

## Crisis Intervention Team on Family Violence (CIT) since 2001

**Target** : Victims and abusers of family violence accessing services at Accident and Emergency Department of Hospital.

**Goal** : To provide immediate crisis support to family violence cases.

**Content** : Crisis intervention to family violence cases, establish neighborhood watch programs and district networking.

**Service delivery boundary:** Tuen Mun  
**Enquires:** 2959 3657

**E-mail:** [hicit@harmonyhousehk.org](mailto:hicit@harmonyhousehk.org)

**Mailing Address:** P.O. Box No. 99068, Tsim Sha Tsui Post Office, Kln., HK



Harmony House

## Result Highlights

- We served and empowered over 5,000 women and children through our shelter service since 1985.
- We provided crisis support to over 55,000 callers in our 24 hour Woman Hotline since 1986.
- We conducted 2,094 case and group counseling sessions for 446 women and children in 2001-2002.
- We reached out to over 53,000 people in our community education programs in 2001-2002.
- We launched 3rd Path — the first comprehensive and psycho-educational batterers treatment program since 2000.
- We received over 930 calls in our Man Hotline in 2001-2002.
- We provided needs assessment and crisis counseling to over 370 family violence cases through the Man Hotline in 2001- 2002.
- We pioneered the Crisis Intervention Team (CIT) at A & E Department of Tuen Mun Hospital since 2001, providing immediate crisis intervention to 190 family violence cases.

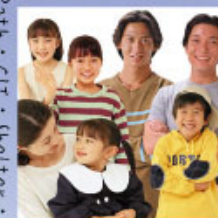
24 hour Woman Hotline: 2522 0434  
Man Hotline: 2295 1386  
Home Page: <http://www.harmonyhousehk.org>

Printed by Harmony House  
2500 copy printed in 09/2002

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Stop Family Violence -  
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Man Hotline : 2295 1386



## Shelter (since 1985)

### Our Belief

We believe that all human beings have the right to live with dignity and respect and to be free from violence, abuse and coercion. Human rights should be preserved in our homes as well as our society. Equality and mutual respect are the fundamental principles for a healthy and harmonious family. We are strongly against the use of violence as a means of control and we are dedicated in helping victims of violence to assume dignity over their own lives.

### Our Vision

A harmonious and stable community built on sound family values of harmony, care, mutual respect and responsibility. A community that can protect the abused and provide an environment that nurtures emotionally strong individuals who can contribute to the society.

### Our Mission

- To promote harmony and healthy relationships in families.
- To contact and reach out to families in need through counseling and crisis intervention.
- To change attitudes, impart knowledge and skills through community education.

### Our Goals

- To provide protection, caring and empowerment of women and children who are victims of family violence.
- To counsel and give guidance to batterers in order to stop the cycle of violence.
- To provide education to the community at large as well as specific target groups in order to promote family harmony.

**Target** : Abused women and children ( boys not older than 12, but may allow exception based on individual circumstances; Hong Kong residents or visitors from Mainland China holding 2 way entry/exit permit )  
Admission by self approach or referral by social workers or other professionals.

**Goal** : To provide safe shelter for battered women and their children as the first step towards a life without violence.

**Content** : Short term refuge service, individual and group counseling, referrals to community resources, after-care services and 24 hour Woman Hotline.

**Charges**: Nil

**Service delivery boundary**: Hong Kong  
24 hour Woman Hotline: 2522 0434  
**E-mail**: hhl@harmonyhousehk.org  
**Mailing Address**: P.O. Box No. 99068, Tsim Sha Tsui Post Office, Kln., HK



## Community Education and Resource Centre (CERC) since 1992

**Target** : Professionals, public and ex-residents of our shelter

**Goal** : To promote love, respect and equality in our community as well as public awareness of family violence.

**Content** : Community education programs, training for professionals and volunteers, produce educational materials, organize after-care services and advocate for the elimination of social conditions which contribute to violence against women and children.

**Service delivery boundary**: Hong Kong  
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## Third Path - Man Services (since 2000)

**Target** : Batterers in family violence

**Goal** : To stop batterers' violent behavior

**Content** : Hotline, individual counseling, psycho-educational treatment group

**Service delivery boundary**: Hong Kong  
**Man Hotline**: 2295 1386  
(2:00pm-10:00pm, Mon, Wed and Fri)  
**Fax**: 2304 7783  
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