# 和諧之家 Harmony House

2005 - 2006 年報 Annual Report 2005 - 2006



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## 2005 年至 2006 年年報 Annual Report 2005-2006

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## 我們的信念 Our Beliefs

- 我們相信每個人的權利和尊嚴均應受到尊重,並 享有不受暴力、虐待及壓迫的權利,人權不論在 社會或家庭裡均應受到尊重。
- 我們相信平等和互相尊重是建立和諧家庭關係及 培育家庭成員身心健康發展的基石。
- 我們強烈反對使用暴力作為控制家庭成員的方法。
- 我們致力幫助家庭暴力的受害者重拾應有的生活 尊嚴。
- We believe that all human beings have the right to live with dignity and respect and to be free from violence, abuse and coercion. Human rights should be preserved in our homes as well as our society. Equality and mutual respect are the fundamental principles for a healthy and harmonious family.
- We are strongly against the use of violence as a means of control and we are dedicated in helping victims of domestic violence to assume dignity over their own lives.

## 我們的遠象 Our Vision

- 一個建基於和諧、關懷、互相尊重的社群
- 一個零度容忍家庭暴力的社會
- 一個能培育各階層人士回饋社會的環境
- A harmonious and stable community built on sound family values of harmony, care, mutual respect and responsibility.
- A community that can protect the abused and provide an environment that nurtures emotionally strong individuals who can contribute to the society.

## 我們的使命 Our Mission -

- 以多元化手法,針對家庭暴力問題,致力提供以 家庭為本的預防及治療性服務,推廣和諧及健康 的家庭關係。
- 透過輔導及危機介入,主動接觸及關懷有需要的 家庭。
- 透過社區教育,令公眾人士改變對家庭暴力的錯 誤觀念與態度,增進處理家庭暴力的正確知識與 技巧。
- To promote harmonious and healthy relationships in families by providing a comprehensive range of preventive and therapeutic services.
- To contact and reach out to families in need through counseling and crisis intervention.
- To change attitudes, impart knowledge and skills through community education.

## 我們的目標 Our Goals -

- 為受家庭暴力影響的婦女及兒童提供保護及關懷,協助他們建立個人的自尊及自信。
- 為施虐者提供輔導及指引,以終止家庭暴力循環,消除家庭暴力所帶來的禍害。
- 為社區人士及有關團體提供公眾教育,以協力推 動建立和諧家庭。
- To protect and empower women and children who are victims of domestic violence.
- To counsel and give guidance to batterers in order to stop the cycle of violence.
- To provide education to the community at large as well as specific target groups in order to promote family harmony.

# 組織架構 Organization Structure





### Board of Directors 2005-2006

: 黃慶春法官 主席 : 楊陳素端博士 副主席 司庫 : 顧區焯明女士 委員 : 唐曼娣女士

馮潤寶女士 甘澤華醫生 盧任惠珍女士 吳敏倫教授

Ms. Vera Marie Safarikova Professor Patricia L. Sullivan

總幹事 : 王鳳儀女士

公司秘書 : McCabe Secretarial

Services Limited

Chairperson

Vice-Chairperson

Treasurer

Executive Members

: Judge Wong Hing Chun

Dr. Caroline S. T. Yeung

: Mrs. Anna C. M. Koo : Mrs. Grace M. Atkinson

Ms. Theresa Y. P. Fung Dr. Kam Chak Wah Mrs. Yvonne Lo

Prof. Emil M. L. Na

Ms. Vera Marie Safarikova Professor Patricia L. Sullivan

: Ms. Margaret F. Y. Wong

Executive Director

Company Secretary : McCabe Secretarial

Services Limited

# 籌款委員會

## Fund Raising Committee 2005-2006

: 楊陸沛蘭女士

邱何恩德博士

唐曼娣女士

顧區焯明女士 黃慶春法官

Professor Patricia L. Sullivan

王鳳儀女士

葉長秀小姐

Co-Chairperson

Members

Staf

: Mrs. Agnes P. L. Yeung

Dr. Katherine Yau

Mrs. Grace M. Atkinson Mrs. Anna C. M. Koo Judge Wong Hing Chun Professor Patricia L. Sullivan

Ms. Margaret F. Y. Wong

Ms. Heidi C. S. Ip

## 服務發展委員會

## Service Development Management Committee 2005-2006

召集人 : 陳沃聰博士 小組成員 : 楊陳素端博士

> 林滿馨律師 劉余寶堃女士

職員 : 王鳳儀女士

鄭德華先生 葉長秀小姐 阮冠英小姐 賴綺雯小姐 黄秀貞小姐

Chairperson

: Dr. Y. C. Chan

Members

: Dr. Caroline S. T. Yeung

Ms. Vera M. H. Lam Mrs. P. K. Lau-Yu

Staff

: Ms. Margaret F. Y. Wong

Mr. Raco T. W. Cheng

Ms. Heidi C. S. Ip

Ms. Queenie K. Y. Yuen Ms. Joanna Y. M. Lai Ms. DaDa S. C. Wong



### Staff List 2005 - 2006

(As at 31st March, 06)

庇護中心

: 王鳳儀

宿舍主管 : 黃秀貞 社會工作員 : 吳嘉寶 郭殷言

朱穎珊

家庭支援工作員 : 周淑娟 朱素馨

> 陳秀麗 李秀珍 林素儀

會計 / 行政主任 : 胡詠華 助理文員 : 蔡文麗 二級工人 : 廖儀容

李詠琪曾麗嫦

新家庭社區教育及資源中心

中心協調主任 : 葉長秀 社區教育工作員 : 林珏瑤

梁鳳珊陳家傑

助理會計/行政主任: 楊詩藍 半職二級工人 : 招仲萍

第三線男士服務

計劃主管 : 鄭德華 社會工作員 : 姚雪雁 資訊科技/行政主任: 劉健文

> 新希望行動 一 家庭暴力危機處理小組

計劃主管 : 賴綺雯 社會工作員 : 吳雄暉

劉慧琪

半職研究員 : 庫慧詩

兒童及青少年服務

計劃主管 : 阮冠英 社會工作員 : 唐詠言

「守望星」計劃

社區教育工作員 : 詹國慧 服務幹事(和諧站) : 吳家榮 助理文員 : 陳詠研 Executive Director : Margaret F.Y. Wong

Shelter

Shelter Supervisor : DaDa S.C. Wong

Social Worker : Nicole K.P. Wu Clara Y.Y. Kwok

Jasmine W.S. Chu

Family Support Worker : Clare S.K. Chow

Phyllis S.H. Chu Edo S.L. Chan Jade S.C. Lee Ellie S.Y. Lam

Account/Admin. Officer : Clerical / Prog. Assistant : Workman II

: Helen W.W. Woo : Christine M. L. Choi

Kwong Yee Yung Lee Wing Kei Tsang Lai Seung

Community Education & Resource Centre

Coordinator : Heidi C. S. Ip Community Education Officer : Jessica K. Y. Lam

> Bikin F. S. Leung Timothy K. K. Chen

Assistant Account/Admin. Officer: Emily S. N. Yeung Part-time Workman II : Chiu Chong Peng

Third Path Man Services

Project Supervisor : Raco T. W. Cheng Social Worker : Sharon S. N. Yiu I.T. / Admin. Officer : Dennis K. M. Lau

> Seeds of Hope-Crisis Intervention Team on Domestic Violence (CIT)

Project Supervisor ; Joanna Y. M. Lai Social Worker : Ng Hung Fai Vikki W. K. Lau

Wong Mei Chi

Part-time Research Assistant: Grace W. S. Lo

Children and Youth Service

Project Supervisor : Queenie K. Y. Yuen
Social Worker : Judy W. Y. Tong

"Star Bright" - Domestic Violence Neighbourhood Watch Initiative

Community Education Officer: Ivy K. W. Jim Shop Officer (HERS) : Wayne K. W. Ng Clerical / Prog. Assistant : Rainbow W. Y. Chan

# ) 主席的話

## Chairperson's Remarks

所謂「十年人事幾番新」,和諧之家經歷了兩個 10 年,建立了幾番新氣象。

### 先驅者的角色

承托著20年的發展歷史,當我們檢討及前瞻的時候,我們欣喜地發現和諧之家秉承服務先驅者的角色是沒有改變。先驅者的角色是擁有先知的目光,好像駿馬的魄力來驅動新的服務。所以,不斷創新是我們20年來的精神。我們推行的新服務多不勝數,好像遠至庇護中心及社區教育服務,近的就有駐急症室危機介入服務及綜合家庭暴力防治中心…這一切一切都有賴同工及董事局成員不斷的努力,撥款團體的支持,得到很好的成果。

### 專業及多元的介入手法

隨著社會急劇的變化,香港的家庭抵擋實際、 壓力、衝突的能力愈來愈有限。家庭裡面的男子 係,又極端地不平等,家庭暴力就容易產生。嚴重 的,會造成人命的傷亡。並且,我們發現不能使用 單一的模式,來處理家庭暴力問題。根據過去能使用 驗,我們發現只以成年人來作服務對象是不能的經 驗,我們除了有男性及女性的服務外,今年我們 發展了兒童及青少年服務,為受暴力影響的成 員,提供治療及預防的工作。所以和諧之家庭,提 供會的需要,繼續走在前線,為有需要的發生。 供專業及多元的服務,過止家庭暴力的發生。

## 宏觀的敎育及預防概念

As the Chinese proverb goes: 'Things change many times in ten years'. Harmony House has changed with time and developed new initiatives during the last two decades.

#### The Role of a Pioneer

In our reflection of the work in the past twenty years and our out-look for the future, we are happy to find that our role as a pioneer has not changed. We believe a pioneer has to possess the vision of a prophet and the stamina of a young sprinter. Sensitive and responsive to the needs of families under threat, we provide numerous services through our shelter and community education centre; more recently, we implemented new services such as the emergency room crisis intervention and established the Jockey Club Harmony Link - Domestic Violence Prevention Centre. Our new initiatives are the result of the hard work of our devoted staff, board members and the financial support of our sponsors and donors.

#### Professional and Multilateral Interventions

In recent years, we have witnessed rapid changes in the structure of our society, the pressure on the family's ability to cope with poverty, changing values and stress increased. Inequality in the male and female relationship in the family often if handled improperly leads to conflicts; in extreme cases, injuries and loss of lives may result. We found there is more than one approach to the problems of family violence. According to our experience, it is not sufficient just to serve the adult members in the family. Therefore, in addition to our services to the male and female adults, we have been developing children and teen services. We now provide treatment and preventive work to those who suffer from the trauma of family violence. We strive to keep our services at the front line, providing professional and multilateral interventions according to the needs of our society in the prevention of family violence.

#### **Education and Preventive Measures**

The increasingly large number of family violence cases demanded an introspective review of our role in community service and education. We asked ourselves, how could we fortify our work in education and preventive services to satisfy the needs of our society? We decided to inject extra resources into education on the prevention of family violence.

研究,來實踐這方面的承諾。

### 籌款及社會的力量

在香港經營社會福利愈來愈不容易,和諧之家 作為規模比較細小的機構,要面對「全球化」的洪 流,意即政府未必會承擔更多社會福利的趨勢;加 上公益金、以至賽馬會的資助亦會因整體社會經濟 的增長與否而有變動,這些不穩定的因素需要額外 籌款來資助新的服務,填補資助的不足。去年因得 到籌款委員會及其他董事局成員的努力,公眾人士 的認同,籌款的成果,令我們能推展新的服務。在 此,謹向有關委員致意。

最後謹代表董事局全人多謝香港賽馬會慈善信 托基金、政府獎券基金及社會福利署的支持,給我 們在觀塘樂華邨建立一個嶄新的家,來推行我們多 元化的預防及治療服務。縱使前路是艱巨,但深信 只要繼續得到你們的支持,我們還是可以走下去 的。

祝大家都有一個和諧的家。

和諧之家 董事局主席 黃慶春法官 and conduct new experimental services in certain districts; Tin Shui Wai is one of them. We also started a new approach, the "Harmony Express", applying the mobile classroom concept. We have one single purpose in mind: preventive work should start as early, penetrate as deeply, and spread as broadly as possible. We believe that through community preventive education, family violence can be eliminated effectively. To ensure the quality of our services, we pay much attention to sensible evaluation. We are now cooperating with the Department of Social Work and Social Administration of the University of Hong Kong to conduct an evaluation of the new initiatives.

#### **Fund Raising and Community Support**

It is getting more difficult to engage in social welfare in Hong Kong, especially for a small organization such as Harmony House. We are conscious of the issues surrounding globalization faced by the Hong Kong Government, with limited resources devoted to different aspects of social welfare in recent years; the Community Chest's and the Jockey Club's commitments also tend to rise and fall with the economy. Confronted with the uncertainty, like other NGOs, we have to raise funds to supplement our new services. Thanks to the efforts of our board directors, fund raising committee and the support of the public last year, our 20th anniversary fund raising efforts were sufficiently rewarding to enable us to carry out some of our new services. I would like to express my sincere gratitude to all of our board directors and members of our fund raising committee.

It gives me great pleasure to thank the Hong Kong Jockey Club Charities Trust, the Lotteries Fund and Social Welfare Department for their support. Without their help, we would not be able to open our brand new home in Kwun Tong Lok Wah Estate. Though the road ahead may be difficult, we firmly believe that with your support, we will continue to improve our services for those in need.

I wish you harmony in your hearts and harmony in your homes.

Judge Wong Hing Chun Chairperson Board of Harmony House

## 總幹事報告

## **Executive Director's Report**

第八次撰寫執行董事報告彷如第一次執筆一 樣, 我感到精神抖擞,清新舒暢因為和諧之家探索、創新、勇往直前的步伐從未間斷。

我們的24小時熟線,使家庭暴力受害者最容易求助,也是最廣泛使用的求助途徑。2005至2006年度,超過11,000個求助來電,其中超過50%的個案直接與家庭暴力有關。除了透過熱線介入危機外,我們增添熱線跟進服務,讓未能入住庇護中心的電話求助者,得到社區資源的支援。

由於我們對目擊家庭暴力兒童的關注和倡議, 促使政府最終調配額外的資源給予庇護中心,為此 我們銘感於心。這額外的支援使中心增添了兒童遊 戲和托管服務。此外,我們繼續評估入住中心的兒 童所承受家庭暴力的影響,這有助我們以最有效的 方法舒緩這些沈默受害者的重擔。

遏止家庭暴力並不限於保護在中心的婦孺。我 們深知那些行出第一步,到庇護中心求助的婦女及 兒童只是為數極少的幸運兒。還有大多數人等待我 們伸出援手。從2004年開始,我們已與青少年院舍 建立網絡,舉辦小組予住宿的青年,他們當中不乏 是家庭暴力的受害者。這網絡已顯示正面的成效, 我們將沿著這方向繼續努力。

協助家庭暴力受害者是任重而道遠的。除了處理身體上的傷痛外,情緒上的痛楚和低贬的自我形象是受害者最難克服的障礙。和諧之家一個主要目標是協助受害者。透過離舍後支援服務和離舍婦女的支持,我們展開充權進程——讓婦女們不單止為自己挺身而出,也為其他受害者奮鬥。「婦女大使」義工隊,現正為其他受害者積極扮演模範的角色,努力參與社區教育工作。

為了使離開院舍的婦女能步向經濟獨立,感謝 九廣西鐵,山頂扶輸社。社會福利署攜手扶弱基金 的贊助。和諧之家在天水園輕鐵站成立了第一間店 鋪——「和諧店」(HERS),使天水園居民更容易 取得預防家暴的社區資源。更重要的是和諧站是婦 女合作社試驗基地。

第三線·男士服務的應檔者治療方案,已有全新 的實踐層面。2005年4月,和諧之家得到了波士頓 Writing my 8th Executive Director's annual report seems to give me as fresh and invigorating a feeling as writing my first. Harmony House has never stopped exploring, creating and pioneering.

Our 24 hours round the clock hotline is one of the most accessible and widely utilized help line for victims of domestic violence. Over 11,000 calls were handled in 2005 - 2006 with over 50% directly related to domestic violence. In addition to crisis intervention over the hotline, we have enhanced our service to include hotline follow up to ensure that callers who are not admitted to the refuge are linked up with community resources.

Our concern and advocacy for support for children who witnessed domestic violence has prompted the government to allocate additional resources to the shelter for which we are grateful. This extra support had made possible the availability of play services and child care support in the shelter. We continue to conduct assessment of the impact of domestic violence on children admitted to the shelter, giving us a better idea of how best to relieve the burden laid on the back of these silent victims.

Our work to stop domestic violence is not limited to protecting women and children already in the shelter. We know that the ones who take the first step and seek refuge in Harmony House represent only the fortunate few. Many more are still awaiting for us to reach out to them. Beginning in 2004, we have started to build up networks with youth hostels and organize educational groups to support the adolescents residing in the hostels, many of whom are affected by domestic violence. This network is beginning to show positive results and we shall continue in this direction.

Working with victims of domestic violence is a long process. Inevitably, we are not only dealing with the physical pain but also the emotional trauma and disparaged self image, which is perhaps the biggest stumbling block for survivors of domestic violence to overcome. Empowerment of women and victims of domestic violence is one of the major goals of Harmony House. Through our after care and ex-residents support, we are able to take part in the empowerment process, supporting women to come forth not only for themselves but also for other victims. Our team of "Women Ambassadors" is now playing an important role in acting as role models for other survivors as well as actively participating in community education activities.

Emerge (美國第一個施虐者輔導計劃) 的認可,我 們不單止可以將 Emerge Model 用在男士服務上, 還可以利用 Emerge Model 去訓練其他專門人才。 我們十分高興能把這完整的施虐者輔導計劃引進香港。

自2000年以來,在第三線·男士服務策動下, 和諧之家堅毅地在香港推動施虐者治療方案。2005 年港府開始支持這服務方向並展開兩個試驗先鋒計 劃。我們渴望這兩個計劃獲得成果,更希望政府繼 讀這重要的範疇能給予支援。

在一系列的政策倡議中。我們希望政府接受 「零度容忍家庭暴力」的政策及修正家庭暴力條例第 189章,現在終於有了成果。政府在多個公開文件 中回應「零度容忍家庭暴力」。也同意和諧之家和 其他社會福利團體的部份提議,如重新審議家暴條 例的涵蓋層面和禁制令的年期。雖然一切仍有改進 空間,然而修訂仍有助保障受害者的人身安全。

第三預防層面和法例的修正一定要與第一預防層面攜手同行。在家庭暴力中,教育工作尤其重要。因為性別不平等和性別定型等種種爭議在我們的傳統、文化和價值觀中根深蒂固。我們的社區教育和資源中心已由全港普羅教育蜕變為地區性高危區域的教育。在社區投資共享基金的贊助下,社區教育的重點在於推廣鄰里守望互助精神,因此,我們建立多個守望星,沿用天水圍始創的守望星模式。天水圍的「守望星計劃」成功地動員學校,商界和樓宇,共同成為打擊家庭暴力的核心網絡。

在屯門醫院、聯合醫院和將軍澳醫院的急症室,都駐有我們的危機處理小組,以普及識別家暴程序密切審查家庭暴力的痕跡,以展開第一預防層面的介入工作。這些及早識別結果,證明能有效辨識家庭暴力,及早期介入。

2005 至 2006 年期間,在優質教育基金資助下,我們發起"SMARTEEN"計劃,這也是第一預防層面介入的一種。和諧之家透過與中學生接觸,發動他們利用多媒體的方式向年青人發布停止戀愛暴力的訊息。除了投放資源在青少年的教育工作上,我們也關注較年幼的兒童教育。為此由2006年4月開始,我們正式成立了兒童及青少年服務及「和諧快線」流動教育車。

2005至2006年也是和諧之家20週年紀念。我 們舉辦一系列慶祝活動如相片展覽,前院友日營, 製作影帶和慈善晚宴。除此之外,我們得到香港賽 To further enhance the financial independence of these women, Harmony House, with the generous support from the West Rail Mass Transit Railway, the Rotary Club of the Peak and the Partnership Fund for the Disadvantaged, we are able to set up the first "shop" in Tin Shui Wai Station at West Rail - HERS (Harmony Express Resource Station). HERS is a publicly accessible point for residents in Tin Shui Wai to obtain information about community resources. More importantly, HERS also acts as a base for our pilot projects on women cooperatives.

Our development of batterers treatment programs under 3rd Path Man Services has taken on a new dimension. In April 2005, Harmony House was officially accredited by Emerge of Boston, the first batterers intervention program in the United States. Harmony House will not only be able to adopt the Emerge Model but also use the Emerge Model to train other professionals. We are delighted to having the opportunity to bring in advanced batterers treatment techniques to the local scene.

Since 2000, with the pioneering of 3rd Path Man Services, Harmony House has been a staunch advocate for batterers treatment programs in Hong Kong. In 2005, we are glad to know that the government supported this direction and initiated 2 pilot projects on batterers treatment. We very much look forward to the completion of the pilot projects and the government's continued support in the further development in this important area.

Along the line of advocacy, our long time effort urging the government to adopt a "Zero Tolerance" policy stance towards domestic violence as well as review the Cap 189, Domestic Violence Ordinance (DVO) has finally borne fruit. The government echoed "Zero Tolerance" in various public documents and has accepted some of the recommendations voiced out by Harmony House and other NGOs in relation to reviewing the coverage of the DVO and the duration of the injunction order. Although there is still a lot of room for improvement, the amendments are a step forward in enhancing the safety of victims.

Tertiary prevention and legislative changes have to go hand in hand with primary prevention. Particularly in domestic violence, education is important since we are dealing with gender inequality and stereotyping issues ingrained in our tradition, culture and values. Our Community Education and Resource Centre has evolved from conducting territory wide public education activities to district based programs in high risks districts. Our public education efforts are now zeroing in establishing neighbourhood watch programs built on a similar model pioneered in Tin Shui Wai with the support from the Community Investment and Inclusion

馬會慈善信托基金資助,創建了令人亢奮的「和諧一心」。「和諧一心」是全港第一間家庭暴力防治中心,為受家庭暴力的家庭提供一站式全面服務。 感謝社會福利署和獎券基金的支持,新中心設於樂華南邨,在 2006 年 11 月將正式啟用。

以上所有成績,全賴各方的意見和支援。在此 向各方致謝,包括和諧之家董事局成員、鞠躬盡瘁 的同事、我們的贊助人、社區和商界伙伴。最後, 更要謝謝現在和過往的服務使用者,他們是我們背 後最強大的推動力。在支持他們的過程中,我們也 和他們一起成長。 Fund. Our "Star Bright" neighbourhood watch project in Tin Shui Wai has successfully mobilized schools, the business sector and the housing estates to be the core of the neighbourhood watch network to combat domestic violence.

Primary prevention is also carried out through universal screening of domestic violence conducted by our Crisis Intervention Team stationed in the Accident and Emergency Departments of the Tuen Mun Hospital, United Christian Hospital and Tseung Kwan O Hospital. Results from the screening proved to be effective in identifying domestic violence and provide early intervention.

In 2005 - 2006, we also launched our "SMARTEEN" project funded by the Quality Education Fund. "SMARTEEN" is another primary prevention initiative taken on by Harmony House to reach out to secondary students, involving them to utilize multi-media as a means to convey stop violence messages among adolescents. Increased resources will be placed not only towards adolescents' education work but also younger children through the setting up of our Children and Youth Service and our mobile classroom "Harmony Express" which has commenced operation in April of 2006.

2005-2006 also marked the 20<sup>th</sup> Anniversary of Harmony House. Apart from completing a series of commemorative activities: photo exhibition, Alumni camp with all our ex-residents, production of special video of Harmony House and a Charity Dinner, we have embarked on another exciting endeavour - the setting up of "Harmony Link". We are very grateful for the generous funding support from the Hong Kong Jockey Club Charities Trust towards the setting up of "Harmony Link" - the first prevention centre on domestic violence in Hong Kong. "Harmony Link" will provide one stop, integrated services for families affected by domestic violence. The new centre will be located in Lok Wah South Estate with the support from the Social Welfare Department and the Lotteries Fund. The Centre will officially open in November of 2006.

None of the above achievements will be made possible without the advice and support from the Board members, the dedicated staff, our funders, community and business partners. Last but not the least, the encouragement from our present and past service users has always been the driving force behind our work. They have empowered us as much as we have supported them.



### Shelter

## 服務目標

- 為受虐婦女及子女提供安全和緊急的庇護服務,讓她們逃離暴力
- 為受家庭暴力困擾的家庭提供24小時即時輔 導及輔介服務
- 協助受虐婦女重建尊嚴和自信:以建立和諧 生活
- 4. 協助目睹家庭暴力的兒童消除家暴的困擾

## 服務簡介

## 1. 24 小時熱線輔導及 危機介入

本會自1986年開始設立24小時家庭暴力求助輔導熱線,為正受家庭暴力困擾的婦女提供即時的情緒支援及熱線輔導,協助來電者作即時的危機處理,介紹及轉介合適的社區資源、評估危機及安排入住庇護中心。

在2005 - 2006 年度,本會接獲的求助來電共有11,000個,較去年上升超過5.2%,當中日間求助來電數目共9,556 個、較去年上升6.3%。而日夜致電本會熟線求助共有1,444個。當中超過52.3%的來電與家庭暴力有關。由此可見熱線服務在即時協助受虐婦女及其子女逃離暴力的重要性。總結過去五年,熱線求助來電已累積超過47,952個,可見社會人士對熱線服務需求殷切。此外,自2003年10月起,婦女熟線服務增設熟線跟進服務,為曾致電熱線但並無入住庇護中心及未有社會服務支援的受虐婦女提供跟進服務,協助她們認識社區資源,強調自我保護的重要性及共同制訂安全計劃。自成立至今已為118個婦女提供協助;於2005至2006年期間,跟進個案達47個。

## Service Objectives

- To provide a safe and immediate refuge for victims of domestic violence
- To offer 24-hour immediate support and referral service for families affected by domestic violence
- To empower abused women to restore their dignity and self-esteem, and rebuild a harmonious life
- To protect and address the needs of children who witness domestic violence

## Service Description

# 1. 24-hour Crisis Intervention and Counseling Hotline

Our hotline, established in 1986, offers immediate emotional support and counseling to victims of domestic violence. It also provides crisis intervention, assessment for shelter service, information on and referral to appropriate community resources.

In 2005 - 2006, we received 11,000 hotline calls, representing an increase of more than 5.2% compared with the previous year. Over 52.3% of the calls were related to domestic violence. A total of 9.556 calls were received after midnight, marking an increase of 6.3% compared to the previous year. This shows that the hotline service plays an important role in helping battered spouses and their children take refuge immediately. The cumulative total of hotline calls over the past 5 years is more than 47,952. The demand for immediate crisis support from the 24-hour hotline is substantial. Moreover, our hotline service has been broadening its coverage to hotline follow-up service since October 2003. This enhanced service was introduced to provide follow-up counseling service for abused women who called our hotline, but were not admitted to the shelter. Information on safety planning, community resources and the importance of self-protection were provided. In 2005 - 2006, we handled 47 hotline follow-up cases and provided supportive services for 118 women since the service was established.

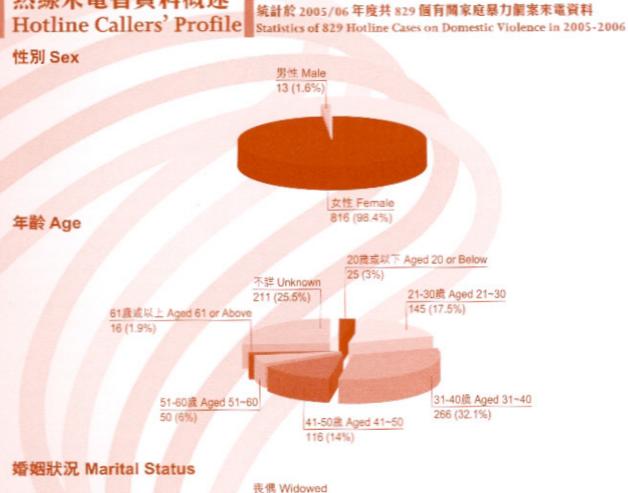
## 熱線資料概述 **Summary of Hotline Information**

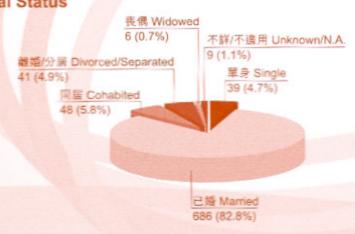


5,754(52.3%)

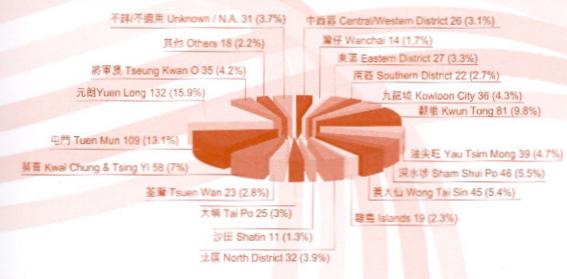
# 熱線來電者資料概述

統計於 2005/06 年度共 829 個有關家庭暴力個案來電資料





### 居住區域 Living District







## 2. 宿舍更新計劃

自 2005 - 2006 年,本中心獲得華人永遠墳場 基金慷慨捐助更新宿舍基本設施,為入住的婦女及 兒童提供更潔淨、溫暖及安全的環境。

## 個人及小組輔導服務

由於本會大部分入住婦女及其子女都是長期受虐,不論在身體、情緒和精神上都受著不同程度的壓力和傷害。長期抑鬱、焦慮及自我形象偏低都是受虐婦女的普遍特徵。在入住庇護中心後,婦女要面對及處理的事情繁多,包括:經濟、住屋、婚姻、子女上學及法律等問題,所以本中心為受虐婦女及子女提供專業的個人及小組輔導服務,內容包括情緒處理、親子關係、婚妘關係、家暴的認識及子女管教等,改善以往的處事方式,為未來作出更合適的選擇。

於2005 - 2006年度,共有229名婦女及234名 兒童入住本中心,為婦女提供共1,155節面談服務,以及舉辦8個婦女治療小組,參加人次共143次。

### 2. Shelter Refurbishment

With the generous support from the Board of Management of the Chinese Permanent Cemeteries, our shelter renovated some of our facilities in 2005-2006, enabling us to provide a better and safer environment for our residents.

## Individual and Group Counseling

Domestic violence can lead to significant physical distress in battered women and children. Depression, anxiety and low self-esteem are common characteristics of battered women. Victims of domestic violence also have to deal with other hardships, such as arranging their children's schooling, financial, housing and legal issues. Through individual and group counseling services, victims began the path of recovery from the emotional trauma of abuse and were empowered to regain control over their lives. Through counseling, we were able to address issues related to emotion management, marital relationship, parent-child relationship and parenting skills.

In 2005 - 2006, there were 229 women and 234 children admitted to our shelter. Our social workers conducted 1,155 interviews and 8 therapeutic groups for women with a total attendance of 143.

# 入住庇護中心婦女資料 Shelter Residents'(Women) Profile 統計於 2005/2 Statistics of 22 in 2005-2006

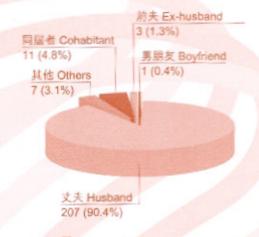
統計於 2005/06 年度共 229 名入住婦女資料 Statistics of 229 Women Admitted to the Shelte in 2005-2006

個案類別 Nature of Cases



配偶虐待個案 Spouse Abuse Cases 222 (96.9%)

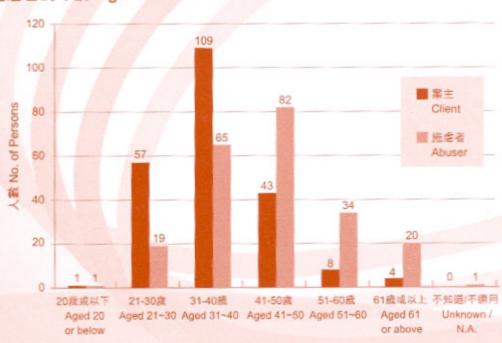
與施虐者的關係 Relationship with Abusers



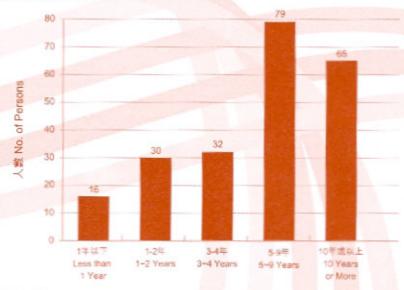
## 配偶虐待個案 Spouse Abuse Cases

統計共 222 個配偶虐待個案資料 Statistics of 222 Spouse Abuse Cases

案主與施虐者的年齡 Age of Clients & Abusers



### 案主受虐年期 Duration of Abuse of Clients



### 案主有否帶子女入住? Did Clients Bring Children to the Shelter?



## 配偶有否虐兒 (包括身體,精神及性虐待)?

Did Spouse Abuse the Children (include Physical Abuse; Psychological Abuse; Sexual Abuse)?



離舍時婚姻狀況 Marital Status when Leaving the Shelter 統計共212個已填寫離舍問卷的配偶虐待個案資料 Statistics of 212 Filled Discharge Questionnaire of Spouse Abuse Cases



### 兒童服務

於2005-2006年度庇護中心為31位有情緒困 擾的兒童提供個案服務,總共提供187個個別輔導 及7個治療小組,共206人次參加,而輔導內容包括:情緒處理、衝突處理、人際關係、認識家庭暴 力及提升自我形象。

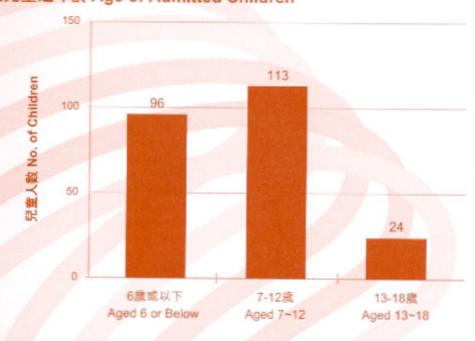
## Children Services

In 2005 - 2006, we provided counseling services for children who were being affected by domestic violence. A total of 187 interviewing sessions with children were conducted, and seven therapeutic sessions were organized with a total attendance of 206. The main areas of counseling for children included understanding one's emotions, conflict resolution skills, development of positive interpersonal relationships and safety issues.

## 入住庇護中心兒童資料 Shelter Residents'(Children) Profile

統計共 233 個配偶虐待個案的兒童資料 Statistics of 233 Children in Spouse Abuse Cases

## 入住兒童之年齡 Age of Admitted Children

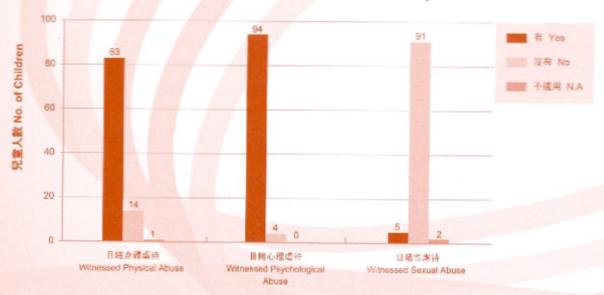


- \*在234個入住兒童中,有1個兒童是非配偶虐待個案,故這 份資料只有233個兒童。
- \* Data based on 233 children admitted in 2005 - 2006.

## 入住兒童目睹家庭暴力的情況

Statistics of Admitted Children who Witnessed Domestic Violence

## 兒童目睹家庭暴力的種類 Type of Abuse Witnessed by Children



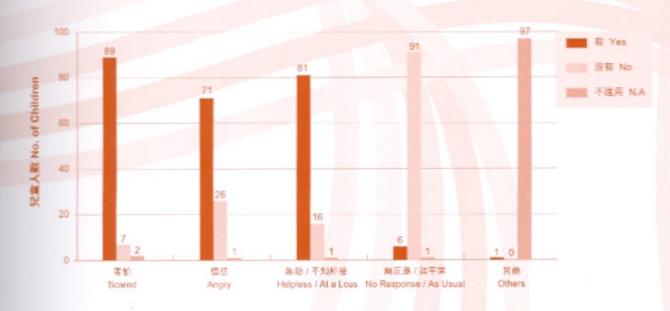
## 兒童目睹家庭暴力的情緒反應

or

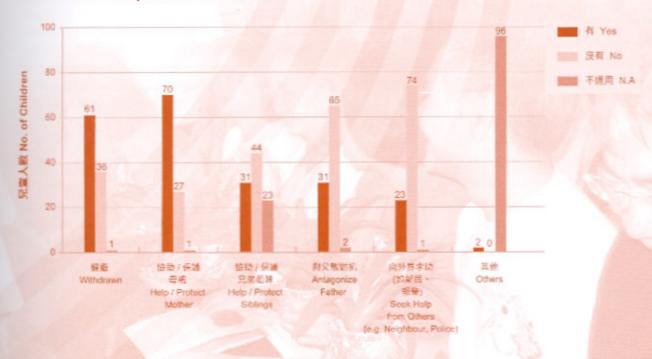
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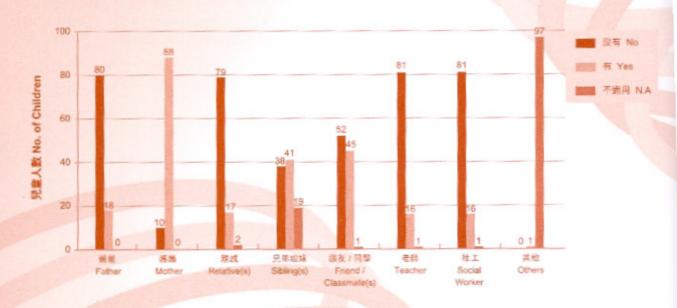
### **Emotional Responses of Children**



## 兒童的行為反應 Behavioral Responses of Children



## 當遇到困難時,兒童的傾訴對象 Support Network



## 教育及發展性活動

庇護中心透過不同教育及發展性活動,協助入住的婦女及兒童提升自信心,並增加對社會的認識,重建新生活。承蒙太平山扶輸社資助購買「暖心包」,為每位入住宿舍的婦女提供日常用品。根據去年的統計,本中心共派發356個暖心包及200個文具包,為徬徨的婦女及兒童帶來溫暖的協助。

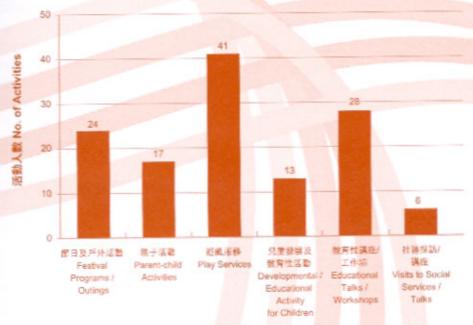
另外,因應和諧之家推動和諧二十週年,於 2006年3月舉行舍友日營,共有65名婦女及78兒童參加,讓董事局、職員、現住宿友及離舍婦女共 聚一堂。此外,中心於去年共舉行106節宿舍週會、188節功課輔導班及88個教育及發展性活動。

# Educational and Developmental Activities

Through different kinds of educational and developmental activities, residents at the shelter were able to access community resources and enhance their supportive network. 106 house meeting, 188 tutorial sessions and 88 educational and developmental activities were organized in the shelter. The 356 "Love Packs" consisting of daily necessities and 200 stationery packs sponsored by the Rotary Club of the Peak, warmed the hearts of women and children who were admitted to the shelter.

As part of the celebration of our 20th Anniversary, a day camp was held in March, 2006 with 65 women and 78 children participants. The occasion gave a good opportunity for Board members, staff, residents and ex-residents to gather together.

## 宿舍活動 Shelter Activities



活動項目 Activities

## 3. 離舍跟進服務

為顧及入住婦女及兒童在離舍後會面對不少困 難,庇護中心給予離舍婦女提供為期三個月的離舍 跟進服務,透過個案跟進、家訪、轉介服務、治療 小組、互助小組及定期朋輩支援性聚會,協助婦女 解決生活上的困難。

在2005-2006年度,離舍跟進服務共接觸了 離舍婦女582次。在治療方面,共舉辦了2個親子 小組,婦女及兒童共有65及89人次參加。當中鼓 勵組員成為朋華義工——「婦女大使」,協助其他 受虐婦女及協助推廣和諧家庭的訊息。另外,亦舉 辦了4次新家庭俱樂部,共111名婦女和119名兒 童參加。

## 4. 對外合作及外展服務

在 2005 - 2006 年,外展服務接觸未有求助的 受虐婦女或未有入住庇護中心而受到家庭暴力困擾 的家庭成員,當中包括一些低收入的高危家庭、少 數族裔及未能入住庇護中心的年青人。服務內容包 括教育講座及小組活動。

### 3. Aftercare Services

To ensure that survivors of domestic violence discharged from the shelter were connected with appropriate resources in the community, the shelter provided aftercare service to ex-residents including counseling, home visits, referrals, therapeutic and mutual support groups.

In 2005 - 2006, 582 contacts were made with ex-residents. Two therapeutic groups were held for ex-residents, with a total of 65 women and 89 children participants. Women were engaged to act as "Women Ambassadors", providing support to other victims and promoting the message of harmony. Moreover, 4 mutual support gatherings were held with 111 women and 119 children.

## 4. Collaboration and Outreaching Service

Efforts were made in 2005 - 2006 to reach out to low-income high-risk family, ethnic minorities, and adolescents who were not admitted to the shelter. Educational talk and sharing sessions were held for these clients in collaboration with other service providers and NGOs.

### 熱線跟進服務

從婦女熟線的來電中,我們發現不少受虐婦女 因各種顧慮而不能選擇即時入住宿舍,故我們透過 熱線跟進服務繼續提供支援,當中包括情緒支援、 協助她們認識暴力的影響及轉介社區資源。去年熱 線跟進個案達47個,當中我們提供有296節電話輔 導服務及48次轉介服務,藉此將危急的家庭連繫致 社會服務之中,自成立至今已為118個婦女提供協 助。

## 服務成效

### 服務質素獲得認同,成效顯著

為了確保庇護中心的服務質素,除了透過收取 婦女對宿舍服務的意見外,亦會透過所有婦女及兒 童融舍時填寫的評估表,藉此了解服務使用者的需 要及對本中心服務的成效。於 2005 - 2006 年的調 查顯示, 99.5 % 的入住婦女均表示滿意本宿舍服 務,並從宿舍的服務中學會處理情緒及家庭暴力問題。此外,從婦女及兒童接受服務前後的自我評估 對比,可見她們在各方面均有明顯的進步和改善, 對自己有較高的信心。

## Hotline Follow-up Service

For various reasons, callers to the hotline might not be admitted to the shelter in the first instance. In order to ensure their safety, follow-up services were provided and referrals to relevant community resources were made. In 2005 - 2006, we opened 47 cases and rendered 296 telephone contacts, interviews and 48 referral services. We have successfully linked 118 victims with the appropriate community services since 2003.

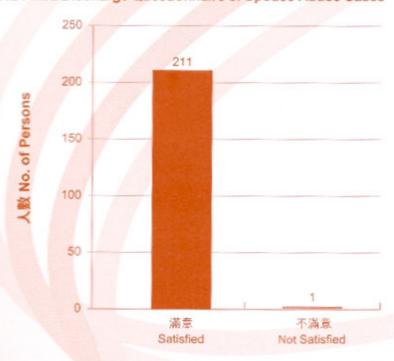
## Service Outcome

#### Clients' Feedback on Shelter Services

To ensure that quality services are provided, regular Clients' Needs Surveys are conducted. In 2005 - 2006, 99.5% of respondents were satisfied with the services of shelter. Through our various services, they showed improvement in managing their emotions, and understanding of domestic violence and community resources. Both women's and children's post-intervention self-ratings indicated improvement in their level of self-confidence.

## 服務使用者對庇護中心服務的滿意程度 Client's Level of Satisfaction of Shelter Services

統計共 212 個已填寫雜舍問卷的配偶處待個案資料
Statistics of 212 Filled Discharge Questionnaire of Spouse Abuse Cases



### 婦女接受服務前後自我評估對比圖

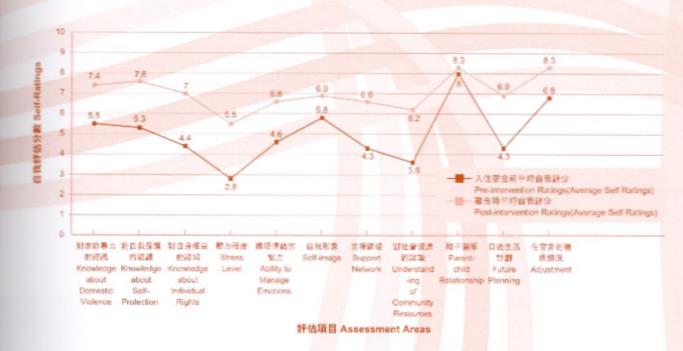
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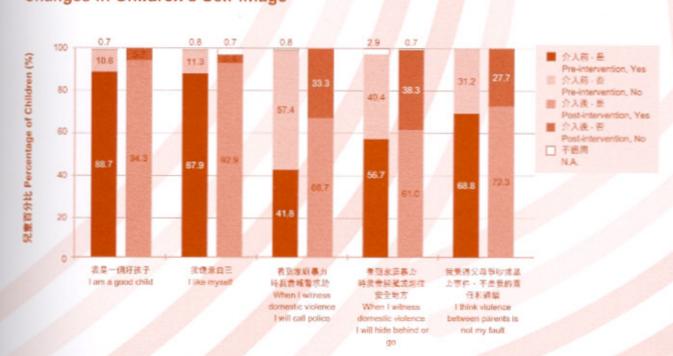
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### Pre- & Post-intervention Ratings of Women Residents



## 兒童在自我形象方面的轉變 Changes in Children's Self-Image



## 未來展望

## 1. 積極發展外展服務,協助弱勢家庭

透過加強與社會服務機構的合作,有效接觸面 對家庭暴力危機的弱勢家庭,為經歷家庭暴力的肯 少年及少數族裔家庭提供服務。

## 2. 邁向電腦化提升專業服務水平

發展熱線資料及個案資料電腦化計劃,以便更 有系統地收集及分析資料。

## **Future Development**

### 1. Outreaching Services

We shall further strengthen our network and cooperation with social service organizations in order to reach out to at-risk families, adolescents, and ethnic minority families in the community.

## 2. Development of Clients' Data Base System

A clients' data base system will be set up in 2006 - 2007 to better manage our hotline and case work information system.

## 新家庭社區教育及資源中心

**Community Education and Resource Centre** 

## 服務目標

- 1. 提升公眾人士對家庭暴力影響的關注
- 2. 加強跨專業合作預防家庭暴力
- 倡議政策及制度上的改善。實際「零度容忍家 庭暴力」的理念
- 4. 推動兩性平等、互相尊重及和諧家庭概念
- 5. 增強婦女自立自主的能力
- 6. 推動天水園成為全港首個「和諧社區」

## 服務簡介

## 1. 教育活動

## 1.1 「培育平等幼苗·推動和諧關 係」計劃

在平等機會委員會的資助下,我們於05年 11月至06年3月期間舉辦一個名為「培育平等幼苗、推動和諧關係」的計劃。此活動成功邀請十 間位於天水圍及觀塘區的小學參加,為每所學校 提供老師講座、「和諧平等大使」培訓及「和諧 關愛日」活動,並會與「和諧平等大使」排練有 關兩性平等及家庭暴力的短劇,以廣播劇或校園 電視台形式於校內播放,目的把「平等、尊重、 和諧」的訊息帶到校園每個角落。是次活動共培 訓了196位「和諧平等大使」,出席人次達893 人,參與講座的老師共286人,受惠的學生及家 長共3,710人。

## 1.2「種族共融創和諧」計劃

公民教育委員會資助本會舉辦「種族共融創和諧」計劃,主要希望提升少數族裔婦女及其家人對家庭暴力的關注,加強少數族裔家庭對建立和諧家庭的概念及技巧;並透過文化交流活動,促進本地居民與少數族裔人士彼此問更多彼此了解及接納,活動成功接觸不同少數族裔人次共1,253次。

## **Service Objectives**

- To raise public awareness of the impact of domestic violence
- To prevent domestic violence through multi-disciplinary training and collaboration
- To advocate positive changes in our policies and systems
- To promote gender equality, mutual respect and harmony in families
- To empower abused women to live independently and with dignity
- To promote Tin Shui Wai as the first "Harmonious Community" in Hong Kong

## Service Description

## 1. Educational Activities

# 1.1 "Promoting Equality and Harmony in Schools"

With the sponsorship of the Equal Opportunities Commission, the "Promoting Equality and Harmony in Schools" Project was held from November 2005 to March 2006. A total of ten schools, located in Tin Shui Wai and Kwun Tong, took part in the Project. The Project included teachers' and students' training, and a mass program called "Harmony Day" that involved the whole school. The "Harmonious Angels" formed by students produced a short drama story which they presented to the school. The main purpose of the Project was to deliver the message of "Equality, Respect and Harmony" to the entire school. A total of 196 "Harmonious Angels" and 286 teachers participated in the training, 3,710 parents and students also benefited from various programs under the project.

# 1.2 "Living in the Harmonious Society with Different Races" Project

With funding support from the Committee on the Promotion of Civic Education our Community Education Team launched a "Living in the Harmonious Society with Different Races" Project to raise awareness among ethnic minorities. Through different cultural exchange programs, a better understanding about the basics for harmonious family relationships was reached. The events attracted 1,253

### 1.3 專業人士培訓

T	對象 arget Groups	次數 Frequency	參加人數 No. of Participants	
校長/教師	Principles /Teachers	13	468	
社工	Social Workers	3	89	
其他	Others	3	47	
	總數 Total:	19	604	

## 1.4 公衆教育講座

對象 Target Group	s	次數 Frequency	參加人數 No. of Participants
大學生 University Students		5	247
兒童、青少年及學生 Children, Youth & Students		14	1,453
義工 Volunteers		15	265
婦女 Women		2	18
家長 Parents		2	37
公眾人士 Public		2	150
其他 (如少數族裔、社區人: Others (e.g. Ethnic Minoriti		6	219
	總數 Total:	46	2,389

## 2. 地區推廣

為了推廣鄰里守望的信念及增加居民對預防家庭暴力問題的關注,和諧之家多年來也會到社區接觸居民,加強居民認識兩性平等及齊抗暴力之重要性。在過去一年,我們舉辦了30次的地區推廣,其中包括沙田區議會贊助,針對沙田區進行之4次地區推廣以及家庭暴力二十年相展回顧共6次,共接觸超過4,017名居民。

participants.

1.4 Public Talks

## 2. District Promotions

1.3 Training for Professionals

To promote the concept of mutual help from neighbours and enhance public awareness of domestic violence, 30 district promotions were organized. These events attracted a total of 4,017 participants.

內容 Contents		参加人數 No. of Participants
沙田區議會贊助 Sponsored by Shatin District	<ul> <li>馬鞍山利安邨地區推廣</li> <li>Ma On Shan Lee On Estate District Promotion</li> </ul>	600
Council	沙田新翠邨地區推廣     Shatin Sun Tsui Estate District Promotion	600
	<ul> <li>馬鞍山頌安邨地區推廣</li> <li>Ma On Shan Chung On Estate District Promotion</li> </ul>	507
	沙田美林邨地區推廣     Shatin Mei Lam Estate District Promotion	520
	總數 Total:	2.227

	內容 Contents		參加人數 No. of Participants
家庭暴力二十年 相展回顧 Photo Gallery on	九龍塘城市大學 ——     City University of Hong Kong		500
Domestic Violence in the Past Two Decades	• 灣仔 —— Wan Chai District		200
	• 題馬地 —— Happy Valley		190
	● 樂富中心 —— Lok Fu Shopping Centre		200
	屯門卓爾廣場 —— Tuen Mun Chelsea Heights		450
	● 觀塘樂華北廣場 —— Kwun Tong Lok Wah Cover Plaza		250
		總數 Total:	1,790

## 3. 和諧之家 20 週年紀念大 事回顧及大型活動

## 3.1世界創舉慈善「鬚」 • 愛錫家人 齊做到

於2005年4月3日,和諧之家與吉列香港有限公司於奧海城舉辦『世界創舉慈善賢·愛錫家人齊做到』的慈善籌款活動,當天出席嘉實有律政司司長業愛詩女士、立法會議員陳婉嫻女士、藝人阮兆祥先生、梅小惠小姐、梁思浩先生、傑志足球隊隊員及歌星劉浩龍先生、官恩鄉小姐和梁兩恩小姐。他們一同見証580名男士於場內一起剃鬚創造健力士世界紀錄。是此活動除了創出世界紀錄之外,更期望打破傳統把照顧家人的責任放在婦女的觀念,由男士們發動,提升社會對建立和諧家庭的重視,藉此提醒大家每天都要愛錫家人,以平等、尊重及關懷的態度珍惜及愛護身邊的人。

## 3.2 和諧的約會一慈善籌款晚會

為了響應國際終止婦女受暴日及慶祝和諧之家 成立20週年,和諧之家於2005年11月25日舉辦 了一個慈善籌款晚會,邀請到車淑梅女士、徐子淇 小姐及張國強先生為大會義務司儀。當晚活動包括 「芳華十八」現場音樂演奏、獎券義賣及慈善拍賣, 慈善拍賣環節更邀請到來自Christie's London的拍

## 3. The 20<sup>th</sup> Anniversary of Harmony House and Mass Program

## 3.1 Shave for Harmony - Fund Raising Event

Supported by Gillette Hong Kong, we conducted a fund raising activity on 3<sup>rd</sup> April 2006, to promote harmonious family relationship. This was the first time that we engaged men in the campaign and advocated men's responsibility to love family members. With the support from Secretary for Justice Ms. Elsie Leung and Legislator Ms. Chan Yuen Han etc... the message of building healthy family relationship with respect and equality was promulgated. 580 men participated in the event.

## 3.2 Fund Raising Charity Dinner

In order to support the International Day for the Elimination of Violence Against Women and celebrate the 20th Anniversary of Harmony House, a fund raising charity dinner was held on 25 November 2005. Celebrities including Miss Candy Chea, Miss Cathy Tsui and Mr. Cheung Kwok Kueng were invited to be the Masters of Ceremony. 實官 Mr. Hugh Edmendes 及 Christie's Los Angeles的拍賣官Ms Andrea Fiuczynski為我們主持。當晚共有接近200位嘉賓出席,籌得港幣60多萬的慈軟,作為推動和諧家庭訊息及防治家暴的經費。

### 3.3 扶輪星願家和諧

2006年1月至3月,本會得到扶輸社及扶輪青年服務團的支持。舉辦扶輪星願和諧活動,除了籌款外,活動目的是引起公眾對家庭暴力問題的關注,推廣建立和諧家庭的訊息。在「集星祈願」活動中,共動員超過200名扶輪和諧大使於各主要街道收集由市民所摺的幸運星,共收集超過10萬顆星,以代表對為受家庭暴力影響的人獻上一點祝福與關懷。此外,所摺的幸運星亦作籌款之用,以資助流動教育巴士——「和諧快線」之營運經費。直至今年3月31日止,扶輪社及扶輪青年服務團為我們共籌得\$146,287,6的善款,特此鳴謝。

The 'Orchids 18' was also invited to perform. A charity auction was held at the dinner and raffle tickets were sold to raise money. Christie's London and Christie's Los Angeles were invited to conduct the charity auction. 200 guests participated and over HK\$600,000 was raised at the event.

### 3.3 It's Family. It's Harmony

With the support of the Rotary Club and the Rotaract Club, 'It's Family. It's Harmony' was held in January and March 2006, involving primary students as well as people from the general public.

More than 200 Rotaract Club ambassadors were involved in helping to collect hand made lucky stars from the public in different districts in Hong Kong. Over 100,000 lucky stars were collected and a matching fund was donated by the Rotary Club in support of the Harmony Express. Special thanks are extended to the Rotary Club and the Rotaract Club, which raised a total of HK\$146, 2876.

日期 Date	項目 Events	參加人數 No. of Participants
3.4.2005	世界創舉慈善「騷」· 愛錫家人齊做到 Shave for Harmony - Fund Raising Event	583
9.6.2005	製作全新一輯和諧之家錄像 New Agency Video	-
25.9.2005	香港家庭暴力 20 年歷史回顧暨相展開幕禮 Photo Gallery on Domestic Violence in the Past Two Decades (Kick-Off)	500
4.11.2005	和諧之家 20 週年大會 Annual General Meeting	200
25.11.2005	和諧的約會 —— 慈善籌款晚會 Fund Raising Charity Dinner	190
22.1.2006 - 26.2.2006	扶輪星願家和諧開幕禮及閉幕禮 Fund Raising Program —— It's Family It's Harmony (Kick-Off & Closing Ceremony)	1,508
24.1.2006	天水圍和諧站揭幕 HERS(Harmony Express Resource Station) Opening	800
25.3.2006	和諧義工同樂日 Harmony House Alumni Day Camp	200
	總數 Total:	3,981

## 4. 離舍後跟進活動

### 4.1 婦女大使

『婦女大使』小組在過去一年,我們共舉行12次婦女大使義工會議,參加人次達144人;去年,婦女大使接受共16次傳媒的訪問,將『停止家庭暴力』的訊息透過不同媒介團體宣揚。針對離舍婦女需要朋業的支持,她們定期給予姊妹關顧電話及陪同上庭服務,她們亦為曾經歷家庭暴力的婦女舉辦了19個不同類型的活動。在去年,她們出版新一期婦女大使通訊,讓外界更了解姊妹的心聲、婦女大使活動及發展。

### 4.2 治療小組

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2005 - 2006 年,得到公益金撥款資助,我們 共舉辦過 5次婦女治療及 3次兒童治療小組,分別 服務過共 30 名離舍婦女及 25 名離舍兒童。其實, 配合婦女成長的需要及舒緩她們面對婚姻危機的壓 力,婦女治療小組會討論有關自我形象、親子關係、女性獨立自強等議題,至於兒童治療小組,則 以認識暴力強權、情緒舒緩、朋輩影響、溝通及表 達自我等為題材。

## 4. Aftercare Services

### 4.1 "Women Ambassadors"

"Women Ambassadors" was established as a voluntary group since 1997. A total of 144 participants were involved in 12 meetings in the past year. Members of the Women Ambassadors were interviewed by the media 16 times, helping to spread the message of 'stop domestic violence'. Examples of peer support include regularly contacts with women discharged from the shelter or accompanying victims to court. "Women Ambassadors" also held 19 social events to promote networking and mutual support amongst survivors of domestic violence. A "Women Ambassadors" newsletter was published and distributed to the public.

### 4.2 Therapeutic Groups

With funding from Hong Kong Community Chest, 5 women therapeutic groups and 3 children therapeutic groups were held in 2005 - 2006, serving over 30 women and 25 children. Issues on self-image and women independence, communication were addressed in these groups.

## 5. 出版刊物/宣傳品

### 5. Publications

日期 Date	出版刊物 / 宣傳品 Publications
1.9.2005	和諧之家通訊第一期(英文版) The First English Version of Harmony Express
24.10.2005- 24.11.2005	『培育平等幼苗◆推動和諧關係』計劃海報及展板 (平等機會委員會贊助)  " Promoting Equality and Harmony in Schools" Project poster and exhibition boards (Sponsored by Equal Opportunities Commission)
25.10.2005	和諧站年曆卡(社區共享基金贊助) Harmony Express Resource Station Calendar (Sponsored by Community Investment and Inclusion Fund)
18.11.2005	和諧之家通訊第三十五期(中文版) The 35th issue of Harmony Express (Chinese version)
3.12.2005	『種族共融創和譜』計劃單張及展板 (公民教育委員會贊助) " Living in the Harmonious Society with Different Races " Project leaflets and exhibition boards (Sponsored by Equal Opportunities Commission)
28.3.2006	和諧快線流動教育車教育系列 Harmony Express Education Series:  1. 我的情緒護照 My emotion passport  2. 和諧快線模型卡紙 Harmony Express model cardboard  3. 十大良好人際關係錦龕卡 The ten rules of good interpersonal relationship card
全年 Whole Year	更新和諧之家網頁 http://www.harmonyhousehk.org Harmony House website update

## 6. 倡議

倡議工作是預防家庭暴力重要的一環,我們於 過去一年共籌劃或參與了多項倡議活動。

### 6.1 政策及立法

在政策層面上,我們曾參與於立法會福利事務 委員會的會議中,讓政府及議員能聆聽到我們有關 家庭暴力條例及服務的立場。我們亦曾就著禁制 令、受害人權益、家庭暴力政策性別觀點主流化、 政府資助性暴力受害人服務等事項於不同場合參與 討論及撰寫機構立場書。

作為平等機會婦女聯席的成員,我們曾會晤梁 要詩女士,就著修訂家庭暴力條例第189章、跟蹤 行為及強制性施虐者輔導服務作出深入討論。

## 6.2 網絡工作

在網絡工作方面,我們除了繼續參與平等機會 婦女聯席的恆常會議外,亦參與於多個有關家庭暴 力的論壇中,如「盡職調查:停止使用暴力對待婦 女的制度框架」、「兒童議會」等,務求聯繫跨專 業的網絡,為家庭暴力倡議事務作出貢獻。

## 7. 傳媒宣傳

## 7.1 接受訪問

在週去的一年,和諧之家與香港電台·智慧公民合作,就著不同題目透過大氣電波進行討論,本部門亦曾代表機構參與了主題為「受虐婦女」、「離開暴力·重拾尊嚴」、「戀愛暴力」及「學校角色」等電台訪問,讓聽眾了解家暴的禍害及協助預防。暴的方法。除此之外,我們亦多次安排了婦女接受不同傳媒訪問,以過來人的心聲分享她們的經歷,讓公眾正視家暴的嚴重性。同時,我們亦會接受傳媒採訪我們的新服務及動向發展,例如明珠台曾介紹了我們的新服務——「和諧快線」流動教育車,使公眾能更快地掌握到社區資源。

## 6. Advocacy

Advocacy plays an important part in preventing domestic violence and safeguarding the rights and protection of victims. Harmony House has contributed to postive changes in our legislation and policies in domestic violence in the past year.

### 6.1 Policies and Legislation

Harmony House made numerous presentations at the Legislative Council Panel on Welfare to express our views on the review of legislation related to domestic violence, victim rights, gender mainstreaming of domestic violence and government assistance to abused victims.

We met with Ms. Elsie Leung, Secretary for Justice, together with members of the Hong Kong Women's Coalition on Equal Opportunities to discuss the revisions of CAP. 189 Domestic Violence Ordinance, stalking and sentencing options for batterers.

### 6.2 Networking

Harmony House also participated at the fora on "Due Diligence: A Framework to Stop Violence Against Women and its Implications to Domestic Violence in Hong Kong" and "Children's Council," to lend our support to the cross-professional network.

## 7. Media Promotions

#### 7.1 Interviews

In the past year, Harmony House co-operated with RTHK and Wise Citizen to produce a number of radio programs on "victims of domestic violence", "dating violence" and the "role of schools". We were also interviewed by the TVB Pearl Report and numerous printed media throughout the year.

### 7.2 記者招待會

#### 7.2 Press Conference

日期 Date	活動 Activities
6.9.2005	「促請各界吸取教訓 • 勿讓家暴慘劇重現」記者會 "What We Learn from the Tragedy of Family Violence" Press Conference
3.4.2005	世界創舉慈善「隱」 • 爱錫家人齊做到 Beard Shave-Off Fund Raising Event
1.8.2005	婦女大使 CD 發行 Release of Women Ambassadors CD
25.9.2005	香港家庭暴力 20 年歷史的回顧暨相展開幕禮 Kick-off and Release of Photo Gallery on Domestic Violence in the Past Two Decades
4.11.2005	和諧之家 20 週年大會 Annual General Meeting
25.11.2005	和諧的約會一慈善無款晚會 Fund Raising Charity Dinner
22.1.2006 - 26.2.2006	扶輪星願家和譜開幕禮及閉幕禮 Fundraising Program - "It's Family It's Harmony"

## 8. 義工服務發展

## 義工熱心參與,服務獲公眾認同

和諧之家的服務提供一直有賴一群熱心的義工 積極參與,義工的參與反映了他們認同機構預防家 庭暴力的宗旨。去年,我們喜獲88位熱心人士新登 記成為義工及守望星義工,投入我們的大家庭,並 提供了107次的義工服務。包括接聽婦女熟線、男 士熟線、地區推廣、兒童照顧、和諧站當值及陪同 婦女上庭或求診等。另外,我們更有35位婦女大使 義工,定期為離舍婦女給予關懷及支持、舉行義工 會議及接受傳媒訪問等。

## 9. 天水圍地區鄰舍預防家暴 工作

## 9.1 守望星計劃

2004年6月起,本會獲得衛生福利及食物局 社區投資共享基金贊助,於天水團區開展服務,至 今已踏入第二年。計劃於區內開創了「守望學 校」、「守望商場」及「守望樓字」,為區內預防 家庭暴力。

## 9.1.1 「守望學校」

服務至今,我們已於天水園區內建立5間「守 望學校」,為區內12間學校提供服務。現時,已接

## 8. Recognition of Volunteers

### Volunteers' Dedication Wins Public Approval

Last year, 88 volunteers providing 107 voluntary services were recorded. These services include woman hotlines, man hotlines, district promotions, child care, Harmony Express Resource Station onduties and escorting women to court or clinics/hospitals. 35 Women Ambassadors actively involved in our pool of volunteers, performing a variety of support to other women.

## 9. Prevention of Domestic Violence in Tin Shui Wai

### 9.1 Star Bright - Domestic Violence Neighbourhood Watch Project

With funding support from the Community Investment and Inclusion Fund under the Health, Welfare and Food Bureau, our "Star Bright" Neighbourhood Watch Project continued our effort to build up network among schools, housing estates and shopping malls.

#### 9.1.1 Schools Network

Five Neighbourhood Watch Schools were estab-

受訓練的老師、家長及學生共有1,056人次。為了 宣揚和諧、平等、關愛的訊息,「守望學校」更於 校內設置校園電台及校園電視台,定期於校內將短 片或短劇播出。

### 9.1.2 「守望商場」

守望星計劃自 2004 年 6 月起,經過兩年多的努力,計劃於天水圍區內開展了兩個「守望商場」,共累積了71間商戶加入計劃。商店於店內張貼關懷海報、擺放求助咭及資源咭,以協助受家庭暴力困擾之家庭。

### 9.1.3 「守望樓宇」

鄰里互助網絡是預防家暴的重要元素,計劃以 天水園天澤邨澤宇樓為試點,舉辦「守望樓宇活動」。旨在提升鄰里之間的互助關懷。當發生家庭 暴力事件時,附近的居民能作出積極而具體的回應。計劃於2005年10月期間,於樓宇中抽取200 戶作為問卷調查的對象,作為服務介入前的量度指標。(問卷調查之詳細分析結果,可瀏實和諧之家的網頁)

## 守望星計劃活動:

lished in Tin Shui Wai involving 1,056 teachers, parents and students to convey messages of gender equality and care through campus radio and broadcast.

### 9.1.2 Shopping Centres / Plazas Network

Two Neighbourhood Watch Plazas were established in Tin Shui Wai, in which 71 shop owners have agreed to display posters conveying caring messages for the community. Resource cards to assist families affected by domestic violence were displayed in the shop.

### 9.1.3 Housing Estates Network

Matual support among neighbours is an important way to prevent domestic violence. The Neighbourhood Watch Housing Estates Network was based in Chak Yu House, Tin Chak Estate, Tin Shui Wai. Different activities were held to improve mutual help and care among neighbours. When domestic violence happens, residents nearby can immediately provide support. 200 residents were randomly surveyed to establish the benchmark for evaluation purposes. (For detailed analysis of the survey, please refer to Harmony House website)

# Star Bright — Domestic Violence Neighbourhood Watch Activities

日期 Date	活動 Activities	参加人次 No. of Participants
19.6.2005	守望商場開幕禮 ── 天澤商場 Neigbourhood Watch Plaza Kick-Off	5,020
16.7.2005	和諧校園心連心 CIIF Neigbourhood Watch School Sharing	516
15.9.2005	915 和諧日 915 Harmony Day	1,025
6.10.2005- 18.10.2005	守望樓宇問卷調查 Neighbourhood Watch Building - Research Survey	397
29.10.2005	守望學校 — 和諧之音訓練 Neighbourhood Watch School Training	13
24.11.2005	至 Fit 和諧日 Harmony Day	38
19.2.2006	守望商場開幕禮 — 頌富商場 Neighbourhood Watch Plaza Kick-Off	809
	總數 Total:	7.818

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## 9.2 和諧站 承蒙九廣西鐵、社會福利署攜手扶弱基金、山 頂扶輸社的贊助,和諧站自2006年1月起,於天水

圖西鐵站正式啟用,為天水壓區的居民提供服務。 同時也可作為婦女合作社及婦女自強活動的重要基

## 服務成效

### 1. 提高公眾人仕對家暴的認識

在我們推廣的 65 次專業人仕培訓及公眾教育 講座中,從2.993份可收集的問卷裡,約有80%的 受訪者表示對家庭暴力的認識增加,及發現有75% 的曼訪者表示更掌握社區資源。

### 2. 深化天水圍鄰舍守望的預防家暴的社 區教育工作

隨著守望星計劃成立兩年的功效,我們成功地 建立了5間「守望學校」、3個「守望商場」,及 累積共71間守望商戶及專注做好一幢「守望樓 中一。

### 3. 義工的參與及團體的支持

每年招募義工的數字時常反映對機構的肯定及 題證。今年,我們喜獲88位熱心人士新登記成為養 工,並提供了107次的義工服務。服務次數較去年 有10%的增幅。

和諧之家在2005-2006年所開展的新服務。 都是有賴新的個人及機構的贊助,才能得以順利進

## 4. 公眾對機構的認識

根據懸科新聞資料庫的搜尋,有關和諧之家有 關的報導約200宗·相信這是我們活動宣傳、 者會、和回應與家庭暴力個案的結

### 9.2 Harmony Express Resource Station (HERS)

With the sponsorship of KCR West Rail, Social Welfare Department Partnership Fund for the Disadvantaged and Rotary Club of the Peak, the Harmony Express Resource Station (HERS) was officially opened at Tin Shui Wai West Rail Station in January 2006. HERS is not only a resource station for residents in Tin Shui Wai but also act as a base for our women cooperatives and women empowerment initiatives.

### Service Outcome

## 1. Enhancing Public Awareness

During the past year, we have conducted 65 talks to the public and professionals. Feedback collected from 2.993 participants indicated that about 80% of them had increased their understanding of domestic violence; and 75% of them had gained better knowledge about community resources.

### 2. Recognizing the Neighbourhood Watch Program in Tin Shui Wai

With our effort in promoting the Star Bright project, we have successfully networked 5 Neighbourhood Watch Schools; 3 Neighbourhood Watch Plaza; and 1 Neighbourhood Watch building.

### 3. Participation and Support from Volunteers

In 2005 - 2006, a total of 88 new volunteers provided 106 services (frequencies) representing an increase of 10% from the previous year.

2005 - 2006 also saw an increase in our partnership with various sponsors, organization and individuals which all played an important role in our various initiatives.

### 4. Publicity

According to the WISESearch, a total of 200 searches for Harmony House were listed, indicating the public's interest and concern about domestic violence.

## 未來展望

### 1. 發揮綜合家暴防治中心的教育角色

隨著賽馬會和諧一心家暴防治中心的落成,我們的社區教育單位定可發揮比先前更成熟的教育模式。例如,除了定期在和諧一心舉辦的社區教育活動外,我們會計劃創作網上「和諧教育課程」。好使教育工作不受地域的限制而繼續進行,儘管此工作不能夠在短期裡完成,但將會是未來工作方向。

### 2. 加強離開院舍的跟進工作 一婦女合作社

累積過去婦女工作經驗,跟進離開院舍的婦女工作可望通過婦女合作社來議善。我們希望透過發展婦女的興趣外,亦期盼藉著這種興趣來創業,從而達到經濟獨立自強的目標。

## 3. 加強地區預防家暴的工作

我們將繼續在預防家庭暴力的工作穩守崗位, 在家庭暴力的重災區發揮深化及滲透的工作。踏入 第三年,我們期待累積天水園區的經驗,並發展天 水園區以外的鄰舍守望計劃,以豐富本土化的工作 模式。

## **Future Development**

## 1. Broadening of our Education Roles

Along with the establishment of Jockey Club Harmony Link - Domestic Violence Prevention Centre, it is our goal to establish an online Harmony Classroom in the near future in order to reach out to as many people as possible.

### Consolidation of Women's Co-operatives

Continued efforts will be made to help women develop their interests, build a career and be financially independent.

### 3. Reinforce the Prevention of Domestic Violence

We shall continue to strengthen our work with districts and develop Neighbourhood Watch Models outside of Tin Shui Wai.







### 我們鳴謝兩位來自波士頓的資深家庭暴力專業 培訓導師Dr. David Adams 及 Dr. Ted German

Trainers from Boston - Dr. David Adams and Dr. Ted German of Emerge Batterers Intervention Program

## 活動花絮

**Activities Photos** 

### 星願和諧地區推廣之集星祈

The District Campaign for Harmony - Wish Upon a S

### 扶輪星願家和諧開幕禮

Co-organized with Rotaract Club, we launched the Fund Raising Program — It's Family It's Harmony.





世界創舉慈善「鬚」·愛錫家人齊做到

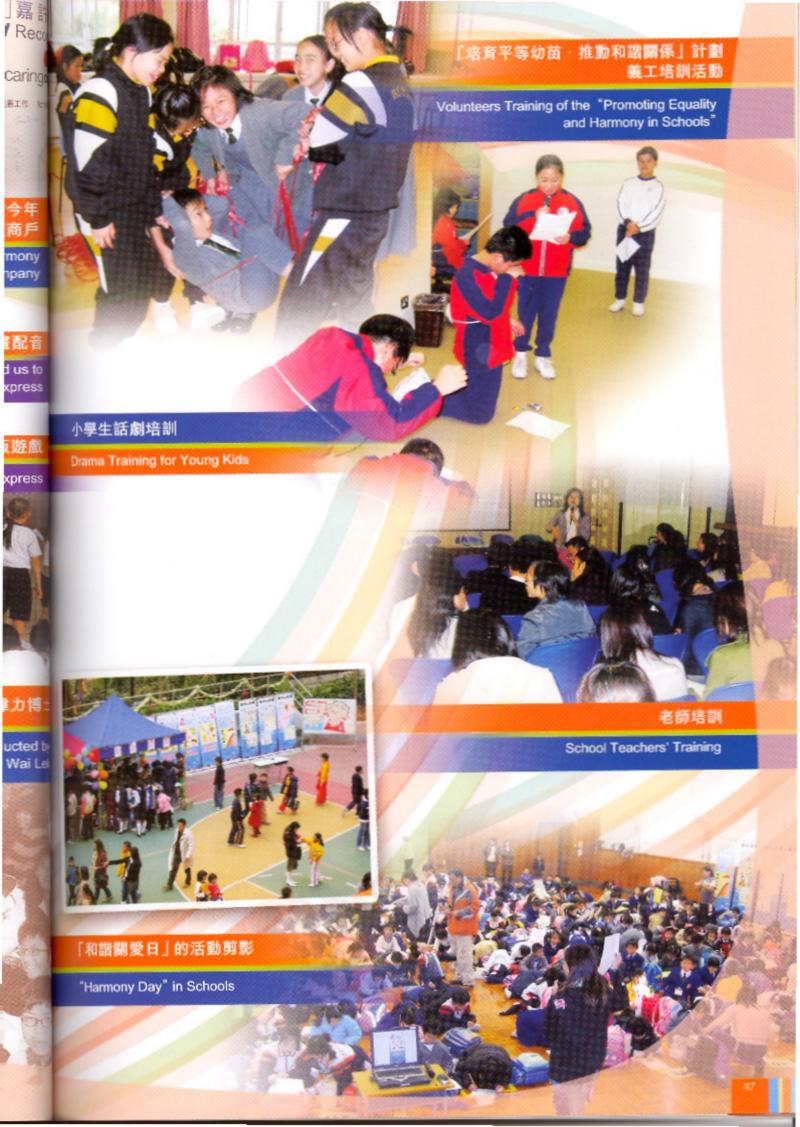
Shaving for Harmony - Fund Raising Event

580 位男士一起剃鬚創造健力士世界紀

580 men together in support of stopping domestic viol







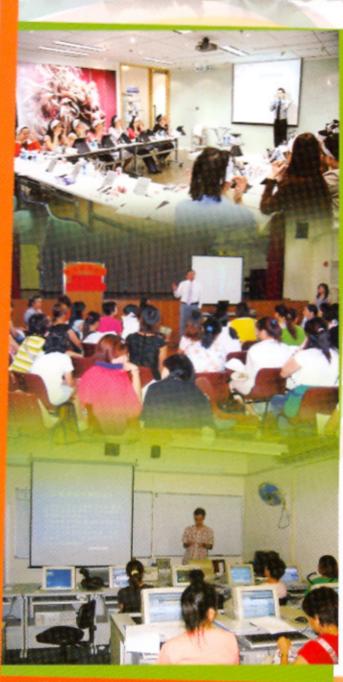


Training of nursing students of Chinese University of Hong Kong



### 為將軍澳醫院的義工提供家暴培訓課程

TKOH volunteer training



婦女們參與興趣課程,如電腦、化妝班 及健康講座,充實認識,增加力量

Computer classes, beauty & health care classes for ex-residents



District Promotion



和諧義工同樂日

Harmony House Alumni Day Camp



中秋節慶祝活動

Mid-Autumn Festival Event



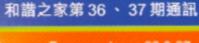
和諧之家二十週年特刊 · 2004 - 2005 年報

Harmony House 20th Anniversary Special Report 2004 - 2005



vent

香江大男人小故事



Harmony Express - issue 36 & 37



Men Stories

### 我的情緒護照



### My Emotion Passpor

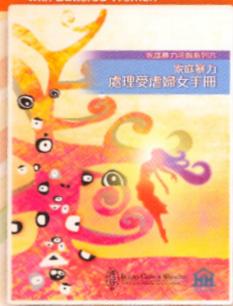


### 和諧站年曆卡

Harmony Express Resource Station Calendar

### 家庭暴力處理受虐婦女手冊

Hand Book on Intervention Skills in Working with Battered Women



### 兒童情緒教育展板

### Educational Boards for Children



和諧快線模型卡紙

### Harmonious Express Model Cardboard



### 十大良好人際關係錦囊十

Ten Rules of Good Interpersonal Relationships



ssport

展板

Children

### 8護題 服務目標

- 1. 停止男性施虐者的暴力行為
- 2. 協助受家庭暴力影響的家庭重建和諧生活

### 服務簡介

第三線男士服務於 2000 年 9 月開始獲香港賽 馬會慈善信託基金撥款資助,發展為全港一個專為 男性施虐者而設的輔導計劃。由於服務發展已漸趨 成熟,故目前除了提供 Man(男士)熟線、個案輔導 工作、心理教育治療課程及跟進服務等介入手法, 以協助施虐者從認知上徹底改變施虐的信念及學習 以非暴力的方法解決問題外,我們亦開展了男性施 虐者的親子小組及與香港理工大學合作,制定更全 面的男性施虐者評估方法,務求更有效地評估施虐 者的暴力危機及協助他們重建和諧的家庭關係。

### Service Objectives

第三線・男士服務

Third Path Man Services

- 1. To stop abusive behavior of male batterers
- To help families affected by domestic violence reestablish harmonious relationships

### Service Description

The Third Path-Man Services has been funded by the Hong Kong Jockey Club Charities Trust since September 2000. Our services include: Man Hotline, individual counseling, psycho-educational group programs and follow-up service. Our case and group treatment program was aimed at changing batterers' beliefs towards violence and help them learn alternative skills to solve problems. Parenting groups for male batterers were conducted to assist them in reestablishing positive relationships with their children. In addition, a more comprehensive assessment tool was established in collaboration with The Hong Kong Polytechnic University as part of the evaluation.

### ■ 服務流程表:

### Flow Chart of Man Services:



帛囊卡

Good nships

20番卡 中間省 中間額 加速線 が進場

### 1. Man(男士)熱線

Man(男士)熱線的成立,是希望成為有效的渠道,以接觸男性施虐者,為他們重建對外求助的信心。去年,熱線共接獲981個來電,其中有134來電(13.7%)牽涉家庭暴力問題。Man(男士)熱線在男士們當中已初步建立了處理家庭暴力問題的先驅形象,令他們在面對家庭暴力情況時更願意主動致電求助。

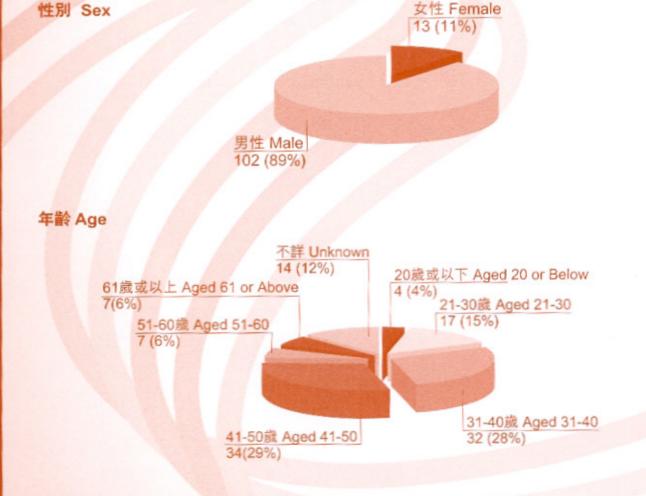
Man(男士)熱線於 2005 - 2006 年度共搜集了 115 個來電者的背景資料,資料顯示約有 60% 來電 者的年齡介乎 31 至 50 歲; 35% 為藍領工人; 16% 為失業者;有 7% 為大專或以上的教育程度; 65% 是已婚或同居人士。

### 1. Man Hotline

The Man Hotline serves as an effective and easily accessible channel for male batterers who often have difficulties in expressing their feelings. In 2005 - 2006, our hotline received 981 calls. 134 calls of them (13.7%) were directly related to domestic violence. The willingness of men to call the hotline when faced with domestic violence reflected the recognition of the Man Hotline as an important means in reaching out to the community.

The information from 115 callers reflected that 60% of them were aged 31 to 50; 35% were blue-collar workers while 16% were unemployed. About 7% attained tertiary level of education. The majority of respondents (65%) were married or cohabiting with partners.

### Man(男士)熱線來電者資料 Man Hotline Callers' Profile



### 職業 Occupation

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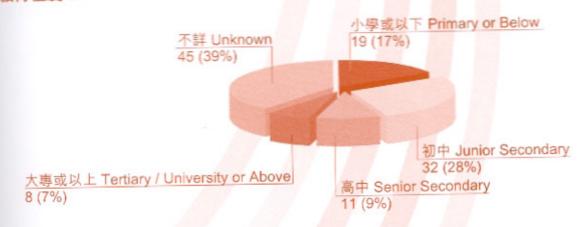
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### 教育程度 Education Level



### 婚姻狀況 Marital Status



### 2. 個案輔導

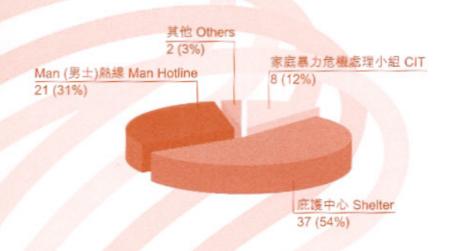
第三線男士服務的個案輔導一直以多元化、創新及具彈性的手法為男性施虐者提供介入服務,務求提高他們的求助動機。故此,我們沿用「外展」的方式來接觸施虐者,以彈性的面談時間及會面地點來減少他們接受輔導時的憂慮。在整個輔導模式中,除了與施虐者建立信任的關係及提供情緒支援外,更期望令他們對施虐行為承擔責任。在2005-2006年度我們共處理了70個個案,透過83次面談輔導及616次的電話跟進等作密集式的跟進。

### 2. Individual Counseling

To increase batterers' motivation to seek help, we employ innovative, flexible and versatile strategies in our intervention. We adopt an outreach approach in delivering counseling service in order to reduce batterers' resistance. Building a trustful relationship and providing emotional support were important steps in engaging our clients. At the same time, it is made clear that violence is unacceptable and batterers are held responsible for their abusive behavior.

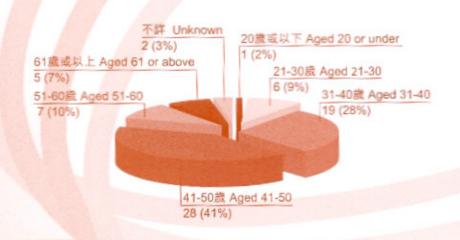
In 2005 - 2006, we provided intensive counseling services for 70 cases through 83 interviews and 616 telephone contacts.

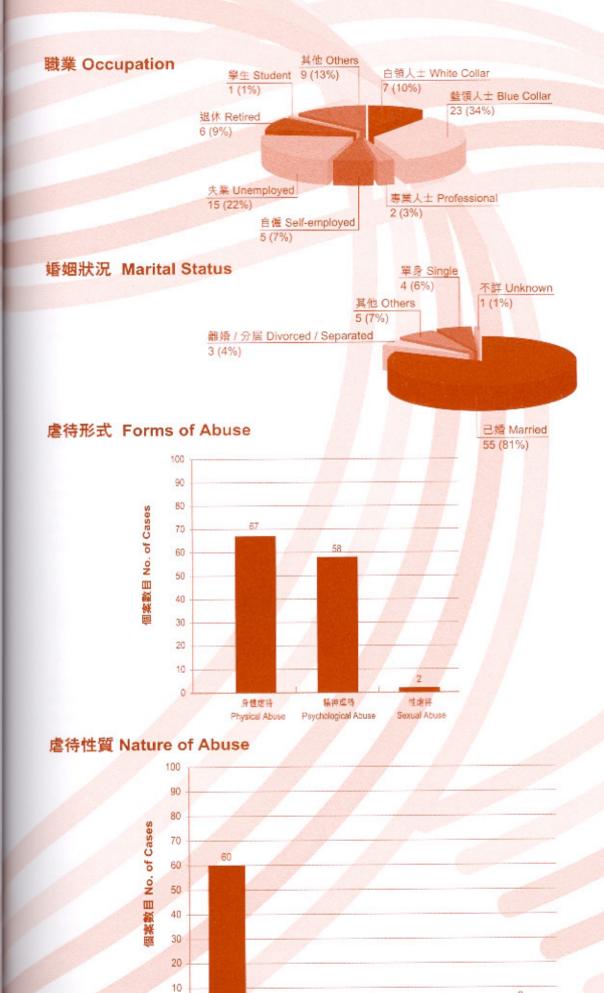
### 個案轉介來源 Sources of Referral



### 男士服務個案資料 Clients' Profile

年齡 Age





0 -

多妻

Wife Abuse

虐夫

Husband Abuse

Child Abuse

其他虐待

Others

虐待問居者

Cohabitant Abuse

### 3. 越過欄柵 • 心理教育 及治療課程

越過欄柵 • 心理教育及治療課程內容包含了三個主要的範疇:認識家庭暴力、技巧訓練及訂定防止暴力再現的行動計劃,旨在從認知上改變施虐者施虐的思想,從行為上教育他們停止暴力的方法。設計小組課程時,我們以美國波士頓 Emerge 教育心理治療模式為藍本,以發展有獨特本土意識的介入方法。

課程共有16節單元,要完成所有單元需時4個 月。在2005-2006年間,越過權柵。心理教育及治 療課程以開放式小組進行,在兩個地區(東九龍區、 新界西)和時間推行,共舉辦了近92節的小組課程。

### 4. 跟進服務

為了確保施虐者能持續停止使用暴力,我們在個案或小組結束後,會提供為期12至24周的跟進服務,內容包括電話跟進、面談及小組聚會等。去年,更有組員在完成課程後,以過來人身份出席小組,不僅進一步加強他們停止暴力的技巧,而且能對其他組員作出朋輩支持及勸勉。

### 服務成效

### 1. 個案服務成效顯著

在 2005-2006 年度,我們一共處理 70 個個 案,其中2個為受害者,68個為遊虐者。參加本會 的心理教育治療課程不單會令身體虐待減少,同時 在精神虐待方面亦顯著減少,尤其當他們參加 6 個 月的治療後亦然。

### 2. 連結地區團體伙伴關係,合力打 擊家庭暴力

在過去一年,我們加強與地區團體及專業人士 連結,構成合作伙伴關係,針對地區性的人口結 構、經濟狀況的差異以合力、策略性地打擊家庭暴 力。例如曾於去年與「楊震長者服務部」合作,舉 辦「與家人再親近」小組,藉此鼓勵男士表達自己 的感受及重修與子女的親子關係。與「保護家庭及 兒童服務課(新界西)」合作,開設男士施虐者小 組,停止他們的暴力行為。在預防層面上,本會積 極為專業律師提供有關家庭暴力的培訓,諮詢並交

### 3. Psycho-educational Batterers Intervention Program

Our psycho-educational batterer intervention program consisted of educating participants about domestic violence, providing skills training and enhancing the importance of relapse prevention. Our program is accredited by Emerge of the Boston USA and locally adapted to reflect the unique characteristics of our community.

Out program consisted of 16 sessions spanning over four months. In 2005 - 2006, our psycho-educational program was held in the form of open groups in which clients could participate any time. 92 group sessions in two high needs districts of Kowloon East and New Territories West were held.

### 4. Aftercare Service

To ensure batterers sustain positive change, after care and follow up services were conducted through telephone contacts, case and group gatherings for a period from 12 to 24 weeks. Some group members who had completed the group treatment, participated as peer supporters in the psycho-educational group last year. Their participation not only consolidated their skills, but also provided an opportunity for sharing with other group members.

### Service Outcome

### Significant Effects in Reducing Clients' Abusive Behavior

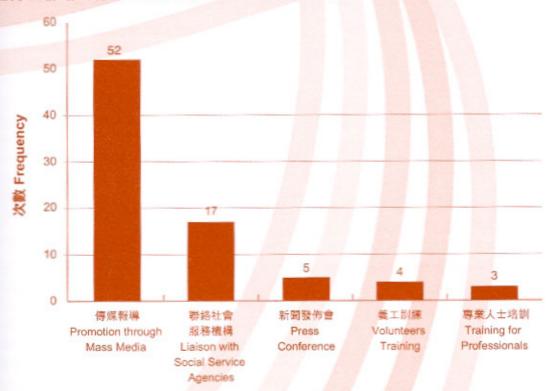
In 2005 - 2006, we handled 70 batterer cases in which 2 cases were victims and 68 cases were batterers. Participating in psycho-educational group treatment greatly decreased physical abuse, emotional abuse was also significantly reduced usually after six months.

### 2. Strengthened Collaboration with Local Organizations and Professionals

In the past year, we have strengthened the partnership with local organizations and professionals to develop strategic plans to combat domestic violence. For example, we collaborated with the Service for Elderly Unit of Yang Memorial Methodist Social Service to organize a group 'Closer with Family Members' that encouraged participants to express their feelings and improve their relationship with their children. In addition, we collabo-

流有關強制性施虐者輔導的可行性。此外,我們亦 加強與警方在處理家庭暴力案件上的經驗交流及討 論處理家庭暴力個案的指引,以有效打擊家庭暴 力。 rated with the SWD Family and Child Protective Services Unit (NTW) to organize Batterer Intervention Group. In terms of preventive work, we held a series of training courses on domestic violence for solicitors from the Law Society of Hong Kong addressing the feasibility of court-ordered counseling for batterers. Our collaboration with the police continued through sharing session and discussion about domestic violence cases.

### 宣傳及聯絡工作 Promotion and Liaison Work



### 3. 義工的支援服務

義工支援對第三線男士服務是不可或缺的一環·本會過往積極培訓義工以支援熱線服務、地區推廣宣傳等工作,加強了社會人士在預防家庭暴力方面的參與,去年約有25名義工協助男士熱線的運作。

### 4. 加強與傳媒合作,提高公衆人士 對男士服務的認識

在 2005 - 2006 年度,第三線男士服務共接受 超過52次傳媒報導,我們更與各大電台合作,當中 透過定期節目播放:香港電台節目「智慧公民」, 一方面宣傳計劃服務內容,另一方面在大氣電波中 分享情緒管理、適當處理衝突的方法,以對不同階 層人士宣揚兩性平等及「零度容忍暴力」的概念。 透過與傳媒的合作,不單令更多公眾人士認識男士 服務,亦提升了施虐者的求助動機。

### 3. Volunteers Support

Volunteers provided invaluable support to our work. Volunteers were trained to support our hotline service and district promotions. In 2005 - 2006, 25 volunteers assisted in our Man Hotline service.

### 4. Increased Public Recognition of Man Services

In 2005 - 2006, the Third Path Man Services were interviewed and reported by the media 52 times. We also cooperated with different broadcasting companies to promote our services and share information on emotion management and conflict resolution. Concepts of gender equality and "Zero Tolerance to Domestic Violence" were spread to the general public through radio program. This approach not only improved public understanding of our services, but also increased batterers' motivation to seek help from us.

### 5. 制定男性施虐者評估工具及指標

要有效處理家庭暴力問題,對男性施虐者的情況有準確的掌握是十分重要的一環。因此,我們於 2006制定了全面的施虐者危機評估表,以肯定我們 的服務素質。

### 未來展望

作為香港首個專為遊虐者而設的整合服務計劃,第三線男士服務已累積了豐富的工作經驗。為 了能與同工及社會大眾分我們在施虐者工作方面的 心得,在未來的日子我們將會出版「男士心理教育 及治療課程」手冊及有關男性施虐者故事的書籍和 有關施虐者康復的心路歷程的影片等。藉此為香港 男士服務的發展提供寶貴的參考資料。

本會非常高興獲得Emerge的應許,成為香港 雖一被認可及舉辦Emerge 模式遊虐者輔導計劃的 機構。往後,我們除推廣已有相當實踐基礎的 Emerge 遊虐者治療課程外,也會不斷融合香港本 土背景特色,如中國人以男為尊的想法、大量香港 人在內地娶妻、買賣婚姻關係、老夫少妻等,以建 立本土化的男性施虐者治療課程。

### Development of Risk Assessment Tool and Standards

An accurate risk assessment about batterers is essential in our treatment program. In 2006, we developed a comprehensive assessment tool to assess batterers' lethality and the risk of reoccurrence of violence, A set of standards and protocols was also developed to ensure our service quality.

### **Future Development**

As the first comprehensive batterers intervention program in Hong Kong, our Third Path Man Services has accumulated lot of experiences in batterers treatment. In order to share our work and experience with other social workers and the public at large, a psycho-educational program manual would be written. A book containing stories of batterers and a video featuring the recovery process of batterers would also be produced. These materials would serve as valuable references for the further development of batterer treatment in Hong Kong.

Harmony House is delighted to obtain the accreditation by Emerge to conduct the Emerge Model on Batterers Intervention Program in Hong Kong. The Emerge Model would be adapted to reflect the uniqueness of the Hong Kong population, addressing not only elements of male chauvinism, but also cross-border marriages and couples with wide age gap.



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### 新希望行動 - 家庭暴力危機處理小組 -

Seeds of Hope — Crisis Intervention Team on Domestic Violence

### 服務目標

- 駐醫院急症室內,於非辦公室時間為家庭暴力受 虐和施虐者提供即時及即場危機評估及介入、支 援及跟進服務
- 2. 推動跨專業合作,共同預防及處理家庭暴力問題

### 服務簡介

### 1. 即時危機評估和輔導

蒙香港賽馬會慈善信託基金贊助,「新希望行動」一家庭暴力危機處理小組,於 2001 年 8 月成立,首先在屯門醫院急症室開展。現時「新希望行動」服務已擴展至 3 間醫院急症室:屯門醫院、將軍澳醫院及基督教聯合醫院,為居住在新界西和九龍東的受家庭暴力困擾人士,提供即時及即場的危機評估及介入服務,包括給予案主情緒支援和輔導、協助他們認識家庭暴力及求助方法、與他們一起制定安全計劃、介紹相關的社會資源、安排適切的轉介和作短期個案跟進等。在 2005 - 2006 年度,我們共處理 406 個危機個案,情況與 2004 - 2005 年度的數字相約。由 2001 年至今,我們已處理 1, 261 個個案,成績令人鼓舞。在個案類別方面,絕大部份(近 85%)是配偶虐待,另有近一成是其他家庭暴力個案,至於虐老個案,亦佔 3%。

### Service Objectives

- To provide non-office hour, on-site crisis assessment and intervention in the Accident and Emergency Departments (AEDs) of hospitals
- To promote multi-disciplinary collaboration in the prevention and treatment of domestic violence

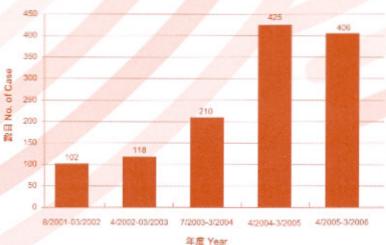
### Service Description

### 1. On Site Crisis Intervention and Support

"Seeds of Hope - Crisis Intervention Team on Domestic Violence" was set up in August 2001 with the support from the Hong Kong Jockey Club Charities Trust. The service of "Seeds of Hope" has been expanded to three Accident and Emergency Departments (AEDs) of Tuen Mun Hospital, Tseung Kwan O Hospital and the United Christian Hospital. On-site crisis assessment and intervention to the victims and batterers of domestic violence of Western New Territories and Eastern Kowloon were rendered. Our service includes providing emotional support and information to victim of domestic violence, conducting safety plans, introducing and referral to community resources and short term follow up services. In 2005 - 2006, we handled 406 crisis cases, similar to the number in 2004 - 2005. Since 2001, we have assisted 1,261 cases. Most of the cases (85%) were spouse battering, nearly 10% was other domestic violence. And about 3% were elder abuse.

### 新希望行動個案總數(共 1,261 個案)

Number of Cases in Past Years (A Total of 1,261 Cases)



### 新希望行動個案類別分佈圖 (2005-2006 年度) Nature of Cases (2005-2006)

其他家暴個案 Other Domestic Violence Problems 39 (9.6%)

> 虐老個案 Elder Abuse 13 (3.2%)

其他個案 Others 2 (0.5%)

自殺及自殘個案 Suicidal & Self-inflicted Injury 10 (2.5%)

虐偶個案 Spouse Abuse 342 (84.2%)

### 2. 建立社區支援網絡

在我們接觸的406個個案中,祗有26%的案主是已有社工跟進,因此我們除了在家庭暴力發生當晚為受虐者和施虐者提供危機輔導和情緒支援外。還會按他們的個別需要進行評估及提供適切的社會資源和服務資料,協助他們增強支援網絡。2005-2006年度,在300個(74%)從未接觸過任何服務的個案中,超過一半案主(54%)被轉介至社會福利署保護家庭及兒童服務課作長遠跟進,20%的個案則被轉介往區內的綜合家庭服務中心。此外,8%的受虐婦女會被安排暫住庇護中心。由此可見,我們是受家庭暴力困擾人士接觸社會資源的重要標樑。

### 2. Linkage with Social Support Networks

Out of the total 406 cases, only 26% (105) of clients had been previously followed up by social workers. Therefore, besides providing crisis counseling and emotional support to the victims and batterers immediately after the domestic violence occurred, we made assessment and provide suitable social services to widen their support network. In 2005 - 2006, out of the 300 clients who had not be previously followed up by social workers, 54% were eventually referred to Social Welfare Department Family and Child Protective Services and 20% to the Integrated Family Service Centre for long term follow up, In addition, about 8% of battered women were referred to shelters. The CIT has acted as a very effective means to identify hidden cases and an essential bridge to link victims and batterers of domestic violence with community resources.

### 新希望行動個案轉介地區服務分佈圖 Referrals Made by CIT

社會福利署保護家庭及兒童服務課 SWD Family & Child Protective Service Units 54%

### 3. 跨專業合作,共同預防及處理家 庭暴力

新希望行動採用跨專業合作模式,與醫護人員、警務人員及社工等專業人士合作,為受家庭暴力困擾的人士提供快捷和全面的評估及支援服務,共同打擊家庭暴力。在本年度處理的 406 個個案中,近六成半(262 個)是由土述三間醫院急症室的醫護人員轉介的。

### 3. Preventing and Handling Domestic Violence through Multi-Disciplinary Collaboration

CIT adopts a multi-disciplinary collaboration approach working closely with different professionals including physicians and nurses, police officers and social workers. Among the 406 cases we handled this year, almost 60% of them (262 cases) were referred by the AED of the three hospitals.

### 新希望行動個案轉介來源 (2005-2006 年度) Sources of Referral (2005-2006)

其他 Others 23 (5.7%) 東九龍響區 Police Kowloon East Region 2 (0.5%)

和諧之家熟線 Harmony House Hotline 109 (26.8%) 自殺及自殘個案服務計劃 Services for Suicidal and Self-Inflicted Injury Cases 10 (2.5%)

电鬥醫院急症室 AED of Tuen Mun Hospital 139 (34.2%)

基督教聯合醫院急症室 AED of United Christian Hospital 63 (15.5%) 將軍澳醫院急症室 AED of Tseung Kwan O Hospital 60 (14.8%)

為了促進與不同專業人士的合作,我們會定期 分別與警方、醫院中的醫護人員及醫務社工進行會 議,檢討現行的轉介機制。

### 4. 處理自殺及自殘危機個案以提早 識別家庭暴力個案

我們於 2005 年 1 月開始,在將軍澳醫院急症 室推行自殺及自殘個案危機介入服務計劃。本年度 共處理10個個案,當中我們發現不少企圖傷害自己 或自殺的案主是源於家庭問題,甚至是存有家庭暴 力問題。提早識別家庭暴力的機制亦在醫院推行, 並取得正面成果。 Regular meetings with police officers, medical professionals and social workers at the hospitals were held, to evaluate the referral mechanism.

### 4. Handling Suicide and Self-inflicted Injury Cases for Early Identification of Domestic Violence

Starting from January 2005, we expanded our work to provide support for suicidal and self-inflicted injury cases at AED of the Tseung Kwan O Hospital. Among the 10 cases we handled this year, most cases were related to family problems and domestic violence. Screening of domestic violence cases was also conducted in hospitals with positive results.

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### 服務成效

### 1. 及早辨識及介入眾多個案

駐急症室危機處理服務可以說是接觸受家庭暴力困擾人士最有效及最快的渠道。在2005-2006年我們所接獲的406個個案中,有74%的個案是從未接觸過任何服務,「新希望行動」所提供的介入服務是他們首次向外求助的機會。由此可見,我們於急症室所提供的危機介入服務能在更適切的時間內為他們提供社區支援服務。

### 2. 提升案主求助動機

從「服務評估問卷調查」結果顯示,案主經過 「新希望行動」的社工介入後,得以抒解自己的情 緒。此外,他們亦提高了對家庭暴力問題的認識及 保護自己的安全方法,對家庭暴力循環的認識更是 大大提升。再者,案主掌握了處理家暴的方法,懂 得向外求助和離開現場,並減少使用負面的處理方 法,如反抗及自殺等……。

### 3. 培訓專業人士,加強不同界別交流經驗,鞏固跨專業合作

我們於 2005 - 2006 年度為超過 160 名專業人士,包括急症室和家庭醫學部門的醫護人員、護士學生、法律學生和社工等學辦家庭暴力危機處理訓練課程。課程令他們對於處理家庭暴力的知識、敏感度、態度和技巧得以提升。此外,從「服務評估問卷調查」所得的資料發現,案主對醫生、護士、警員和「新希望行動」社工表示十分滿意,亦在危機中感到專業人員的幫助。

還有,我們製作「專業人員處理家暴資訊 卡」,向2,000名不同的專業人士派發和宣傳,好 讓他們更掌握如何識別和處理家庭暴力。

### 4. 提升地區人士對家暴的認識和關注

除了提升專業人士對家庭暴力個案的敏感度外,要讓地區人士提升對家暴的認識和關注亦是同等重要。去年,我們得到西貢婦女事務委員會應邀,為西賈及將軍澳居民提供一連串有關家庭暴力的講座,共有超過200名街坊出席。此外,我們分別在將軍澳醫院和觀塘及屯門區舉行地區推廣,向區內人士宣傳家暴零度容忍以及和諧家庭的訊息,透過多次活動,我們一共向超過1,000名地區人士介紹和派發宣傳刊物。

### Service Outcomes

### Early Identification and Intervention for Domestic Violence Cases

CIT is a direct and effective means to reach out to and identify families with domestic violence. In year 2005 - 2006, 74% of the total cases we handled had never been followed up by any social workers. Hence, the service provided by CIT was their first attempt to access community resources.

### Increasing Clients' Motivation to Seek Help

According to the results of our client evaluation survey, clients' knowledge about their emotional states, domestic violence and self-protection was increased. In addition, the clients had better and more positive coping methods when encountering domestic violence, such as seeking help and leaving the crisis situation. A decrease was shown in using negative coping methods such as fighting back and suicide.

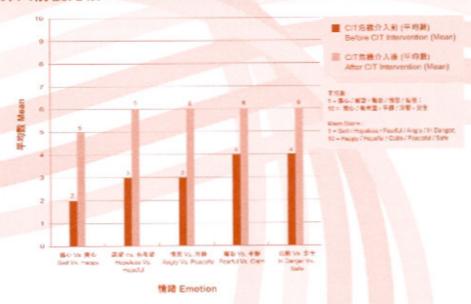
### Strengthening Multi-Disciplinary Partnership

In 2005 - 2006, we provided training on domestic violence for over 160 professionals, including medical professionals of AEDs and family medicine departments, nursing students, lawyer students and social workers. These training helped to enhance their knowledge, sensitivity and skills in handling domestic violence. Clients evaluation was also very positive. A "Resource Card for Professionals in Handling Domestic Violence", were also distributed to 2000 professionals to assist their identifying and assessing domestic violence cases.

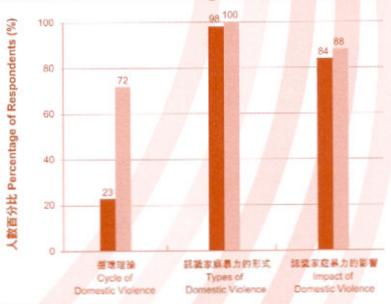
### Increasing the Understanding and Concern of Domestic Violence in the Communities

Apart from increasing the understanding and sensitivity of domestic violence among the professionals, that for the public in the community is also important. Last year, with the invitation of the Sai Kung Women's Commission, we provided a series of talks about domestic violence for over 200 residents of Sai Kung and Tseung Kwan O. In addition, we held district promotions to promote the concept of Zero Tolerance to Domestic Violence and harmony among families to the general public in Tuen Mun and Kwun Tong districts and Tseung Kwan O Hospital. Over 1000 pamphlets were distributed in these activities.

### 個案情緒介入前後比較 Clients' Emotional State

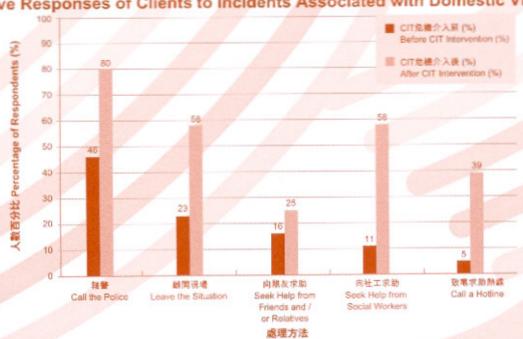


### 個案對家庭暴力的認識 Clients Knowledge about Domestic Violence



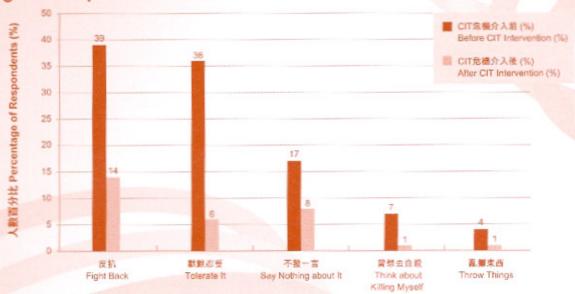
### 個案對處理家暴的正面方法

### Postive Responses of Clients to Incidents Associated with Domestic Violence



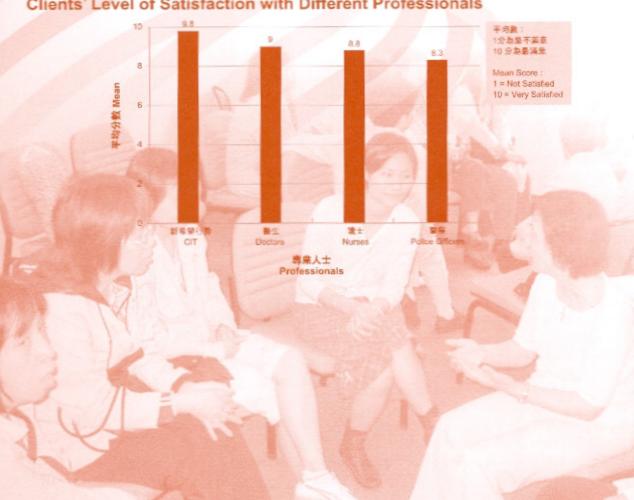
### 個案對處理家暴的負面方法

### Negative Responses of Clients Associated with Incidents of Domestic Violence



### 個案對各專業人士及新希望行動的滿意程度

### Clients' Level of Satisfaction with Different Professionals



### 5. 訓練及發展義工服務

去年4月至6月期間,我們與將軍澳醫院合作,培訓該醫院的10多名義工進行地區推廣,向醫院病人和家屬宣傳和諧家庭訊息,和相關的社會服務。相信,在未來的日子,我們更需要義工協助。

### 未來展望

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「新希望行動」在危機介入輔導和於急症室的工作已累積了豐富的工作經驗和心得。來年,我們將出版一本名為「不要痛愛·給他明白你的心」,當中結集了二十多篇,由「新希望行動」社工、醫院急症室的醫護人員,以及我們的案主(受虐者和施虐者)撰寫的文章,來抒發其對家暴現況的各種感受。

為針對家庭暴力問題的隱蔽性,在未來一年我 們計劃在駐守醫院的急症室、婦產科、區內私家診 所等推行「普及性識別家庭暴力計劃」,藉以及早 識別家庭暴力個案和盡早介入和跟進。

最後,我們於 2006 年會與香港大學護理學系 Patricia L. Sullivan教授合作出版有關檢討新希望行 動服務成效的報告,從而總結服務成效和改善服務 質素。

### 5. Training and Development of Volunteer Service

From April to June of last year, we trained over 10 volunteers in the Tseung Kwan O Hospital to help us promote the concept of harmony among families and related social services to patients and their family members. In the future, we shall continue to expand our volunteers training program.

### Future Development

To share our experience in crisis intervention, a book of CIT stories would be published. The stories would be written by CIT social workers, medical professionals from AEDs, and also our clients.

Recognizing the hidden nature of domestic violence, we plan to expand universal screening for domestic violence in hospitals to including obstetrics and gynecology departments and private clinics. The screening would help us identify domestic violence cases and provide intervention and follow-up services as soon as possible.

Last but not least, the evaluation report for the CIT service conducted by Professor Patricia L. Sullivan of the Department of Nursing Studies of the Unvisersity of Hong Kong would be completed in 2006. The report would be able to give us objective feedback to further improving our services.

### 兒童及青少年服務

### Children and Youth Service

### 服務目標

- 為目睹家庭暴力的兒童及青少年提供輔導治療,以 協助他們走出創傷
- 強化照顧受虐兒童家長的能力,以幫助兒童回復健 康成長的環境
- 及早辨識遭受家庭暴力困擾的兒童及青少年,以預 防暴力禍害升級
- 推動兒童及青少年建立和諧的人際關係,以終止 暴力循環
- 5. 加強社會對我們下一代的關注,以推動社會和諧

### Service Objectives

- To help young children heal from the trauma of witnessing domestic violence through counseling
- To enhance the capacity of the caregivers in the recovery process of young children who are exposed to domestic violence
- To identify children and youth who witness domestic violence
- To promote harmonious interpersonal relationship among children and youth so as to stop cycle of violence.
- 5. To promote a violence free community for our children

### 服務簡介

### 1) 提供個案及小組輔導治療服務

承蒙香港賽馬會慈善信託基金資助,兒童及青少年服務於2005年12月展開籌備工作,並於2006年4月正式成立。本會參考美國波士頓醫學中心小兒科部門的「兒童目睹暴力計劃」,設計個案及小組輔導服務內容,並會引入遊戲治療、音樂治療及藝術治療等介入手法,以發展一套適合本地使用的治療創傷兒童輔導模式。同時,我們亦會透過親子平衡小組及活動,加強父母與孩子重建信任關係及安全環境的能力,以協助孩子能夠重建自信及健康成長。

### Service Description

### 1) Providing Individual and Group

### Treatment

Supported by the Hong Kong Jockey Club Charities Trust, Children and Youth Service began services in December 2005. Our individual and group treatment curriculum was designed with reference to the Child Witness to Violence Project of the Department of Pediatrics at Boston Medical Centre, Various therapeutic means, such as play music and art were used in the intervention process. We also provided parallel groups and programs for parents to enhance their ability to support their children.

### 服務流程表

外展服務 Outreaching Service Flowchart of Our Service

和諧之家其他服務單位 Other Service Units from Harmony House

案主自行求助 Clients seek help by Self-Approach

個案輔導 Individual Counceling

小組治療(兒童/青年及其家長)
Group Treatment (Children or Adolescents and Their Parents)

義工領袖 / 遊境自強訓練 / 興趣小組 Volunteer Leadership Trainings / Resilience Building Programs / Interest Groups

### 2)提供外展服務,及早辨識受家暴困 擾兒童

為及早預防家庭暴力禍害升級,我們透過「和 諧快線」服務,主動向參加服務的小三年級學生進 行評估,以及早辨識他們是否正受著家庭暴力困 擾,並會與學校合作,為有需要的學童提供輔導小 組跟進。未來一年,我們亦會設立兒童熱線,以及 早為有需要家庭提供協助。

### 3) 加強社會關注家庭暴力對下一代的 影響

為加強社會認識家庭暴力對兒童的影響,我們 會透過舉辦專業人士講座、展覽、出版通訊及網頁 製作等……讓大眾關注家庭暴力對下一代的影響, 藉此鼓勵社會推動和諧,預防暴力發生。

### 服務成效

### 1) 结合學校力量、預防家庭暴力

為了拓展預防性服務,我們得到 Operation Santa Claus、香港老爺車會、恆生銀行、星展銀行、永亨銀行及扶輪青年社的贊助,於過去一年積極籌備一輌情緒教育課程的流動車。服務對象為小學三、四年級的學生,透過車上多感觀的遊戲,參加者可學習到表達情緒的正確方法。自2006年1月起,我們已網絡超過 15 所學校,相信可在未來一年,推動學校成為預防家庭暴力的重要夥伴,合力打擊暴力。

### 2) 提升社會關注戀愛暴力

和諧之家得到香港優質教育基金資助一個名為「促進校本青少年兩性和諧關係計劃」項目,目的是向中學生宣傳兩性平等,預防戀愛暴力。活動透過工作坊培訓、錄像電影技巧、影片製作等青少年喜爱的活動教學、探討戀愛暴力之現況。目前為止,參與的學校共4間,分別是羅桂祥中學、華仁中學、匯知中學及聖心書院、共招募超過50位中學生成為義工,亦為超過1,000名中學生提供教育講座,當中超過七成表示加強了他們對預防戀愛暴力的認識。

### 2) Early Identification and Intervention for Child Witnesses Through Outreaching Service

We collaborated with primary schools to provide "Harmony Express" services for primary three students. Through this service, we can identify students who were exposed to domestic violence and in need of support. In the coming year, we will set up a Children Hotline to reach out to more children who are in need.

### Raising Public Awareness of the Impact of Domestic Violence to Children

In order to raise the public awareness about the impact of domestic violence to children, we shall devote resources to organize seminars, exhibitions, mass programs, website and publications in the coming year.

### Service Outcome

### Collaboration with Schools to Prevent Domestic Violence

With the sponsorship of Operation Santa Claus, Classic Car Club of HK (1989), Hang Seng Bank, DBS Bank (Hong Kong), Wing Hang Bank and Rotaract Club, we set up a mobile classroom using multi-media means to teach grades three and four students about emotions and positive relationships. Since January 2006, we had collaborated with 15 primary schools. Establishing "School Partnership" in tackling domestic violence will be our future direction in domestic violence prevention.

### 2) Raising Public Awareness of Dating Violence

"SMARTEEN-School Based Youth Gender Relationship" is a project aimed at educating secondary school students about gender equality and violence in dating relationships. The project was sponsored by the Quality Education Fund. Dating violence was explored through interactive teaching and video production workshops. A total of four schools participated in this project: the Hong Kong Management Association K. S. Lo College, Wah Yan Secondary School, Quailed College and Sacred Heart Canossian College. Over 50 secondary students were recruited as volunteers. Our educational talks also reached out to over 1,000 young participants and over 70% of them had increased understanding of dating violence.

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### 3) 協助兒童走出暴力陰影

計劃每年將會為超過140-150名兒童及青少年 提供輔導服務,亦會透過逆境自強訓練,讓兒童及 青少年參與義工服務,重拾安全及自信的生活。

### 未來展望

### 1. 宣傳目睹家庭暴力兒童熱線

推行及宣傳目睹家庭暴力兒童熱線,增加大眾 對有關兒童需要的認識及了解,減少兒童受到不必 要的傷害。

### 發展針對本地目睹家庭暴力兒童輔導 模式

除了繼續為受家暴影響的小孩提供個人及小組 輔導服務外,我們希望藉此累積經驗,發展針對本 地目睹家庭暴力兒童輔導模式,改善服務素質。

### 3. 增加員工對兒童創傷治療的專業培訓

另方面,我們會加強員工培訓,提升員工對兒 童創傷治療的認識、敏感度及服務指引,增加專業 知識的水平。

### 3) Healing Children from the Trauma

A total of 140-150 children and adolescents of violence will benefit from our service per year through the therapeutic intervention programs, resilience building programs and leadership developmental programs. Children will regain the self-confidence and sense of security after our intervention.

### **Future Development**

### 1. Promotion for Children Hotline

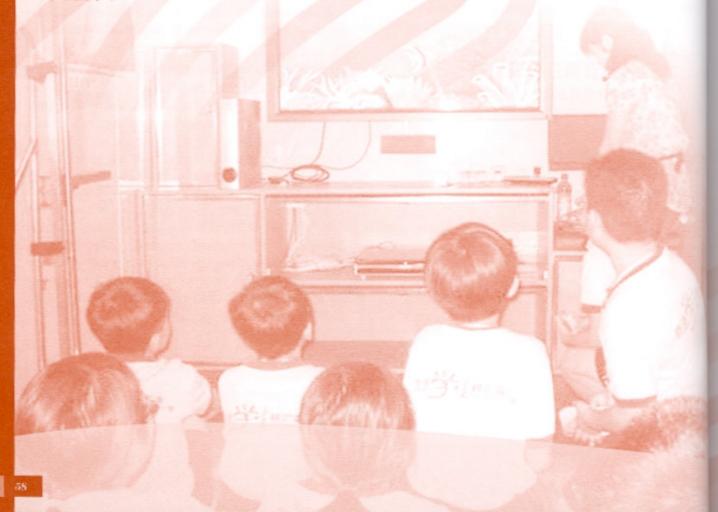
We shall set up a new Children Helpline for the children affected by domestic violence in the coming year. Effort will be made to enhance public and professionals understanding of the needs of these silent victims.

### 2. An Indigenous Therapeutic Intervention Model for Children

An indigenous therapeutic intervention model for child witness to domestic violence will be developed in the coming year.

### 3. Strengthening Staff Training

In order to improve our service quality and professional skills, staff training will be conducted to enhance our intervention skills and tools.





### Our Thoughts

「我在和諧之家學習了成長,以前我什麼都依賴別人,現在我什麼都靠自己,這一切都是在這段時間裡學識的。和諧之家的各位姑娘教導我,指引我以後的路怎麼行,使我學習到好多東西。我認為我成長著、開心著、成熟著,我認為我現在的生活好開心。」

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「"新家庭"是我們"和諧之家"的開心俱樂部,我和仔仔都很喜歡她,她是我們第二個"家",是我們姊妹們的娘家,大家每一次到"新家庭"都很開心。一眨眼從"和諧之家"宿舍出來已有4年多了,當時初從宿舍出來時很不開心,但是,來到了"新家庭"並參加了義工之後覺得很開心,希望來到新的"家庭"(和諧一心)會更開心!」

「初來到和諧之家,情緒低落時姊妹與我傾談,令我慢慢地勇敢踏出第一步,開心面向未來。 在姊妹和姑娘的鼓勵和支持下,使我不斷進步,難 忘的是在 03 年得到 "美麗人生獎",非常開心。

今日在新會址,眼看姊妹們團結玩遊戲很開心,以後我會與姊妹團結一致幫助其他姊妹,為我 們婦女大使的義工工作而努力。」

lvy

「記得剛離開之前的家那時,我和兒子都很害怕和膽小,不敢出去外面與人溝通。

後來來到 "新家庭",我和兒子參加了親子班、BBQ,而我的兒子又參加了唱歌班,令他的害羞性格改變不少,最開心的,是他還會唱歌給我聽,這是他以前從沒試過的。而我又認識了很多朋友,讓我覺得我的情況並不是最不好的一個,最起碼我可以衝出以前做的事,我的膽子也壯了起來,我學電腦、學英文、學美容、去旅行,我真的很開心,不覺得時間白費。」

Winnie

"I have grown so much with the support from Harmony House. I used to depend on others but I learn to depend on myself now. The social workers of Harmony House taught me a lot and guided me along. I feel happier and more mature than before."

Ping

Lily

"Community Education and Resource Centre (CERC) is the Happy Club for us in Harmony House. My son and I love it so much. It is a second home for all our 'sisters'. We felt great every time when we visited CERC. Time passes fast. It is almost four years since I left the Shelter. I felt depressed at the very beginning when I left the Shelter. However, everything has changed since I joined in the volunteer service of CERC. I really look forward to moving to our new home at 'Harmony Link'".

"When I felt depressed, the 'sisters' in the Harmony House not only gave me emotional support, but also encouraged me to meet the challenges of the future. With the kind encouragement of the sisters and social workers, I can keep improving myself. Receiving the 'Beautiful Life Reward' in 2003 was one of the most valuable experiences in my life.

Today, I saw all the sisters were united and enjoyed themselves in our gatherings. It reminded me that I need to put all my effort to contribute to the work of Women Ambassadors in order to help other 'sisters' who are in need."

lvy

"When I first left my home, my son and I were timid and afraid of everything. We did not even dare to go out or have contact with others. We have changed a lot since we took part in different activities held by the Community Education and Resource Centre, such as parent-child group, recreational activities. My son also participated in a singing group that helped him open himself up. I was moved when my son sang for me which he never did before. For me, I made many friends and they helped me to learn that my past experience was not the worst story, that I could forget my past and move on. Now, I learn how to use computer, speak English, do make-up and go to travel as well. I spend my time fruitfully and my life is full of joy."

Winnie

### 核數師報告書 Auditors' Report

### AUDITORS' REPORT TO THE MEMBERS OF HARMONY HOUSE LIMITED

(和諧之家有限公司)

(incorporated in Hong Kong as a company limited by guarantee)

We have audited the financial statements on pages 4 to 25 which have been prepared in accordance with accounting principles generally accepted in Hong Kong.

### RESPECTIVE RESPONSIBILITIES OF DIRECTORS AND AUDITORS

The Companies Ordinance requires the directors to prepare financial statements which give a true and fair view. In preparing financial statements which give a true and fair view, it is fundamental that appropriate accounting policies are selected and applied consistently.

It is our responsibility to form an independent opinion, based on our audit, on those statements and to report our opinion solely to you, as a body, in accordance with Section 141 of the Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the content of this report.

### BASIS OF OPINION

We conducted our audit in accordance with Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the Company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance as to whether the financial statements are free from material misstatement. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements. We believe that our audit provides a reasonable basis for our opinion.

### OPINION

In our opinion the financial statements give a true and fair view of the state of the Company's affairs as at 31 March 2006 and of its surplus and cash flows for the year then ended and have been properly prepared in accordance with the Companies Ordinance.

BDO McCabe Lo Limited Certified Public Accountants

Bormelby

Law Fung Ha Practising Certificate Number P03958

Hong Kong, 0 6 SEP 2006

### HARMONY HOUSE LIMITED (和籍之家有限公司) INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2006

			Community education				
	Notes	Refuge for abused women IIK\$	end resource center HKS	Harmony Link HK\$	Other activities HK\$	2006 Total HKS	2005 Total HK\$
Income		366,300	297,000			663,300	700,200
Allocation from the Community Chest			532,000	1,333,211	1,345,237	3,210,448	2,665,772
Donation from the Hong Kong Jockey Chib Charities Trust		394,779	92,769	17,592	1,215,932	1,721,072	203,278
Donations received			32,107	-	-	54,003	24,765
Grant from the Lotteries Fund		54,003		_	1,734	34,702	1,031
Interest received		32,968	65,680	32,840	32,695	3,291,924	3,180,045
Subscription from Social Welfare Department		3,160,709		-	314,769	314,769	210,375
Donation from the Community Investment and Inclusion Fund			-		109,174	109,174	-
Quality Education Fund			25 (0)	6,254	4,174	164,267	130,498
Other income		117,148	36,691	0,604	4,27		
Other income		4,125,907	1,024,140	1,389,897	3,023,715	9,563,659	7,115,764
			555.55		32,382	144,854	129,617
Expenditure Administrative expenses	8	90,582	7,072	14,818	32,302		6,300
Central Administration cost		-	-	-		46,356	6,559
Food for clients		46,356	-	131,500	221,262	422,762	113,006
Familiare and equipment - repair and maintenance		70,000	- 14 CDE	20,215	52,169	144,340	101,440
Insurance		56,351	15,605	20,215	217,890	245,089	-
Degreciation		26,860				120,240	120,240
Management fee		120,240	246		4,084	17,956	16,571
Miscellaneous expenses	9	13,626	747,656	1,129,926	1,566,321	6,301,164	5,433,094
Personnel emoluments		2,857,261	57,368	16,997	115,230	317,056	202,502
Programmes		127,461 76,250	27,2700	34,500	55,550	166,300	47,372
Publicity/publication		28,452	43,787	32,840	26,751	131,830	161,312
Rest and rates		90,046	384	1,900	2,456	94,786	15,135
Staff training and development		105,858	10,627	8,275	16,819	141,579	165,543
Stores and equipment	10	28,960	4,653	9,466	16,308	59,387	45,250
Travelling	11	131,389	11,963	3,673	24,883	171,908	132,601
Utilities		3,869,692	899,700	1,404,110	2,352,105	8,525,607	6,696,542
		256,215	124,440	(14,213)	671,610	1,038,052	419,222
Net operating surplus /(deficit)						(50,019)	(46,956)
Owner of Descriptor Forms						(5,302)	(29,542)
Surplus of Provident Fund. Surplus of rent and rates						(-2)	
Surplus of rent and rates Surplus/(deficit) transferred to/(from):						(40,807)	119,534
- provision for argual leave						(23,384)	(65,672)
- provision for long service payment							
- provision for long service pay-						918,540	396,586
	4						

Net surplus for the year

### HARMONY HOUSE LIMITED (和指之家有限公司)

BALANCE SHEET
AS AT 31 MARCH 2006

	Notes	2006 HJKS	2005 ITKS	
Non-current assets Plant and equipment	12	735,265		
Total non-current assets		735,265		
Current assets Utility deposits and prepayments Other receivables Pixed deposits Cash and bank balances		123,124 2,838,350 627,434 1,961,182	360,653 1,127,736 617,781 2,598,263	
Total current assets		4,550,090	4,704,433	
Total assets		5,285,355	4,704,433	
Current liabilities Accounts payable and accounts Account Accounts Conict Walface Description	2	302,324	642,111	
Supplies of staff provident fund Theories for smell for supplies	2 2	226,721	176,702	
Research and survey fund		2,666	2,666	
Surplus of Lotteries Fund Surplus in lump sum subvertion for contract staff	15	47,120	70,123	
Total current liabilities		2,438,452	3,722,290	
Total liabilities		2,438,452	2,722,290	
Total net assets		2,846,903	1,982,143	
Representing by: Capital Specific funds Accumulated funds	12 12	354,911 971,056 1,520,936	354,911 906,367 720,865	
TOTAL FUNDS		2,846,903	1,982,143	

### HARMONY HOUSE LIMITED (和 端之 家有 限公司) STATEMENT OF CHANGE IN TOTAL PUNDS FOR THE YEAR ENDED 31 MARCH 2006

2005 HKS	1,589,557	396,586	(4,000)	1,982,143
2006 HKS	1,982,143	918,540	(53,780)	2,846,903
	Total funds as at 1 April	Net surplus for the year	Staff ment fund utilised during the year	Total funds as at 31 March

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Director

On behalf of the Board

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	2006 2005 HK\$ HKS	en.				(139,787) (144,774) (10,056) (10,056)			(53,780) (4,000)	318,224 1,109,574		(945,652)	(627,428) 1,110,605 3,216,044 2,105,439	2,588,616 3,216,044	7	627,434 617,781	2,588,616 3,216,044
AARMONY HOUSE LIMITED (予語之家有限公司) CASH FLOW STATEMENT AS AT 31 MARCH 2006		Cash flows from operating activities Net surplus for the year Adjustments for: Preserve of plant and equipment	Interest income	Operating profit before working capital changes Decreased increase) in utility deposits ad prepayments	(Increase)/decrease in other receivable	Decrease in accounts payables and accruals	Increase in surplus of start provident fund (Decrease)/increase in donation for specific purposes	Decrease in donation for children development  Decrease/increase in surplus of lotteries fund	Decrease in surplus in lump sum subvention for contract staff Decrease in staff merit fund	Net cash from operating activities	Investing activities Purchases of plant and equipment Interest received	generated from investing activities	Net (decrease)/ increase in eash and eash equivalents Cash and eash equivalents at beginning of year	Cash and cash equivalents at end of year	Cash and cash equivalents companies:	Fixed deposits	

### HARMONY HOUSE LIMITED (和 路之 東布 限公司) NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

# LEGAL STATUS AND OPERATIONS

-

The Company was incorporated in Hong Kong under the Companies Ordinance on 2 April 1986 as a Company limited by guarantee.

Under the provisions of the Company's Memorandam and Articles of Association, every member shall, in the event of the Company being wound up, contribute to the assets of the Company to the extent of HK\$100. At the balance sheet date, the Company had ten

The Company is a charitable organization and provides a rent-free shelter for women who are victims of violence.

The financial statements are presented in Hong Kong dollars, which is the same as the functional currency of the Company.

# PRINCIPAL ACCOUNTING POLICIES

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The principal accounting policies adopted in the preparation of these accounts are set out below:

### (a) Statement of compliance

The financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards ("HKTRSs"), Hong Kong Accounting Standards ("HKASs") and Interpretation Overeinafter collectively referred to us the "HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA").

### (b) Basis of preparation

The financial statements have been propared under the historical cost basis.

In the current year, the Company has applied, for the first time, a number of new HKFRSs issued by the HKIC2A that are effective for accounting periods beginning con or after 1 January 2005. The application of the new HKFRSs has resulted in a change in the presentation of income statement, balance sheet, statement of changes in equity and cash flow statement. The changes in presentation have been applied retrospectively.

The HKFRSs applied by the Company are not out below.

HKAS 1 Presentation of Financial Statements

HKAS 7 Cash Flow Statement HKAS 8 Accounting Policies, Changes in Accounting Estimates and Brrors

HKAS 10 Events after Balance Sheet Date

### HARMONY HOUSE LIMITED (和谐之家有限公司)

NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

# (b) Basis of preparation - Continued

HKAS 16 Property, Plant and Equipment

HKAS 17 Leases

HKAS 18 Revenue

HKAS 19 Employee Benefits

HKAS 20 Accounting for Government Grants and Disclosure of Government

HKAS 24 Related Party Disclosures

HKAS 32 Financial Instruments: Disclosure and Presentation

HKAS 36 Impairment of Assets

HKAS 37 Provisions, Contingent Liabilities and Contingent Assets

HKAS 39 Financial Instruments: Recognition and Measurement

The adoption of HKAS 1, 7, 8, 10, 16, 17, 18, 19, 20, 24, 32, 36, 37, 39 did not result in substantial changes to the Company's accounting policies. In summary:

- HKAS 1 affect certain presentation in the income and expenditure statement and balance sheet.
- HKAS 7 requires a disclosure of cash flow statement
- HKAS 8 and 16 affect certain disclosure of the financial statements.
- HKAS 10, 17, 18, 19, 20, 36 and 37 do not have any impact as the Company's accounting policies already comply with the standards.
- HKAS 24 affects the identification of related parties and the disclosure of related party transactions.

# HKAS 16 "Property, Plant and Equipment"

The adoption of HKAS 16 has resulted in a change in accounting policy relating to property, plant and equipment. In prior years, the Association, as a non-profit making organisation, is exempted from compliance with Statement of Standard Accounting Practice No. 17 "Property, Plant and Equipment". However, there is no such exemption under HKAS 16 and the Association has to change its accounting policy from 1 April 2005. The adoption of this policy also affects the recognition of related capital grants and donations; the effect is detailed in note 2(f).

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

# (b) Basis of preparation - Continued

HKAS 32 "Financial Instruments: Disclosure and Presentation" HKAS 39 "Financial Instruments: Recognition and Measurement" The Company has applied HKAS 32 "Financial Instruments: Disclosure and Presentation" and HKAS 39 "Financial Instruments: Recognition and Measurement". HKAS 32 requires retrospective application. HKAS 39 generally does not permit the recognition, derecognition or measurement of financial assets and liabilities on a retrospective basis. The principal effects resulting from the implementation of HKAS 32 and HKAS 39 are summarised below:

# Classification and measurement of financial assets and financial liabilities

The Company has applied the relevant transitional provisions in HKAS 39 with respect to classification and measurement of financial assets and financial liabilities that are within the scope of HKAS 39.

# Financial assets and financial liabilities other than debt and equity securities

The Company classifies and measures its financial assets and financial liabilities other than debt and equity securities (which were previously outside the scope of SSAP 24) in accordance with the requirements of HKAS 39. As mentioned above, financial assets under HKAS 39 are classified as "financial assets at fair value through profit or loss", "available-for-sale financial assets," "loans and receivables" or "held-to-mannity financial assets". "Financial assets at fair value through profit or loss" that are not part of a hedging relationship and "available-for-sale financial assets" are carried at fair value, with changes in fair value recgonised in profit or loss and equity respectively. "Loans and receivables" and "held-to-maturity financial assets" are carried at amortised cost using the effective interest method after initial recognition.

Financial liabilities are generally classified as "financial liabilities at fair value through profit or loss" or "financial liabilities other than financial liabilities at fair value through profit or loss (other financial liabilities)", "Other financial liabilities" are carried at amortised cost using the effective interest method.

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

# (b) Basis of preparation - Continued

### Derecognition

Under HKAS 39, a financial asset is derecognised, when and only when, either the contractual rights to the asset's cash flows expire, or the asset is transferred and the transfer qualifies for derecognition in accordance with HKAS 39. The decision as to whether a transfer qualifies for derecognition is made by applying a combination of risks and rewards and control tests. The Company has applied the relevant transitional provisions and applied the revised accounting policy prospectively for transfers of financial on or after 1 April 2005.

The adoption of the above HKFRSs has had no material effect on the results for the current or prior accounting periods. Accordingly, no prior period adjustment is

### (c) Revenue recognition

Subvention from Social Welfare Department and allocations and grants from other charitable organizations are recognised in accordance with the approved applications.

Donations are recorded as income upon receipt.

naturest income is accrued on a time basis on the principal outstanding at the applicable interest rate.

## (d) Financial instruments

### (i) Financial assets

The Company classifies its financial assets into one of the following categories, depending on the purpose for which the asset was acquired. The Company's accounting policy for each category is as follows:

Fair value through profit or loss: This category comprises the financial assets that have been acquired for the purpose of selling or repurchasing it in the short-term or if so designated by management. This category includes derivatives which are not qualified for hodge accounting. Debt securities and hank deposits with embedded derivatives for yield enhancement whose economic characteristics and risks are not closely related to the host securities and deposits are designated as financial assets at fair value through profit or loss. They are carried in the balance sheet at fair value with changes in fair value recognised in the income and expenditure statement.

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

# (d) Financial instruments - Continued

## (i) Financial assets - Continued

Loans and receivables: These assets are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise principally through the provision of goods and services to customers (trade debtors), but also incorporate other types of contractual monetary asset. At each balance sheet date subsequent to initial recognition, they are carried at amortised cost using the effective interest rate method, less any identified impairment losses.

Held-to-maturity investments: These assets are non-derivative financial assets with fixed or determinable payments and fixed maturities that the Company's management has the positive intention and ability to hold to maturity. At each balance sheet date subsequent to initial recognition, held-to-maturity investment are measured at amortised cost using effective interest rate method, less any identified impairment losses.

Available-for-sale: Non-derivative financial assets not included in the above categories are classified as available-for-sale and comprise the Company's strategic investments in entities not qualifying as subsidiaries, associates or joindy controlled entities. They are carried at fair value with changes in fair value recognised directly in equity. Where a decline in the fair value of an available-for sale financial asset constitutes objective evidence of impairment, the amount of the loss is removed from equity and recognised in the income and expenditure statement.

### (ii) Financial liabilities

The Company classifies its financial liabilities into one of two categories, depending on the purpose for which the liability was incurred. The Company's accounting policy for each category is as follows:

Fair value through profit or loss: This category comprises only out-of-the-money derivatives. They are carried in the balance sheet at fair value with changes in fair value recognised in the income statement.

Other financial liabilities: Other financial liabilities include the following items:

 Trade payables and other short-term monetary liabilities, which are recognised at amortised cost.

### (iii) Derecognition

The Company derecognises a financial asset where the contractual rights to the future cash flows in relation to the investment expire or where the financial asset has been transferred and the transfer meets the criteria for derecognition in accordance with HKAS 39.

## HARMONY HOUSE LIMITED

(和稿之家有版公司)

NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

### (e) Employee benefits

Defined contribution retirement plan

Obligations for contributions to the Mandatory Provident Fund a defined contribution retirement plan, are recognised as an expense in the income statement as incurred.

## (ii) Termination benefits

Termination benefits are recognised when, and only when, the Company demonstrably commits itself to terminate employment or to provide benefits as a result of voluntary redundancy by having a detailed formal plan which is without realistic possibility of withdrawal.

## (iii) Employee entitlements

Eurployee entitlements to annual leave and statutory long service payments due on retirement or termination are recognised when they accrue to the employees. A provision is made for the estimated liability for annual leave and long-service payments as a result of services rendered by employees up to the balance sheet date. The estimated liability is calculated net of expected reduction from benefits available from the Mandatory Provident Fund.

Employee entitlements to sick leave and maternity or paternity leave are not recognised until the time of leave.

# 2. PRINCIPAL ACCOUNTING POLICIES - Continued

## Plant and equipment

Plant and equipment are stated at cost less accumulated depreciation and accumulated impairment losses.

Plant and equipment are depreciated at rates sufficient to write off their cost net of expected residual value over their estimated useful lives. The useful lives and residual value are reviewed, and adjusted if appropriate, at each balance sheet date. The principal annual rates are as follows:

Motor vehicle Furniture and equipment

25% per annum on straight line basis 25% per annum on straight line basis Subsequent costs are included in the asset's currying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. All other repairs and maintenance costs are charged to the income and expenditure statement during the year in which they are incurred.

An asset is written down immediately to its recoverable amount if its carrying amount is higher than the asset's estimated recoverable amount.

All non-qualifying expenditures and expenses incurred on other non-qualifying development activities are charged as expenses to the income and expenditure statement in the period in which such expenses are incurred.

The gain or loss on disposal of plant and equipment is the difference between the net sale proceeds and the carrying amount of the relevant asset, and is recognised in the income and expenditure statement.

Capital grants and donations received for the purchase of property, plant and equipment are recorded as deferred income in the balance sheet and amortised in the income and expenditure statement over the useful life of the relevant assets.

Before 1 April 2005, accounting policies for plant and equipment were as follows:

Plant and equipment were fully written off to the income and expenditure statement during the year of acquisition. Capital grants and donations received in respect of plant and equipment were credited to the income and expenditure statement.

## PRINCIPAL ACCOUNTING POLICIES - Continued ci

### Plant and equipment - Continued 8

Company adopted a new policy for plant and equipment. The adoption of this From 1 April 2005, in order to comply with HKAS 16 issued by HKICPA, the accounting policy also affects the recognition of related capital grants and donations The adoption has not been applied retrospectively. There is no impact on the net results of current and prior years. as mentioned in above paragraphs.

### Leased assets 3

Where substantially all of the risks and rewards incidental to ownership are rotained by the lessor (an "operating lease"), the total rentals payable under the lease are charged to the income statement on a straight-line basis over the lease term.

### impairment of non-financial assets 3

not be recoverable. Where the carrying value of an asset exceeds its recoverable amount (i.e. the higher of value in use and fair value less costs to sell), the asset is impairment tests on intangible assets with indefinite useful economic lives are undertaken annually on 31 March. Non-financial assets are subject to impairment tests whenever events or changes in circumstances indicate that their carrying amount may written down accordingly.

Where it is not possible to estimate the recoverable amount of an individual asset, the impairment test is carried out on the asset's cash-generaling unit (i.e. the lowest group of assets in which the asset belongs for which there are separately identifiable cash impairment charges are charged to the income and expenditure statement, except to the extent they reverse gains previously recognised in the statement of recognised ncome and expense.

### Provisions and contingent liabilities $\Theta$

Provisions are recognised for liabilities of uncertain timing or amount when the which will probably result in an outflow of economic benefits that can be Company has a legal or constructive obligation arising as a result of a past event,

the amount cannot be estimated reliably, the obligation is disclosed as a contingent non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of oconomic benefits is remote. Where it is not probable that an outflow of economic benefits will be required, or liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or

## POTENTIAL IMPACT ARISING ON THE NEW ACCOUNTING STANDARDS NOT YET RFFECTIVE e,

The Company has not yet applied the following new HKFRSs that have been issued but are not yet effective. The directors of the Company anticipated that the application of these new HKFRSs will have no material impact on the financial statements of the Company.

0

HKAS I Amendment	Capital Disclosures
HKAS 19 Amendment	Actuarial gains and losses, group plans and disclosure
HKAS 21 Amendment	Net investment in a foreign operation
HKAS 39 Amendment	Cash flow hedge accounting of forecast intragroup transactions
HKAS 39 Amendment	The fair value option
HKAS 39 & HKFRS 4 Amendments	Pinancial guanuntee contracts
HKPRS 6	Exploration for and evaluation of mineral resources
HKFRS 7	Financial instrument: Disclosures
HKFRS - Interpretation 4	Determining whether an arrangement contains a
	lease
HKPRS - Interpretation 5	Rights to interests arising from decommissioning, restoration and environmental rehabilisation funds
HK(IFRIC) -Interpretation 6	Liabilities arising from participating in a specific
HK(IFRIC) - Interpretation 7	market – waste electrical and electronic equipment Applying the restatement approach under HKAS 29
	Financial reporting in hyperinflationary economies

## SURPLUS FOR THE YEAR

	Surplus for the year is stated after charging:	2006 HKS	2005 HKS
	Staff costs (note 5)  Contributions to defined contribution pension plan Depreciation of plant and equipment Auditors' remuneration	6,301,164 316,019 245,089 35,000	5,433,094 268,835 35,000
wi.	STAFF COSTS		
		2006 HKS	2005 HKS
	Staff costs (including directors) comprise: Retirement scheme contributions	5,985,145	5,164,259
		6,301,164	5,433,094

## HARMONY HOUSE LIMITED

(和諧之家有限公司)

# NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

# DIRECTORS' EMOLUMENTS

The aggregate amounts of the directors' emoluments, disclosed pursuant to Section 161 of the Companies Ordinance, are as follows:

2005 HKS		
2006 HKS		

Fees Other emoluments

### TAXATION

The Company is exempt from tax under section 88 of the Hong Kong Inland Revenue Ordinance.

# ADMINISTRATIVE EXPENSES

90

		Community				
	Refuge for abused women HKS	and resource center EUCS	Harmony Link HDCS	Other activities HK\$	2006 Total HRS	2005 Total RRS
Advertising	,	,			,	8.971
Auditors' remuneration	35,000				35,000	35,000
Bunk charges	2,650				2,650	2,230
Postage	3,718	42		2,111	5,871	6.154
Telephone and facsimile	29,118	6,460		18,304	63,780	70,262
Medical expenses	1,140	570		950	2,660	1.900
Secretarial service fee	4,100				4,100	\$.100
Registration fee	,			1,300	1,300	
Recruitment	14,856			3,240	22,992	
Auto expenses	,			3,367	3,391	
Legal and professional fee			- 1	3,110	3,110	
	90,582	7.072		32.382	144,854	129,617

# MISCELLANEOUS EXPENSES

	Refuge for abused women HKS	Community education and resource center HKS	Harmony Link HKS	Other activities HKS	2006 Total HIKS	2005 Total HKS
Staff retreat	3,798			9	3,798	7,372
Membership fee	2,500				2,500	2,300
Sundry expenses	4,328			4,084	8,658	9,206
Conrultancy fee	3,000		•	,	3,000	
Over accrual in prior year		- 1		-	-	(2,307)
	13,626	246		4,084	17,956	16,571

### STORES AND EQUIPMENT 10.

	Refuge for abused women HKS	Community education and resource center HKS	Harmony Link HKS	Other activities HKS	2006 Total HKS	2005 Total EBKS
Cleaning charges and materials	8,636	1,622	704	341	11,303	10,432
Minor purchases Newspapers and						15,101
periodicals	5,386	2,781	1,320	24	9,511	12,171
Printing and stationery	49,298	3,615	5,948	15,912	74,773	86,586
Repairs and maintenance Toys and books for children	39,317	2,609	303	542	3,221	41,253
	105,858	10,627	8,275	16,819	141,579	165,543

### UTILITIES

	Refuge for abused women HKS	education and resource center TIKS	Harmony Link HKS	Other activities BRCS	2006 Total FDCS	2005 Total HIKS
Electricity	60,903	11,886		7,877		72,868
Vater and Sewage charge	22,978	77		89		23,205
Air-conditioning charge			1	16,938		•
	131,389	11,963		24,883		132,601

## 12. PLANT AND EQUIPMENT

Furniture and equipment Total HKS HKS	203,452 980,354	203,452 980,354	50,864 245,089	50,864 245,089	152,588 735,265	
Motor vchicle HKS	776,902	776,902	194,225	194,225	582,677	
	Cost At 1 April 2005 Additions	At 31 March 2006	Accumulated depreciation At 1 April 2005 Charge for the year	At 31 March 2006	Net book value At 31 March 2006	Ar 31 March 2005

The motor vehicle is purchased for the purpose of community education and is registered under the Trade Marks Registry Intellectual Property Department in the name of "Harmony Evenese"

# 13. AMOUNT DUE TO SOCIAL WELFARE DEPARTMENT

2005 HTCS	107,374 178,234 (148,692) (84,237) 38
2006 HKS	52,717 153,994 (148,692) (23,137)
	At 1 April Grant received for rent and rates for the year Rent and rates for the year Refund to social welfare department Other At 31 March

# 14. DONATIONS FOR SPECIAL PURPOSES

Where donations are for special purposes as defined by the donors, the unspent amounts are carried forward in the balance sheet until the related expenditure have been incurred.

## 15. SURPLUS OF LOTTERES FUND

The amount competes the Block Gentrallocations from the Social Welffire Department for the use of Permitters and Equipment ("P&E") Replanishment and Minor Works and the grant for the provision of internet access.

Movement of the grants is as follows:

Total	70,123	(01,123	9,800 14,151 30,052 54,003	47,120
Grant for provides of laternet access HKS	54,358	24.39	10,052	24,196
Block grant reserve for "F&E" and minor works HKS	15,765	46,765	9,800	22,814
	Stuphie as at 1 April 2005 Great mostived during the year		Less. Expenditure during the year: Minor Works Projects Furniture and Equipment Internst expendes	Supplys as at 3.3 March 2006

### 16. CAPITAL

Capital represents east contributed to the Company by The Hong Kong Council of Women as initial working capital.

### 17. SPECIFIC FUNDS

Control of the control of			
Name	Designated purpose	2006	2005 HKS
Correctably education fund	Support community advention programmes	100,000	100,000
Capital development fund	Purchaso of furriture/equipment and testalistion of lacitides at aervice units	20,800	200'000
Service development fund	For stevies expansion of the agency	100,000	100,000
Budding maintenance/ renovation fand	For maintenance and renovation of service units	353,470	353,470
Sniff merit fund (note 18)	For staff ment and recognition	971,856	282,897

### 18. STAFF MERIT PUND

2005	184,297 102,600 (4,003) 282,897	
2006 HKS	282,807 118,409 (53,780) 347,386	
	At 1 April Transferred from general fund Unlined daring the year At 31 Murch	

### HARMONY HOUSE LIMITED (和諧之解有限公司)

NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

## 19. ACCUMULATED FUNDS

2005 HKS	396,886	720,865
2006 HK\$	720,865 918,540 (118,469)	1,520,936
	At I April Net surplus for the year Transferred to staff ment find	At 31 March

# 20. FINANCIAL INSTRUMENTS - RISK MANAGEMENT

The Company is exposed through its operations to one or more of the following financial risks:

- Fair value or cash flow interest rate risk
  - Liquidity risk

Policy for managing these risks is set by the management of the Company. The policy for each of the above risks is described in more detail below.

# Fair value and cush flow interest rate risk

As the Company has no significant third party interest-bearing asseta/habilities, other than its Hong Kong dollar bank deposits, the Company's income and operating cash flows are substantially independent of changes in market interest rates.

### Liquidity risk

The Company's policy is to regularly monthor current and expected liquidity requirements to ensure that it maintains sufficient reserves of cash to meet its liquidity requirements in the short and longer term.

# 21. LONG SERVICE PAYMENT PROVISION

Under the Hong Kong Employment Ordinance, the Company is obliged to make lump sum payments on costation of employment in certain circumstances to certain employees who have completed at least five years of service with the Cornpany. The amount payable is dependent on the employees' final salary and years of services, and is reduced by entitlement at accurded under the Company's retirement plans that are attributable to contributions made by the Company. The management of the Company estimated and accurded for the amount of long service payment that may be required at each balance sheet

### HARMONY HOUSE LIMITED (和 諸之家有限公司) NOTES TO THE FINANCIAL STATEMENTS 31 MARCH 2006

### 22. LEASI

Operating leases - lessee

The Company leases office premises under operating leases. It tends to be tenant repairing with rent reviews every three years and has break clauses.

The total future of minimum lease payment are due as follows:

2005 HKS	22,950	22,950
2006 HTCS	22,950	22,950
	Not later than one year Later than one year and not later than five years	

# 23. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved and authorised for issue by the Board of Directors

### 鳴謝

### Acknowledgements

何志安 具水源 呂秀芳 周允中醫生 林全革 艾海琴 背紅梅 键据点 梁智溥聲生 建受特司長 強星級 降江秀 理設內 E ± 5 日本名 容別是 地中海貧血病會 安華十八

Aixinjueluo, Yu Ting Archer Dina Atkinson Grace Mary Au Wai Lam

Au Florence Hon, Judge Au Yeung Q. Hon. Judge Barnes J. Casewell Tim Chainraí Bina Chan Andrew

Hon. Judge Chan B. Chan Chris Chan Daniel & Au Mabel

Chan Jackie Chan Kelly Chan Lai Ping Hon, Justice Chan Patrick

Chan So Tuen, Caroline Chan Stella Chan Sui Mou Chan Wing Sek, William

Chau Yat Hon Chea Candy Cheng Ivan Kwok Leung

Cheng Kathy Hon. Justice Cheung A.

Hon. Justice Cheung P. Cheung Kwok Leung Cheung Irene Chik Andy Chiu Sau Ling

Choi Kwok Chan Chow Edmon Choy Yin Kei Hon, Justice Chu Hon, Judge Chu B. Chu Loletta Chui Cathy

Cho Man Ying

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Fu Peter

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Hon. Judge Fung B.

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Andrew Li Patrick

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Moy Sau Yan Munro Susar Hon. Justice Ma

Ng Anna Ng Man Ling Ng Wing On Ng Willde Hon, Judge Ng M.

Hon, Justice Ngyuen P.

On Chun Fung, Donald Pang C. P.

Hon. Justice Pichon D. Le

Rhind Nancy

Judge Saunders John

Prof. Sullivan Patricia Sin Pak Wing, Daniel Siu Leung Shan Hon. Justice Suffiad Tam Lee Cheung Tam Suet Fun Tang Eric Tang Ho Ting

Tang Miu Ling, Milk Hon, Justice Tang R. To Chan Hung, Eddle Tong Chan Ho

Tong Chuen Wing Tong Kwai Mui Tsang Yuet Lai, Michelle

Tung C. C. Tung Chee Chen Tung Corinna Hon, Judge Whaley

Woo B.

Han, Justice Wao K. H. Woodcock Amanda Wong Betty

Wong Chui Lee, Adelaide Wong Gray

Wong Hang Yee Judge Wong Hing Chur Wong Mee Chun Wong Ping Yee

Wong Raymond Wong Wai Kuen, Philip Wong Yat Ming, Kenny Hon, Judge Wright A. Wu Chi Chiu

Wyeth A. Xiao Katherine Hon, Justice Yam D. Yap Henry Yau Douglas

Dr. Yau, Katherin Yeung Agnes Yip Kam Ching, Fanny

Yu Roy Yuen Siu Ling Hon, Judge Yung 80-Twenty Limited

Yu Joseph

ACCA Charitable Foundation Limited Adice Jewellery Limited

American Express Bank American Community Theater

Another Factory Ltd Apple Daily Charitable Foundation

Betake Marketing (HK) Limited Blanac de Chine

CARSAC Limited Cathay Pacific

Chateau La Bourguette France

Christie's London Christie's Los Angeles City University of Hong Kong - Dept. of Public and Social

Administration

Committee on the Promotion of Civic Education

Community Investment and Inclusion Fund Correctional Services Department Sport Assn - Sports Activities

Elizabeth Mo & Associates Equal Opportunities Commission

Flamingo Gifts Collection Four Seasons Hotel

Galerie du Monde Gap International Sourcing (Holdings) Ltd

Gillette Hong Kong Limited Glaxosmithkline Limited Goldman Sachs (Asia) L.L.C.

Hang Seng Bank Headquarters

Hong Kong Association of Business and Professional

Hong Kong Disneyland

Hong Kong Feberation of Women Limited

ICS Trust (Asia) Limited Infinity Creations Limited International Christian Assembly

lotend Co. Limited J.S.T. (HK) Co Limited

King Fook Jewellery Group Limited Kowloon Shangri-La Hong Kong

Kwan Wing Co Ltd

La Mer

Lam Pei Peggy Foundation Limited

LeSportsac

Lions Clubs International District 303 LOREAL Hong Kong Limited MEMEC Pacific Limited

Organon (Hong Kong) Limited Pacal Toy Limited

Pioneer (Hong Kong) Ltd. REACH

Remand Foundation Limited RM Enterprises Limited Roseville Management Limited Rotaract Club

Rotary Club of Wanchai Con Service Fund Limited

Rotary Club of the Peak Security Bureau Social Welfare Department

Stretch Surrich Limited Tangent Group

The American Chamber of Commerce in Hong Kong

The Board of Management of the Chinese

Permanent Cemeteries

The Body Shop

The Hong Kong Jockey Club Charities

The University Lodge of Hong Kong The Women's Foundation Weswick Co. Ltd Wing Hang Bank Limited

Yoko Co. Zonta Club of Kowloon Zonta Club of Victoria

### 和諧之家

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### \* 駐急症室危機介入服務

駐屯門醫院 (CIT)

地址:新界屯門醫院急症室

電話: 2959 3657

駐將軍澳醫院 (CIT)

地址:九龍將軍澳醫院急症室

電話: 2310 0126

駐基督教聯合醫院 (CIT)

地址:九龍基督教聯合醫院急症室

電話: 2310 0126

### **Harmony House**

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Kowloon, Hong Kong

Website: http://www.harmonyhousehk.org

### Shelter

24-hour Hotline: 2522 0434 Email: hhl@harmonyhousehk.org

### Jockey Club Harmory Link – Domestic Violence Prevention Centre

Community Education and Resources

Third Path Man Services

Seeds of Hope - Crisis Intervention Team on Domestic Violence (CIT)\*

Children and Youth Service

Address: Wing B, G/F., On Wah House, Lok Wah (South) Estate,

Kwun Tong, Kowloon Phone: 2342 0072 Fax: 2304 7783

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