied with Our Service

2) 學生表示認識到正確處理情緒的方法
   Learned to Manage Emotions Positively
3. **Parent-child Relationship Enhancement Program: Sunny Mama Program**

The Sunny Mama Program aimed to reinforce mothers’ awareness and ability to look after their children who had witnessed domestic violence. Using the Sunny Mama Booklet, educational groups were conducted to help mothers understand the impact of domestic violence on themselves and their children, share common concerns about their children and build better parent-child relationships. In 2008-09, five educational groups were conducted, with a total attendance of 60 participants. From the evaluation questionnaires, 95% of the participants showed their confidence and readiness in helping their children after the program.
4. "Bunny hEars" Children Hotline Service

With the sponsorship of The Body Shop, the "Bunny hEars" children hotline was launched in April 2007 to provide emotional support and referrals to community resources for children aged from 6 to 12. New hotline features, such as "tongue twisters" and IQ quizzes were added this year. We also updated our educational songs and stories to encourage children to express their feelings, to learn harmonious relationship building as well as to equip with knowledge on domestic violence prevention. Our hotline service successfully received 12,694 calls in 2008-09, and we provided 153 brief counseling sessions to the children.
和諧站「婦女自強計劃」
Harmony Express Resource Station:
Project WOW

1. 婦女互助小組及輔導小組

婦女互助小組於2009年1月展開，每月舉行兩次聚會，婦女透過小組發展其支援網絡，並與其他組員彼此關顧和守望，將和諧站的服務介紹給其他受家暴影響的婦女。

此外，我們亦為家暴受害者提供輔導小組服務，內容包括處理悲傷情緒，反思過去，正面思考及制定未來計劃。

2. 職前培訓 - 創業工作坊

我們為婦女設計了4節的創業工作坊，協助婦女提升自尊感，從而加強對就業的信心以至改善生活質素。婦女透過各式訓練，如：手工製作、採購物料、計算成本和價格制訂等，學習自僱的概念和知識，4節的工作坊已完成，共23人次婦女參與。

Service Objectives

1. To enhance women's self esteem and dignity, and pave the way for their financial independence
2. To provide the community with education on preventing domestic violence and promotion of harmony
3. To develop corporate volunteerism by encouraging their participation in our service programs

Service Description

1. Mutual Support and Counseling Groups for Women

The semi-monthly mutual support group for women started its service in January 2009. The mutual support network was gradually developed among the members, creating the spirit of cooperation and caring for each other. The group members also introduced our services to women who are at-risk of domestic violence.

In addition, we conducted counseling groups for victims of domestic violence, with a focus on expression of feeling of distress, self-reflection, positive psychology and future planning.

Service Statistics

<table>
<thead>
<tr>
<th>Service</th>
<th>Number of Group Sessions</th>
<th>Number of Participants</th>
<th>Number of Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mutual Support Group</td>
<td>11</td>
<td>12</td>
<td>104</td>
</tr>
<tr>
<td>Counseling Group</td>
<td>8</td>
<td>13</td>
<td>29</td>
</tr>
</tbody>
</table>

2. Pre-job Training; Self-employment Concept Course

The course consisted of a series of 4 interactive workshops which helped women to become aware of the relationship between self-esteem, employment and overall quality of life. In this course, women learnt about the concept and knowledge of self-employment by handicraft production, material purchase, cost calculation, price setting, etc. An attendance of 23 was recorded in the 4-session course.
3. Parent-child Relationship Enhancement Program

In addition to mutual support and counseling groups, we also conducted a wide range of educational and developmental programs for women and their children, aiming at enhancing the parent-child relationship. For example, 33 mothers and children visited Tai Tong Lychee Village and 41 joined English Letter Land classes to learn English through games and story telling.

4. Community Education and Promotion Programs

To raise public awareness of domestic violence and identify at-risk families, we initiated community outreach programs in public estates and shopping malls in Tin Shui Wai, and set up exhibitions and distributed educational and program materials. Three programs reached out to 1,855 members of the public. Lastly, in collaboration with Caritas, a public talk on “Harmonious Families” was delivered to 50 residents in Tin Shui Wai.

5. Volunteer Work

Apart from sponsoring the WOW Project, staff of JP Morgan also volunteered in the service programs. After joining two volunteer briefing sessions, they assisted in various programs held in HERS, such as “English Letter Land” classes. To further support our service, they gave us ideas and advice on anger management, relaxation and website design, etc.

Our women volunteers from the local community were trained to take a regular duty in our shop. They took care of managing the display counter and providing customer service. Altogether, they provided 237 hours of volunteer work in about three months.

6. Handcraft Classes and Product Sale

Women were interested in joining handicraft making classes to learn different fabrication skills. Not only did they gain a sense of achievement, but they also made earnings to slightly relieve their tight living budget. So far, 40 women participated in the classes. Some of their products were sold at the shop.
1. Service Enhancement

Proactively responding to the changing social environment and emerging needs of service users, we will continue to review our services and develop new strategies to provide quality services to the community.

With extra manpower in the shelter, we will offer a wider range of therapeutic groups for refugee women and children leading to more effective treatment. We will also conduct programs for ex-residents, teach the women various life skills and pre-employment trainings to strengthen their independence and competitiveness in the labor market.

Services for men will be strengthened as well. Responding to specific kinds of needs of men beset by domestic violence, we will run support programs of different modalities, introduce more relevant social resources and widen their community support network.

For children's services, our "Harmony Express" mobile classroom service will be extended to the internet. Apart from children's learning, teachers and parents will also be able to make use of this on-line curriculum to facilitate children's acquisition of emotion expression, build up of harmonious relationship and knowledge of domestic violence. For external liaison, we will form a strategic partnership with different departments or service teams in the hospitals, for instance, the "Comprehensive Child Development Service" to set up an effective referral system between Harmony House and the liaised parties. Additionally, we will explore the feasibility of extending the universal screening to kindergartens and reinforce the counseling service for pre-school children and their parents so as to early identify at-risk families.

Besides tertiary and secondary interventions, primary prevention of domestic violence will remain to be an important aspect of our work. We will strengthen the community education services. More frequent district promotions will be conducted to disseminate the message of domestic violence prevention and introduce Harmony House's services. We will also develop educational programs for corporate and labor groups to reach out to more at-risk or potentially at-risk populations.
2. Public Education and Advocacy

To enable our agency to widely get through to public, we will actively respond to domestic violence issues and related policies and legislations by working closely with the media. We believe that this can effectively promote our services and the value of harmonious families as well as the impact of domestic violence can also be conveyed to the public.

We will issue publications in order to share our professional experience. Based on the Emerge Model, a manual for the “Caring Dad Group” will be published for social workers. Furthermore, we are planning to publish a case book compiling our front line experience in casework for sharing professionals in different sectors.

3. Volunteer Service Development

We always value the development of our volunteers. We will offer more opportunities for volunteers to contribute their specialized knowledge, for example and experiences, legal consultation, medical knowledge and languages in our various programs.

At the same time, we will conduct a broad range of trainings to increase their knowledge and skills pertaining to planning and delivery of services. Orientation and induction programs will also be arranged for new comers in addition to the comprehensive annual training, so that they can get involved in the helping process as soon as possible.

In the coming year, there will be training for both the “Bunny Ears” children hotline volunteers and the “Smarteen Theater” youth volunteers to advocate child protection from domestic violence in the community.

Volunteering among woman survivors of domestic violence is beneficial to both volunteers and aftercare services. Women discharged from the shelter will still need community backup and peer support. By contributing to the society as volunteers, victims of domestic violence can rebuild their self image and confidence, and establish their informal support networks. It also gives women a lot of gratification when offering help and care to other women who face similar difficulties. Therefore, we will continue to provide more opportunities for ex-residents to improve themselves, and give back to the community.
HARMONY HOUSE LIMITED
(和諧之家有限公司)
DIRECTORS' REPORT

The directors have pleasure in presenting their annual report together with the audited financial statements for the year ended 31 March 2009.

PRINCIPAL ACTIVITY

The principal activity of the Company is to provide a rent-free shelter for women who are victims of violence. Other activities include community education, battered treatment, crisis intervention, neighbourhood programme and resource station. The shelter premises are provided by the Government of the Hong Kong Special Administrative Region.

RESULTS

The results of the Company for the year ended 31 March 2009 and the state of the Company’s affairs as at that date are set out in the financial statements on pages 5 to 26.

ACCUMULATED FUNDS

Details of the movements in surplus of the Company during the year are set out in note 22 to the financial statements.

FIXED ASSETS

Details of the movements in fixed assets of the Company are set out in note 13 to the financial statements.

DIRECTORS

The directors of the Company during the year and up to the date of this report were as follows:

Judge Wong Hing Chun
Dr. Caroline Yeung Chan So Tuen
Mrs. Anna Koo Au Cheuk Ming
Mr. Grace M. Atkinson
Dr. Kam Chak Wah
Prof. Emeritus Ng Man Lung
Mr. Vera M. Safarikova
Prof. Patricia L. Sullivan
Mrs. Lau Yu Po Kwan
Dr. Huen Kwai Fun
Mr. Alexander Leung Hong Shun

(resigned on 18 August 2003)
(resigned on 20 June 2008)

Directors' – Continued

In accordance with Article 42 of the Company’s Articles of Association, the following directors retire and being eligible, may offer themselves for re-election for the forthcoming year:

Judge Wong Hing Chun
Dr. Caroline Yeung Chan So Tuen
Mrs. Anna Koo Au Cheuk Ming

In accordance with Article 36 of the Company’s Articles of Association, the following directors retire and being eligible, may offer themselves for re-election for the forthcoming year:

Dr. Huen Kwai Fun
Mr. Alexander Leung Hong Shun

DIRECTORS' INTERESTS IN CONTRACTS

No contracts of significance in relation to the Company’s business to which the Company was a party and in which a director of the Company had a material interest, whether directly or indirectly, subsisted at the end of the year or at any time during the year.

ARRANGEMENTS TO PURCHASE SHARES OF DEBENTURES

At no time during the year was the Company a party to any arrangements to enable the directors of the Company to acquire benefits by means of the acquisition of shares in, or debentures of, the Company or any other body corporate.

AUDITOR

BDO McCabe Lo Limited has changed its name to BDO Limited. Accordingly, the auditor’s report is now signed under the new name. A resolution will be proposed at the forthcoming annual general meeting of the Company to re-appoint BDO Limited as auditor of the Company.

On behalf of the Board

Chairman

Hong Kong, 29 SEP 2009
INDEPENDENT AUDITOR’S REPORT
TO THE MEMBERS OF HARMONY HOUSE LIMITED
(和諧之家有限公司)
(incorporated in Hong Kong as a company limited by guarantee)

We have audited the financial statements of Harmony House Limited ("the Company") set out on pages 5 to 26, which comprise the Company balance sheet as at 31 March 2009, and the income and expenditure statement, statement of changes in total funds and cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory notes.

DIRECTORS’ RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

The directors of the Company are responsible for the preparation and the true and fair presentation of these financial statements in accordance with Hong Kong Financial Reporting Standards issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and the Hong Kong Companies Ordinance. This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and the true and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

AUDITOR’S RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audit. This report is made solely to you, as a body, in accordance with Section 141 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the HKICPA. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance as to whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor’s judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity’s preparation and true and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

INDEPENDENT AUDITOR’S REPORT
TO THE MEMBERS OF HARMONY HOUSE LIMITED
(和諧之家有限公司)
(incorporated in Hong Kong as a company limited by guarantee)

OPINION

In our opinion, the financial statements give a true and fair view of the state of affairs of the Company as at 31 March 2009 and of its deficit and cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards and have been properly prepared in accordance with the Hong Kong Companies Ordinance.

[Signature]
BDO Limited
Certified Public Accountants
Law Fung Ha
Practising Certificate Number P03958

Hong Kong, 29 SEP 2009
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<th>Notes</th>
<th>Shelter</th>
<th>Jockey Club</th>
<th>Harmony Link</th>
<th>HERS</th>
<th>Other Activities</th>
<th>2009 Total</th>
<th>2008 Total</th>
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<td>HK$</td>
<td>HK$</td>
<td>HK$</td>
<td>HK$</td>
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<td>461,235</td>
<td>731,325</td>
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<td>106,730</td>
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<td>156,978</td>
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<td>-</td>
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<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>4,934</td>
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<td>-</td>
<td>1,086,000</td>
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<td>-</td>
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<tr>
<td>Other income</td>
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<td>682</td>
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<td>12,327,840</td>
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<td>17</td>
<td>2,164,252</td>
<td>851,478</td>
<td>-</td>
<td>269,383</td>
<td>3,285,113</td>
<td></td>
</tr>
<tr>
<td></td>
<td>7,470,069</td>
<td>5,422,893</td>
<td>282,148</td>
<td>2,436,943</td>
<td>15,612,953</td>
<td>11,060,017</td>
<td></td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>9</td>
<td>89,676</td>
<td>61,700</td>
<td>15,418</td>
<td>36,785</td>
<td>203,579</td>
<td>165,181</td>
</tr>
<tr>
<td>Depreciation</td>
<td>3,622,835</td>
<td>1,004,642</td>
<td>19,360</td>
<td>194,225</td>
<td>4,681,062</td>
<td>1,284,400</td>
<td></td>
</tr>
<tr>
<td>Food for clients</td>
<td>18,731</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>18,731</td>
<td>13,221</td>
<td></td>
</tr>
<tr>
<td>Furniture and equipment — repair and maintenance</td>
<td>26,909</td>
<td>30,720</td>
<td>3,393</td>
<td>52,019</td>
<td>113,041</td>
<td>95,864</td>
<td></td>
</tr>
<tr>
<td>Furniture and equipment — design fee</td>
<td>714,789</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>714,789</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Insurance</td>
<td>75,086</td>
<td>66,388</td>
<td>1,837</td>
<td>27,484</td>
<td>170,795</td>
<td>157,025</td>
<td></td>
</tr>
<tr>
<td>Management fee</td>
<td>120,240</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>120,240</td>
<td>120,240</td>
<td></td>
</tr>
<tr>
<td>Miscellaneous expenses</td>
<td>10</td>
<td>20,360</td>
<td>2,622</td>
<td>614</td>
<td>4,896</td>
<td>28,492</td>
<td>24,104</td>
</tr>
<tr>
<td>Personnel emoluments</td>
<td>6</td>
<td>4,096,908</td>
<td>3,596,411</td>
<td>110,888</td>
<td>1,049,905</td>
<td>8,856,312</td>
<td>7,668,880</td>
</tr>
<tr>
<td>Programmes</td>
<td>87,487</td>
<td>344,662</td>
<td>7,884</td>
<td>326,724</td>
<td>766,757</td>
<td>554,078</td>
<td></td>
</tr>
<tr>
<td>Publicity/publication</td>
<td>-</td>
<td>218,060</td>
<td>-</td>
<td>6,500</td>
<td>224,560</td>
<td>100,100</td>
<td></td>
</tr>
<tr>
<td>Rent and rates</td>
<td>-</td>
<td>184,680</td>
<td>50,366</td>
<td>-</td>
<td>235,046</td>
<td>234,107</td>
<td></td>
</tr>
<tr>
<td>Staff training and development</td>
<td>1,176</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>35,778</td>
<td>36,954</td>
<td></td>
</tr>
<tr>
<td>Stores and equipment</td>
<td>11</td>
<td>53,963</td>
<td>91,200</td>
<td>46,282</td>
<td>313,797</td>
<td>505,242</td>
<td>169,290</td>
</tr>
<tr>
<td>Travelling</td>
<td>43,699</td>
<td>48,675</td>
<td>2,241</td>
<td>7,118</td>
<td>101,933</td>
<td>69,788</td>
<td></td>
</tr>
<tr>
<td>Utilities</td>
<td>12</td>
<td>132,098</td>
<td>53,165</td>
<td>30,046</td>
<td>-</td>
<td>215,309</td>
<td>206,675</td>
</tr>
<tr>
<td></td>
<td>8,943,948</td>
<td>5,702,925</td>
<td>293,529</td>
<td>2,046,231</td>
<td>16,986,633</td>
<td>10,713,484</td>
<td></td>
</tr>
<tr>
<td><strong>Net operating (deficit)/surplus</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net operating (deficit)/surplus</td>
<td>(1,472,979)</td>
<td>(280,032)</td>
<td>(11,381)</td>
<td>390,712</td>
<td>(1,373,680)</td>
<td>346,533</td>
<td></td>
</tr>
<tr>
<td>Surplus of Provident Fund</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(57,666)</td>
<td>(32,718)</td>
</tr>
<tr>
<td>Surplus of rent and rates</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(10,444)</td>
<td>(8,245)</td>
</tr>
<tr>
<td>Deficit/(surplus) transferred from/to:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- provision for annual leave</td>
<td>8,182</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>75,616</td>
<td></td>
</tr>
<tr>
<td>- provision for long service payment</td>
<td>71,154</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>84,144</td>
<td></td>
</tr>
<tr>
<td>Net (deficit)/surplus for the year</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(1,362,454)</td>
<td>145,810</td>
</tr>
</tbody>
</table>
HARMONY HOUSE LIMITED
(和諧之家有限公司)
BALANCE SHEET
AS AT 31 MARCH 2009

<table>
<thead>
<tr>
<th>Notes</th>
<th>2009 HK$</th>
<th>2008 HK$</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-current asset</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property, plant and equipment</td>
<td>13</td>
<td>7,955,245</td>
</tr>
<tr>
<td>Total non-current asset</td>
<td></td>
<td>7,955,245</td>
</tr>
<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utility deposits and prepayments</td>
<td></td>
<td>251,252</td>
</tr>
<tr>
<td>Other receivables</td>
<td></td>
<td>2,527,387</td>
</tr>
<tr>
<td>Fixed bank deposits</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Cash and bank balances</td>
<td></td>
<td>4,964,397</td>
</tr>
<tr>
<td>Total current assets</td>
<td></td>
<td>7,744,036</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td></td>
<td>15,699,281</td>
</tr>
<tr>
<td><strong>Liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current liabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable and accruals</td>
<td></td>
<td>4,927,509</td>
</tr>
<tr>
<td>Amount due to Social Welfare Department</td>
<td>14</td>
<td>9,314</td>
</tr>
<tr>
<td>Surplus of staff provident fund</td>
<td></td>
<td>357,792</td>
</tr>
<tr>
<td>Donation for specific purposes</td>
<td>15</td>
<td>4,551,523</td>
</tr>
<tr>
<td>Research and survey fund</td>
<td></td>
<td>2,566</td>
</tr>
<tr>
<td>Donations for Children Development</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Surplus of Lotteries Fund</td>
<td>16</td>
<td>51,754</td>
</tr>
<tr>
<td>Surplus in lump sum subvention for contract staff</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Deferred income for capital grants</td>
<td>17</td>
<td>4,430,548</td>
</tr>
<tr>
<td>Total liabilities</td>
<td></td>
<td>14,331,306</td>
</tr>
<tr>
<td><strong>TOTAL NET ASSETS</strong></td>
<td></td>
<td>1,367,975</td>
</tr>
</tbody>
</table>

Representing by:

- Capital 18 | 354,911 | 354,911 |
- Specific funds 19 | 1,205,465 | 1,207,470 |
- Lump sum grant reserve 21 | 407,089 | 480,646 |
- Accumulated (losses)/funds 22 | (599,490) | 857,895 |

**TOTAL FUNDS**

| | 1,367,975 | 2,900,922 |

On behalf of the Board

[Signatures]

Director

Director
### HARMONY HOUSE LIMITED
#### (和諧之家有限公司)
#### CASH FLOW STATEMENT
#### FOR THE YEAR ENDED 31 MARCH 2009

<table>
<thead>
<tr>
<th>Cash flows from operating activities</th>
<th>2009 HK$</th>
<th>2008 HK$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net (deficit)/surplus for the year</td>
<td>(1,362,454)</td>
<td>145,810</td>
</tr>
<tr>
<td>Adjustments:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Depreciation of property, plant and equipment</td>
<td>4,681,062</td>
<td>1,284,400</td>
</tr>
<tr>
<td>Capital grants recognised as income</td>
<td>(3,255,113)</td>
<td>(1,131,666)</td>
</tr>
<tr>
<td>Interest income</td>
<td>(15,955)</td>
<td>(106,730)</td>
</tr>
<tr>
<td>Property, plant and equipment written off</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating profit before working capital changes</td>
<td>17,540</td>
<td>191,874</td>
</tr>
<tr>
<td>Increase in utility deposits and prepayments</td>
<td>(54,271)</td>
<td>(68,709)</td>
</tr>
<tr>
<td>Increase in other receivables</td>
<td>(1,735,674)</td>
<td>1,000,655</td>
</tr>
<tr>
<td>Increase in accounts payable and accruals</td>
<td>3,790,354</td>
<td>396,809</td>
</tr>
<tr>
<td>(Decrease)/increase in amount due to Social Welfare Department</td>
<td>(1,389)</td>
<td>2,943</td>
</tr>
<tr>
<td>Increase in surplus of staff provident fund</td>
<td>37,665</td>
<td>32,717</td>
</tr>
<tr>
<td>Increase in donation for specific purposes</td>
<td>745,704</td>
<td>1,804,821</td>
</tr>
<tr>
<td>Decrease in donation for children development</td>
<td>(224)</td>
<td>(922)</td>
</tr>
<tr>
<td>(Decrease)/increase in surplus of lottery fund</td>
<td>7,540</td>
<td>12,244</td>
</tr>
<tr>
<td>Decrease in surplus in lump sum substitution for contract staff</td>
<td>(597)</td>
<td>(6,934)</td>
</tr>
<tr>
<td>Decrease in staff merit fund</td>
<td>(130,493)</td>
<td>(68,683)</td>
</tr>
<tr>
<td>Net cash flows from operating activities</td>
<td>2,039,079</td>
<td>3,298,805</td>
</tr>
<tr>
<td>Investing activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchases of property, plant and equipment</td>
<td>(11,115,797)</td>
<td>(334,698)</td>
</tr>
<tr>
<td>Interest received</td>
<td>15,955</td>
<td>106,730</td>
</tr>
<tr>
<td>Net cash flows used in investing activities</td>
<td>(11,059,842)</td>
<td>(227,968)</td>
</tr>
<tr>
<td>Financing activity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capital grants received</td>
<td>6,400,342</td>
<td>131,138</td>
</tr>
<tr>
<td>Net cash flows from financing activity</td>
<td>6,400,342</td>
<td>131,138</td>
</tr>
<tr>
<td>Net (decrease)/increase in cash and cash equivalents</td>
<td>(2,000,421)</td>
<td>3,201,975</td>
</tr>
<tr>
<td>Cash and cash equivalents at beginning of year</td>
<td>6,956,318</td>
<td>3,763,343</td>
</tr>
<tr>
<td>Cash and cash equivalents at end of year</td>
<td>4,964,897</td>
<td>6,965,318</td>
</tr>
</tbody>
</table>

#### Analysis of cash and cash equivalents companies:
- Cash available on demand |
  - 4,964,897 |
  - 4,942,042 |
- Fixed bank deposits |
  - 2,032,276 |
  - 6,965,318 |

#### HARMONY HOUSE LIMITED
#### (和諧之家有限公司)
#### NOTES TO THE FINANCIAL STATEMENTS
#### 31 MARCH 2009

1. **LEGAL STATUS AND OPERATIONS**

The Company was incorporated in Hong Kong under the Hong Kong Companies Ordinance ("Company Ordinance") on 2 April 1986 as a Company limited by guarantee.

Under the provisions of the Company's Memorandum and Articles of Association, every member shall, in the event of the Company being wound up, contribute to the assets of the Company to the extent of HK$100. At the balance sheet date, the Company had nine members.

The Company is a charitable organisation and provides a rent-free shelter for women who are victims of violence. Its registered office and principal place of business is at G/F, Wing B, On Wah House, Lok Wah (South) Estate, Kwan Tong, Kowloon, Hong Kong.

2. **ADOPTION OF AMENDMENTS AND NEW HONG KONG FINANCIAL REPORTING STANDARDS ("HKFRSs")**

(a) In the current year, the Company has applied, for the first time, the following amendments and new interpretations issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA"), that are effective for the current accounting period of the Company.

- Amendments to HKAS 39 Reclassification of Financial Assets and HKFRS 7
- HKFRS (IFRIC) - Interpretation 11 HKFRS 2 - Group and Treasury Share Transactions
- HKFRS (IFRIC) - Interpretation 12 Service Concession Arrangements
- HKFRS (IFRIC) - Interpretation 14 HKAS 19 - The Limit on a Defined Benefit Asset, Minimum Funding Requirements and their Interaction

The adoption of the above amendments and new interpretations had no material effect on the results or financial position of the Company for the current or prior accounting periods and no prior period adjustment has been recognised.

(b) Potential impact arising on HKFRSs not yet effective

The Company has not yet applied the following new or revised HKFRSs that have been issued but are not yet effective.

- HKFRSs (Amendments)
- HKFRSs (Amendments) Improvements to HKFRSs 1
- HKFRS 1 (Revised) First-time Adoption of Hong Kong Financial Reporting Standards 1
- Amendments to HKAS 32 and HKAS1 Puttable Financial Instruments and Obligations Arising on Liquidation 1
2. ADOPTION OF NEW OR REVISED HONG KONG FINANCIAL REPORTING STANDARDS ("HKFRS") – Continued

(b) Potential impact arising on HKFRSs not yet effective – Continued

Amendment to HKAS 39 Eligible Hedged Items
Amendments to HKFRS 1 Cost of an Investment in a Subsidiary, Jointly
and HKAS 27 Controlled Entity or Associate
Amendments to HKFRS 1 Amendments to HKFRS 1 First-time Adoption of
Hong Kong Financial Reporting Standards – Additional Exemptions for First-time Adopters
Amendments to HKFRS 2 Share-based Payment – Vesting Conditions and
Cancellations
Amendments to HKFRS 2 Share-based Payment – Group Cash-settled
Share-based Payment Transactions
Amendments to HKFRS 7 Improving Disclosures about Financial Instruments
Amendments to HK(IFRIC) – Interpretation 9 Embedded Derivatives
Amendments to HK(IFRIC) – Interpretation 9 Presentation of Financial Statements
and HKAS 39 Borrowing Costs
HKAS 23 (Revised) Consolidated and Separate Financial Statements
HKAS 27 (Revised) Business Combinations
HKFRS 8 Operating Segments
HK(IFRIC) – Interpretation 13 Customer Loyalty Programmes
HK(IFRIC) – Interpretation 15 Agreements for the Construction of Real Estate
HK(IFRIC) – Interpretation 16 Hedges of a Net Investment in a Foreign Operation
HK(IFRIC) – Interpretation 17 Distributions of Non-cash Assets to Owners
HK(IFRIC) – Interpretation 18 Transfers of Assets from Customers

1 Effective for annual periods beginning on or after 1 January 2009 except the amendments to HKFRS 5, effective for annual periods beginning on or after 1 July 2009.
2 Effective for annual periods beginning on or after 1 January 2009, 1 July 2009 and 1 January 2010, as appropriate.
3 Effective for annual periods beginning on or after 1 January 2010.
4 Effective for annual periods beginning on or after 1 July 2009.
5 Effective for annual periods beginning on or after 1 January 2009.
6 Effective for annual periods ending on or after 30 June 2008.
7 Effective for annual periods beginning on or after 1 July 2008.
8 Effective for annual periods beginning on or after 1 October 2008.
9 Effective for transfers of assets from customers received on or after 1 July 2009.

The Company is in the process of making an assessment of the potential impact of these standards, amendments or interpretations and the directors of the Company so far concluded that the application of these standards, amendments or interpretations will have no material impact on the results and the financial position of the Company.

4. PRINCIPAL ACCOUNTING POLICIES

(a) Property, plant and equipment

Property, plant and equipment are stated at cost less accumulated depreciation and accumulated impairment losses.

The cost of property, plant and equipment includes its purchase price and the costs directly attributable to the acquisition of the items.

Subsequent costs are included in the asset’s carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are charged in the income statement during the financial period in which they are incurred.

Property, plant and equipment are depreciated so as to write off their cost net of expected residual value over their estimated useful lives on a straight-line basis. The useful lives, residual value and depreciation method are reviewed, and adjusted if appropriate, at each balance sheet date. The useful lives are as follows:

- Motor vehicle: 4 years
- Furniture and equipment: 4 years
- Leasehold improvements: Over the remaining life of the leases but not exceeding 5 years
4. PRINCIPAL ACCOUNTING POLICIES – Continued

(a) Property, plant and equipment – Continued

An asset is written down immediately to its recoverable amount if its carrying amount is higher than the asset’s estimated recoverable amount.

The gain or loss on disposal of an item of property, plant and equipment is the difference between the net sale proceeds and its carrying amount, and is recognised in the income and expenditure statement on disposal.

Capital grants and donations received for the purchase of property, plant and equipment are recorded as deferred income in the balance sheet and amortised in the income and expenditure statement over the useful life of the relevant assets.

(b) Leased assets

Leases that do not transfer substantially all the risks and rewards of ownership to the Company are classified as operating leases. The total rentals payable under the operating leases are charged to the income and expenditure statement on a straight-line basis over the lease term. Lease incentives received are recognised as an integrated part of the total rental expense, over the term of the lease.

(c) Financial Instruments

(i) Financial assets

The Company classifies its financial assets as loans and receivables. These assets are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are mainly cash and bank balances and also arise through the incorporate other types of contractual monetary assets. Loans and receivables are initially measured at fair value plus transaction costs that are directly attributable to the acquisition of the financial assets and at each balance sheet date subsequent to initial recognition, they are carried at amortised cost using the effective interest method, less any identified impairment losses.

(ii) Impairment loss on financial assets

Objective evidence that the asset is impaired includes observable data that comes to the attention of the Company, and may include the following loss events:

- significant financial difficulty of the counterparty;
- a breach of contract, such as a default or delinquency in interest or principal payments; and
- it becoming probable that the counterparty will enter bankruptcy or other financial reorganisation.

4. PRINCIPAL ACCOUNTING POLICIES – Continued

(c) Financial Instruments – Continued

(ii) Impairment loss on financial assets – Continued

An impairment loss is recognised in the income and expenditure statement when there is objective evidence that the asset is impaired, and is measured as the difference between the asset’s carrying amount and the present value of the estimated future cash flows discounted at the original effective interest rate. The carrying amount of financial asset is reduced through the use of an allowance account. When any part of financial asset is determined as uncollectible, it is written off against the allowance account for the relevant financial asset.

Impairment losses are reversed in subsequent periods when an increase in the asset’s recoverable amount can be related objectively to an event occurring after the impairment was recognised, subject to a restriction that the carrying amount of the asset at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

(iii) Financial liabilities

The Company classifies its financial liabilities as financial liabilities at amortised cost including trade and other payables and other financial liabilities. They are initially recognised at fair value, net of directly attributable costs incurred and are subsequently measured at amortised cost, using the effective interest method. The related interest expense is recognised within “finance costs” in the income statement.

Gains or losses are recognised in income and expenditure statement when the liabilities are derecognised as well as through the amortisation process.

(iv) Derecognition

The Company derecognises a financial asset when the contractual rights to the future cash flows in relation to the financial asset expire or when the financial asset has been transferred and the transfer meets the criteria for derecognition in accordance with HKAS 39 “Financial Instrument: Recognition and Measurement”.

Financial liabilities are derecognised when the obligation specified in the relevant contract is discharged, cancelled or expires.
4. PRINCIPAL ACCOUNTING POLICIES – Continued

(d) Revenue recognition

Government grants received are credited to the income and expenditure statement as other income except for those amounts received for the purchase of property, plant and equipment, which are recorded as deferred income in the balance sheet and amortised over the useful life of the asset.

Subventions from Social Welfare Department and allocations and grants from other charitable organisations are recognised in accordance with the approved applications.

Donations are recorded as income upon receipt.

Interest income is accrued on a time basis on the principal outstanding at the applicable interest rate.

(e) Employee benefits

(i) Defined contribution retirement plan

Contributions to defined contribution retirement plan are recognised as an expense in the income and expenditure statement when the services are rendered by the employees.

(ii) Employee entitlements

Employee entitlements to annual leave and long service payment are recognised when they accrue to the employees. A provision is made for the estimated liability for annual leave and long service payment as a result of services rendered by employees up to the balance sheet date.

Employee entitlements to sick leave and maternity leave are not recognised until the time of leave.

(iii) Termination benefits

Termination benefits are recognised when, and only when, the Company demonstrably commits itself to terminate employment or to provide benefits as a result of voluntary redundancy by having a detailed formal plan which is without realistic possibility of withdrawal.

4. PRINCIPAL ACCOUNTING POLICIES – Continued

(f) Impairment of other assets

At each balance sheet date, the Company reviews the carrying amounts of property, plant and equipment to determine whether there is any indication that those assets have suffered an impairment loss or an impairment loss previously recognised no longer exists or may have decreased.

If the recoverable amount (i.e. the greater of the fair value less costs to sell and value in use) of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised as an expense immediately.

Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised as income immediately.

(g) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Company has a legal or constructive obligation arising as a result of a past event, which will probably result in an outflow of economic benefits that can be reasonably estimated.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, the existence of which will only be confirmed by the occurrence or non-occurrence of one or more future events, are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

5. NET (DEFICIT)/SURPLUS FOR THE YEAR

Net (deficit)/surplus for the year is stated after charging:

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff costs (note 6)</td>
<td>8,850,312</td>
<td>7,668,880</td>
</tr>
<tr>
<td>Depreciation of property, plant and equipment</td>
<td>4,681,062</td>
<td>1,284,400</td>
</tr>
<tr>
<td>Auditors' remuneration:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- for the year</td>
<td>36,000</td>
<td>45,500</td>
</tr>
<tr>
<td>- under-provision of prior year</td>
<td>3,400</td>
<td>3,000</td>
</tr>
</tbody>
</table>
6. STAFF COSTS

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>Staff costs (including directors) comprise:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wages and salaries</td>
<td>8,424,427</td>
<td>7,271,201</td>
</tr>
<tr>
<td>Contributions to defined contributions retirement plan</td>
<td>425,885</td>
<td>397,679</td>
</tr>
<tr>
<td></td>
<td>8,850,312</td>
<td>7,668,880</td>
</tr>
</tbody>
</table>

7. INCOME TAX EXPENSES

The Company is exempt from tax under section 88 of the Hong Kong Inland Revenue Ordinance from any tax by reason of being a charitable institution of a public character.

8. DIRECTORS' EMOLUMENTS

The aggregate amounts of the directors' emoluments, disclosed pursuant to Section 161 of the Companies Ordinance, are as follows:

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>Fees</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other emoluments</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

9. ADMINISTRATIVE EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>Auditors' remuneration</td>
<td>31,800</td>
<td>-</td>
</tr>
<tr>
<td>Bank charges</td>
<td>10</td>
<td>1,284</td>
</tr>
<tr>
<td>Postage</td>
<td>835</td>
<td>2,040</td>
</tr>
<tr>
<td>Telephone and facsimile</td>
<td>28,241</td>
<td>37,578</td>
</tr>
<tr>
<td>Medical expenses</td>
<td>1,710</td>
<td>1,520</td>
</tr>
<tr>
<td>Secretarial service fee</td>
<td>8,200</td>
<td>-</td>
</tr>
<tr>
<td>Recruitment</td>
<td>18,880</td>
<td>20,562</td>
</tr>
<tr>
<td>Vehicle Running expenses</td>
<td>-</td>
<td>13,606</td>
</tr>
<tr>
<td>Legal and professional fee</td>
<td>-</td>
<td>1,000</td>
</tr>
<tr>
<td></td>
<td>89,676</td>
<td>61,700</td>
</tr>
<tr>
<td></td>
<td>15,418</td>
<td>15,418</td>
</tr>
<tr>
<td></td>
<td>36,785</td>
<td>203,579</td>
</tr>
<tr>
<td></td>
<td>165,181</td>
<td>165,181</td>
</tr>
</tbody>
</table>

10. MISCELLANEOUS EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>Staff retreat</td>
<td>9,953</td>
<td>-</td>
</tr>
<tr>
<td>Membership fee</td>
<td>3,000</td>
<td>-</td>
</tr>
<tr>
<td>Sundry expenses</td>
<td>7,407</td>
<td>2,622</td>
</tr>
<tr>
<td></td>
<td>20,360</td>
<td>2,622</td>
</tr>
<tr>
<td></td>
<td>614</td>
<td>614</td>
</tr>
<tr>
<td></td>
<td>4,896</td>
<td>28,492</td>
</tr>
<tr>
<td></td>
<td>24,104</td>
<td>24,104</td>
</tr>
</tbody>
</table>
11. STORES AND EQUIPMENT

<table>
<thead>
<tr>
<th>Jockey Club</th>
<th>Harmony</th>
<th>HERS</th>
<th>Other Activities</th>
<th>Total 2009</th>
<th>Total 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter</td>
<td>Link</td>
<td>HKS</td>
<td>HKS</td>
<td>HKS</td>
<td>HKS</td>
</tr>
<tr>
<td>Cleaning charges and materials</td>
<td>14,004</td>
<td>9,213</td>
<td>367</td>
<td>349</td>
<td>23,933</td>
</tr>
<tr>
<td>Newspapers and periodicals</td>
<td>4,800</td>
<td>3,737</td>
<td>-</td>
<td>210</td>
<td>8,747</td>
</tr>
<tr>
<td>Printing and stationery</td>
<td>8,052</td>
<td>27,518</td>
<td>2,015</td>
<td>821</td>
<td>38,406</td>
</tr>
<tr>
<td>Repairs and maintenance</td>
<td>20,349</td>
<td>41,468</td>
<td>41,500</td>
<td>397,712</td>
<td>411,029</td>
</tr>
<tr>
<td>Safety and security equipment</td>
<td>6,758</td>
<td>9,264</td>
<td>2,400</td>
<td>1,842</td>
<td>4,705</td>
</tr>
<tr>
<td>Toys and books for children</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>4,705</td>
<td>4,705</td>
</tr>
<tr>
<td>Total</td>
<td>53,963</td>
<td>91,200</td>
<td>46,282</td>
<td>313,797</td>
<td>505,242</td>
</tr>
</tbody>
</table>

12. UTILITIES

<table>
<thead>
<tr>
<th>Jockey Club</th>
<th>Harmony</th>
<th>HERS</th>
<th>Other Activities</th>
<th>Total 2009</th>
<th>Total 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter</td>
<td>Link</td>
<td>HKS</td>
<td>HKS</td>
<td>HKS</td>
<td>HKS</td>
</tr>
<tr>
<td>Electricity</td>
<td>69,492</td>
<td>52,732</td>
<td>3,997</td>
<td>-</td>
<td>126,221</td>
</tr>
<tr>
<td>Gas</td>
<td>45,596</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>45,596</td>
</tr>
<tr>
<td>Water and Sewage charge</td>
<td>17,010</td>
<td>-</td>
<td>23</td>
<td>17,466</td>
<td>22,724</td>
</tr>
<tr>
<td>Air-conditioning charge</td>
<td>-</td>
<td>26,026</td>
<td>-</td>
<td>26,026</td>
<td>27,889</td>
</tr>
<tr>
<td>Total</td>
<td>132,098</td>
<td>53,165</td>
<td>30,046</td>
<td>215,309</td>
<td>206,675</td>
</tr>
</tbody>
</table>

13. PROPERTY, PLANT AND EQUIPMENT

<table>
<thead>
<tr>
<th></th>
<th>Motor vehicle HK$</th>
<th>Furniture and equipment HK$</th>
<th>Leasehold improvement HK$</th>
<th>Total HK$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost</td>
<td>At 1 April 2008</td>
<td>776,902</td>
<td>787,124</td>
<td>2,670,882</td>
</tr>
<tr>
<td>Additions</td>
<td>-</td>
<td>279,512</td>
<td>10,836,285</td>
<td>11,115,797</td>
</tr>
<tr>
<td>At 31 March 2009</td>
<td>776,902</td>
<td>1,066,636</td>
<td>13,507,167</td>
<td>15,350,705</td>
</tr>
</tbody>
</table>

Accumulated depreciation

|                      | At 1 April 2008   | 582,676                    | 402,000                  | 1,729,722 | 2,714,439 |
| Depreciation         | 194,226           | 196,780                    | 4,290,056                | 4,681,062 |
| At 31 March 2009     | 776,902           | 598,780                    | 6,019,778                | 7,395,460 |

Net book value

|                      | At 31 March 2009   | 467,856                    | 7,487,389                | 7,955,245 |

Cost

|                      | At 1 April 2007   | 776,902                    | 605,103                  | 2,518,285 | 3,900,290 |
| Additions            | -                 | 182,101                    | 152,597                  | 334,698   |
| Disposals            | -                 | (80)                       | -                        | (80)      |
| At 31 March 2008     | 776,902           | 787,124                    | 2,670,882                | 4,234,908 |

Accumulated depreciation

|                      | At 1 April 2007   | 388,450                    | 202,140                  | 839,428   | 1,430,018 |
| Depreciation         | 194,226           | 199,880                    | 890,294                  | 1,284,400 |
| Written back on disposals | -       | (20)                       | -                        | (20)      |
| At 31 March 2008     | 582,676           | 402,000                    | 1,729,722                | 2,714,398 |

Net book value

|                      | At 31 March 2008   | 194,226                    | 385,124                  | 941,160   | 1,520,510 |

The motor vehicle is purchased for the purpose of community education and is registered under the Trade Marks Registry Intellectual Property Department in the name of "Harmony Express".
14. **AMOUNT DUE TO SOCIAL WELFARE DEPARTMENT**

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>HK$</td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>At 1 April</td>
<td>10,703</td>
<td>7,760</td>
</tr>
<tr>
<td>Grant received for rent and rates for the year</td>
<td>130,684</td>
<td>138,692</td>
</tr>
<tr>
<td>Rent and rates for the year</td>
<td>(120,240)</td>
<td>(129,317)</td>
</tr>
<tr>
<td>Refund to social welfare department – current year</td>
<td>-</td>
<td>(5,302)</td>
</tr>
<tr>
<td>Refund to social welfare department in respect of previous years</td>
<td>(11,833)</td>
<td>(1,130)</td>
</tr>
<tr>
<td><strong>At 31 March</strong></td>
<td>9,314</td>
<td>10,703</td>
</tr>
</tbody>
</table>

15. **DONATIONS FOR SPECIFIC PURPOSES**

Where donations are for specific purposes as defined by the donors, the unspent amounts are carried forward in the balance sheet until the related expenditure have been incurred.

16. **SURPLUS OF LOTTERIES FUND**

The amount comprises the Block Grant allocations from the Social Welfare Department for the use of Furniture and Equipment ("F&E") Replenishment and Minor Works and the grant for the provision of internet access.

Movement of the grants is as follows:

<table>
<thead>
<tr>
<th>Block grant reserve for &quot;F&amp;E&quot; and minor works</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>HK$</td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>Surplus as at 1 April</td>
<td>51,754</td>
<td>7,540</td>
</tr>
<tr>
<td>Block grant received during the year</td>
<td>-</td>
<td>59,294</td>
</tr>
<tr>
<td></td>
<td></td>
<td>47,050</td>
</tr>
<tr>
<td></td>
<td>51,754</td>
<td>7,540</td>
</tr>
<tr>
<td></td>
<td></td>
<td>59,294</td>
</tr>
<tr>
<td></td>
<td></td>
<td>80,050</td>
</tr>
</tbody>
</table>

Less: Expenditure during the year:

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Furniture and Equipment</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Internet expenses</td>
<td>-</td>
<td>(7,540)</td>
</tr>
<tr>
<td></td>
<td>-</td>
<td>7,540</td>
</tr>
<tr>
<td></td>
<td>-</td>
<td>9,646</td>
</tr>
<tr>
<td></td>
<td>-</td>
<td>(7,540)</td>
</tr>
<tr>
<td></td>
<td>-</td>
<td>20,756</td>
</tr>
<tr>
<td>Surplus as at 31 March</td>
<td>51,754</td>
<td>59,294</td>
</tr>
</tbody>
</table>

As at 31 March 2009, there is no capital commitment in respect of F&E Replenishment and Minor Works.

17. **DEFERRED INCOME FOR CAPITAL GRANTS**

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>HK$</td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>At 1 April</td>
<td>1,255,319</td>
<td>2,255,347</td>
</tr>
<tr>
<td>Capital grant received during the year</td>
<td>6,460,342</td>
<td>131,138</td>
</tr>
<tr>
<td>Recognised as income during the year</td>
<td>(3,283,113)</td>
<td>(1,131,660)</td>
</tr>
<tr>
<td><strong>At 31 March</strong></td>
<td>4,450,548</td>
<td>1,255,319</td>
</tr>
</tbody>
</table>

18. **CAPITAL**

Capital represents cash contributed to the Company by The Hong Kong Council of Women as initial working capital.

19. **SPECIFIC FUNDS**

<table>
<thead>
<tr>
<th>Name</th>
<th>Designated purpose</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community education fund</td>
<td>Support community education programmes</td>
<td>100,000</td>
<td>100,000</td>
</tr>
<tr>
<td>Capital development fund</td>
<td>Purchase of furniture/equipment and installation of facilities at service units</td>
<td>70,000</td>
<td>70,000</td>
</tr>
<tr>
<td>Service Development fund</td>
<td>For service expansion of the agency</td>
<td>100,000</td>
<td>100,000</td>
</tr>
<tr>
<td>Building maintenance/</td>
<td>For maintenance and renovation of service units</td>
<td>353,470</td>
<td>353,470</td>
</tr>
<tr>
<td>renovation fund</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Staff merit fund (note 20)</td>
<td>For staff merit and recognition</td>
<td>581,995</td>
<td>584,000</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1,205,465</td>
<td>1,207,470</td>
</tr>
</tbody>
</table>
20. STAFF MERIT FUND

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>At 1 April</td>
<td>584,000</td>
<td>597,259</td>
</tr>
<tr>
<td>Transferred from accumulated funds (note 22)</td>
<td>168,488</td>
<td>145,424</td>
</tr>
<tr>
<td>Utilised during the year</td>
<td>(170,493)</td>
<td>(68,683)</td>
</tr>
<tr>
<td>At 31 March</td>
<td>581,995</td>
<td>584,000</td>
</tr>
</tbody>
</table>

21. LUMP SUM GRANT RESERVE

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HK$</td>
<td>HK$</td>
</tr>
<tr>
<td>At 1 April</td>
<td>480,646</td>
<td>-</td>
</tr>
<tr>
<td>Transferred (to)/from accumulated funds (note 22)</td>
<td>(73,557)</td>
<td>480,646</td>
</tr>
<tr>
<td>At 31 March</td>
<td>407,089</td>
<td>480,646</td>
</tr>
</tbody>
</table>

The purpose of lump sum grant reserve is to support the Company's operation by the Social Welfare Department.

22. ACCUMULATED (LOSSES)/FUNDS

<table>
<thead>
<tr>
<th></th>
<th>Accumulated (losses)/funds HK$</th>
</tr>
</thead>
<tbody>
<tr>
<td>At 1 April 2007</td>
<td>1,338,155</td>
</tr>
<tr>
<td>Net surplus for the year</td>
<td>145,810</td>
</tr>
<tr>
<td>Transfer to staff merit fund</td>
<td>(145,424)</td>
</tr>
<tr>
<td>Transfer to lump sum grant reserve</td>
<td>(480,646)</td>
</tr>
<tr>
<td>At 31 March 2008</td>
<td>857,895</td>
</tr>
<tr>
<td>Net deficit for the year</td>
<td>(1,362,454)</td>
</tr>
<tr>
<td>Transfer to staff merit fund (note 20)</td>
<td>(168,488)</td>
</tr>
<tr>
<td>Transfer from lump sum grant reserve (note 21)</td>
<td>73,557</td>
</tr>
<tr>
<td>At 31 March 2009</td>
<td>(599,490)</td>
</tr>
</tbody>
</table>

23. FINANCIAL INSTRUMENTS – RISK MANAGEMENT

The Company is exposed through its operations to the following risks from its use of financial instruments.

- Market risk (interest rate risk)
- Liquidity risk
- Credit risk

Policies for managing these risks are set by the management of the Company. The policy of each of the above risks is described in more detail below.

(a) Market risk

Interest rate risk

The Company is not exposed to material interest rate risk as it does not have material interest-bearing borrowings and deposits.

(b) Liquidity risk

The Company regularly monitors current and expected liquidity requirements to ensure that it maintains sufficient reserves of cash to meet its liquidity requirements in the short and longer term. In the opinion of the directors, the Company does not have significant liquidity risk exposure.

The contractual maturities of all financial liabilities were due in less than one year.

(c) Credit risk

Credit risk refers to the risk that counterparty will default on its contractual obligations resulting in financial loss to the Company. The Company exposes to credit risk from loans and receivables and bank balances. The Company has adopted a credit policy to monitor and mitigate credit risk arising from the counterparty. Credit limit is regularly reviewed. The Company assesses credit risk based on the counterparty's past due record, financial condition or credit rating.

All the bank balances are deposited with reputable banks, which have high international credit rating. It is considered unlikely that any of these banks will fail to meet their obligations.

The maximum exposure to credit risk on loan and receivables is the carrying amount of these assets as shown on the face of the balance sheet.

24. LEASES

The Company leases office premises under operating leases. The leases are subject to rent reviews every three years.

The total future minimum lease payments are due as follows:

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>HK$</td>
<td>HK$</td>
<td></td>
</tr>
<tr>
<td>Not later than one year</td>
<td>232,640</td>
<td>59,640</td>
</tr>
<tr>
<td>Later than one year and not later than five years</td>
<td>13,250</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>245,890</td>
<td>59,640</td>
</tr>
</tbody>
</table>

25. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved and authorised for issue by the Board of Directors on 25 SEP 2009.
Association for Project Management Hong Kong Branch
Au Yeung Chui Mei
Bandai Asia Co., Limited
C & K Recycle Company Ltd
Cathleen Chung
Chan Lai Ping
Chan Man Kit, Mark
Chiu Sau Ling
Correctional Services Department Sports Association
DP World Asia Limited
Dr. Kam Chak Wah
East Star Stationery Company Limited
Fulloy Limited
Gap International Sourcing (Holdings) Ltd
Goldman Sachs (Asia) L.L.C.
Guangdong Enterprises Limited
Ho Lok On
Ho Samantha
Ho Wing Yan Otter
In Memory of Lau Ting Wei & Cheng Lo Sai
International Christian Assembly of God Limited Care & Share Ministry
J. P. Morgan Chase Bank, N.A.
J.S.T. (H.K.) Co., Ltd
Jessica Limited
Judge Wong Hing Chun
Ko Woo Shin Ching Patricia
Kwan Wing Co Ltd
Kwo Lai Ming, Linda
Lam Kam Ying
Lam Pui Kuen Rebecca
Lee Chun Ha
Lee Ka Shing
Lip Ray
Liu Sai Yuen
Liu Shiu Cheong
Lotteries Fund
Luen Fat Paper Products Ltd
Man Lai Hoi
Mighty Ocean Co Ltd
Mok Lau Mee Judy
Morning Express Courier
Nicole Woolhouse & Harriet Cleverly
On Chun Fung Donald
Poon Kwok Tim
Quality Education Fund
Reach Global Services Limited
Remad Foundation Limited
RM Enterprises Ltd
Rotary Club of Wanchai
So Kit Yee
Social Welfare Department
Tak Shing Cleaning Service Co
Tam Viola
Tang Wing Chi Amy
The Body Shop
The Community Chest of Hong Kong
The Hong Kong Council of Social Services
The Hong Kong Jockey Club Charities Trust
The Sir Robert Ho Tung Charitable Fund
Tse Teresa
Van-ad Limited
VivianSUN Consultancy Limited
Wong Lai Chun
Wong Ying Fun
Woolworths (H.K.) Procurement Limited
Yau Yat Sun
Yip, Tse & Tang Solicitors
Yu Chung Hin
恒峰物流有限公司
張玉珊慈善基金
梁錦寬
許瑞儀
曾永鴻
謝秀均
### 聯絡資料 Contact Information

<table>
<thead>
<tr>
<th>和諧之家</th>
<th>Harmony House</th>
</tr>
</thead>
<tbody>
<tr>
<td>香港九龍尖沙咀郵政信箱九零六八號&lt;br&gt;網址：<a href="http://www.harmonyhousehk.org">http://www.harmonyhousehk.org</a>&lt;br&gt;電郵：<a href="mailto:hhl@harmonyhousehk.org">hhl@harmonyhousehk.org</a></td>
<td>P. O. Box No. 99068, Tsim Sha Tsui Post Office, Kowloon, Hong Kong&lt;br&gt;Website：<a href="http://www.harmonyhousehk.org">http://www.harmonyhousehk.org</a>&lt;br&gt;Email：<a href="mailto:hhl@harmonyhousehk.org">hhl@harmonyhousehk.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th>婦女及兒童庇護中心</th>
<th>Shelter for Women and Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>24小時婦女求助熱線電話：2522 0434</td>
<td>24-hour Woman Hotline：2522 0434</td>
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</tbody>
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<thead>
<tr>
<th>賽馬會和諧一心家暴防治中心</th>
<th>Jockey Club Harmony Link Domestic Violence Prevention Centre</th>
</tr>
</thead>
<tbody>
<tr>
<td>社區教育及資源服務&lt;br&gt;第三線男士服務&lt;br&gt;新希望行動 — 家庭暴力危機處理服務&lt;br&gt;兒童及青少年服務</td>
<td>Community Education and Resources&lt;br&gt;Third Path Man Service&lt;br&gt;Seeds of Hope — Crisis Intervention Service&lt;br&gt;Children and Youth Service</td>
</tr>
<tr>
<td>地址：九龍觀塘樂華(南)邨安華樓地下B翼&lt;br&gt;電話：2342 0072&lt;br&gt;傳真：2304 7783</td>
<td>Address：Wing B, G/F, On Wah House, Lok Wah (South) Estate, Kwun Tong, Kowloon&lt;br&gt;Phone：2342 0072&lt;br&gt;Fax：2304 7783</td>
</tr>
</tbody>
</table>

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<tr>
<th>和諧站</th>
<th>Harmony Express Resource Station (HERS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>地址：天水圍西鐵站四十號鋪&lt;br&gt;電話：2445 7702&lt;br&gt;傳真：2445 8162</td>
<td>Address：Shop 40, Tin Shui Wai West Rail Station&lt;br&gt;Phone：2445 7702&lt;br&gt;Fax：2445 8162</td>
</tr>
</tbody>
</table>

### 服務熱線 Service Hotlines

<table>
<thead>
<tr>
<th>24小時婦女求助熱線電話：2522 0434</th>
<th>24-hour Woman Hotline：2522 0434</th>
</tr>
</thead>
<tbody>
<tr>
<td>Man (男士) 熱線電話：2295 1386&lt;br&gt;逢星期一、三、五下午2時至晚上10時（公眾假期除外）</td>
<td>Man Hotline：2295 1386&lt;br&gt;2 pm to 10 pm, Monday, Wednesday &amp; Friday (Excluding Public Holidays)</td>
</tr>
<tr>
<td>小白兔心聲兒童熱線電話：2751 8822&lt;br&gt;每日上午9時至晚上9時</td>
<td>Bunny hEars Children Hotline：2751 8822&lt;br&gt;9 am to 9 pm Daily</td>
</tr>
</tbody>
</table>

### 新希望行動 — 家庭暴力危機處理服務<br>駐醫院時間：逢星期三至六晚上7時至凌晨12時（公眾假期照常）<br>查詢電話<br>駐屯門醫院：2959 3657<br>駐博愛醫院：2959 3657<br>駐基督教聯合醫院：2310 0126<br>駐將軍澳醫院：2310 0126<br>Seeds of Hope — Crisis Intervention Service<br>AED Stationing Hours：7pm to 12 am, Tuesday to Saturday (Including Public Holidays) <br>Enquiries<br>Tuen Mun Hospital：2959 3657<br>Pok Oi Hospital：2959 3657<br>United Christian Hospital：2310 0126<br>Tseung Kwan O Hospital：2310 0126 |